To Whom It May Concern,

Beginning in February 2020, The State of Connecticut Department of Social Services (DSS) will conduct asset verifications electronically through a web-based system administered by Public Consulting Group, Inc. (PCG), in partnership with Accuity Asset Verification Services, Inc. and the New England States Consortium Systems Organization. DSS is launching this electronic asset verification program to help ensure accuracy of eligibility determinations related to Medicaid coverage for people who are age 65 and older, blind, or have a disability. This letter is to substantiate the enclosed letter from Accuity/PCG. A copy of their letter has been placed on the Department’s website at www.ct.gov/dss/avs to provide further verification.

The Department of Social Services is the single state agency that administers Medicaid in Connecticut. DSS has contracted with its partners to provide asset verification services for certain Medicaid applicants. The change from a manual to an electronic process for asset verification is to comply with federal law and a directive from the Centers for Medicare and Medicaid Services, a federal government agency. Although the Department will conduct asset verifications electronically through the new web-based system, DSS will continue to determine eligibility for Medicaid applicants.

Please read the enclosed letter for details. If you need further assurance, please contact the Customer Service Help Desk for Accuity Asset Verification Services, Inc. at 1-855-807-9822.

Thank you for your cooperation in this matter.

Sincerely,

Deidre S. Gifford, MD, MPH
Commissioner