

interChange Provider Important Message

Attention Home Health Agencies, Community First Choice, Personal Care Assistance, Acquired Brain Injury, and Connecticut Home Care Program Service Providers

The Department of Social Services is extending the soft launch of Electronic Visit Verification in order to evaluate and mitigate newly identified provider concerns. DSS encourages providers to continue using EVV while DSS defines new implementation dates for non-medical and home health related services.

The target implementation dates will be no earlier than December 1, 2016 for non-medical services and February 1, 2017 for home health related services. Additional information will be forthcoming as the formal implementation dates are established.