Does LIHEAP furnish higher benefits to higher burden households?

Yes. In Connecticut, the total LIHEAP benefit received by high burden households in FY 2019 was about $110 (17%) more than the total LIHEAP benefit received by the average recipient household.

Does LIHEAP pay a larger share of the home energy bill for high burden households?

No. In FY 2019, LIHEAP paid 24.6% of the energy bill for average households in Connecticut, while LIHEAP paid 24.2% of the energy bill for high burden households.

Prevention and Restoration of Home Energy Service Loss

**As a Result of Bill Payment Assistance**

- Prevention (93%) 24,708 Occurrences
- Restoration (7%) 1,735 Occurrences

**As a Result of Equipment Repair or Replacement**

- Prevention (76%) 1,275 Occurrences
- Restoration (24%) 392 Occurrences

- In FY 2019, LIHEAP benefits in Connecticut prevented the loss of service 24,708 times, by stopping threatened utility service disconnections and by delivering fuels to homes that were at risk of running out. In addition, the program repaired or replaced heating or cooling equipment at imminent risk of failure 1,275 times.

- In FY 2019, LIHEAP benefits restored home energy service 1,735 times for households who had been disconnected by their utility provider or who had run out of fuel oil, propane, or wood. In addition, the program restored home energy service 392 times by repairing or replacing inoperable heating or cooling equipment.