Buying Food Online with SNAP FAQs

General

1. **What is SNAP? How can I apply?**
   SNAP (formerly called food stamps) provides a monthly benefit to buy healthy food. Check your eligibility and apply at [www.connect.ct.gov](http://www.connect.ct.gov).

2. **What stores are currently participating in the Connecticut’s SNAP Online Purchasing Pilot?**
   Participating to start are Amazon, including Amazon Pantry and Amazon Fresh; 12 Walmart stores (please [click here](http://www.connect.ct.gov) for list); and Wakefern Food Corp., which has 22 participating ShopRite stores in state (please [click here](http://www.connect.ct.gov) for list).

3. **What can I buy online at Amazon, ShopRite, and Walmart?**
   You can buy SNAP eligible foods.

4. **Can I use my SNAP benefits to pay for the delivery or service fee?**
   No. You can only use your SNAP benefits to buy SNAP eligible food items. You must pay for fees with another form of payment, like a credit card or gift card.

5. **I receive TANF, State Supplement Cash or SAGA Cash benefits. Can I use my cash benefits to buy items online?**
   No. You currently cannot use your cash benefits on your EBT card to buy food and non-food items online. To learn about and apply for TANF, State Supplement Cash or SAGA Cash economic assistance (cash benefit) programs, click [here](http://www.connect.ct.gov).

6. **Who do I contact for customer support?**
   For customer support, please contact Amazon, ShopRite or Walmart.

7. **I am a retailer and I want to join Connecticut’s SNAP Online Purchasing Program. What do I need to do?**
   The United States Department of Agriculture (USDA) approves retailers for the online purchasing program. To learn more, click [here](http://www.connect.ct.gov).

Learn more or apply for SNAP online at: [www.ct.gov/snap](http://www.ct.gov/snap)
1. **How will I know which items are eligible to buy with SNAP?**
   Look for the ‘SNAP EBT Eligible’ label by the product’s name.

2. **Is there a delivery fee?**
   When you spend $35 or more, delivery is free.

3. **Where can I learn more?**
   Visit [amazon.com/snap](https://amazon.com/snap).

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1. **How will I know which items are eligible to buy with SNAP?**
   When you go to checkout, the payment screen will show what items are SNAP eligible and how much money is left to pay with other forms of payment.

2. **Is there a delivery fee?**
   Delivery fees vary by area, but in some cases delivery incurs no additional charges on top of the standard $10 service fee.

3. **Where can I learn more?**
   Visit [https://shop.shoprite.com/contact-us](https://shop.shoprite.com/contact-us).
1. **How will I know which items are eligible to buy with SNAP?**
   When you go to checkout, the payment screen will show what items are SNAP eligible and how much money is left to pay with other forms of payment.

2. **Is there a delivery fee?**
   Yes, fees vary $7.95 - $9.95. You also have the option to pay a flat fee of $98 per year for no delivery fees.

3. **Can the groceries be delivered?**
   Delivery options vary by location. Go to Walmart.com/groceries and type in your zip code to see what options are near you.

4. **Where can I learn more?**
   Visit Walmart’s FAQ by clicking here.