



## The TEFT Demonstration

### Testing Experience and Functional Tools in Community-Based Long Terms Services and Supports

In March 2014, CMS awarded TEFT planning grants to nine states to test quality measurement tools and demonstrate e-health in Medicaid community-based long term services and supports (CB-LTSS). The grant program is designed to field test an experience of care survey and a set of functional assessment items, demonstrate personal health records, and create a standard electronic LTSS record.

Grantees will have an opportunity to extend the grant period to a total of four years. With the total grant program nearing \$42 million, this is the first time the Centers for Medicare & Medicaid Services (CMS) is promoting the use of health information technology (HIT) in CB- LTSS systems. TEFT will provide national measures and valuable feedback on how health information technology can be implemented in this component of the Medicaid system.

<b>TEFT Grantees</b>	Arizona	Colorado	Connecticut	Georgia	Kentucky
	Louisiana	Maryland	Minnesota	New Hampshire	

Grantees are participating in one or more of the four **TEFT components**:

- **Experience of Care (EoC) Survey** – The EoC survey elicits feedback on beneficiaries’ experience with the services they receive in Medicaid CB-LTSS programs. It was designed as a cross-disability survey, i.e., it is population agnostic. As contractor to CMS, Truven Health Analytics is currently conducting a field test of the survey in all nine grantee states with a range of CB-LTSS beneficiaries, including frail elderly, physically disabled, intellectually disabled and developmentally disabled, those with acquired brain injury and person with severe mental illness. In the out years of the demonstration, grantees will administer the finalized survey to their CB-LTSS beneficiaries and use the results to assess and improve quality in their programs.
- **Continuity Assessment Record and Evaluation (CARE)** – Under prior initiatives, CMS invested in the development of the CARE for use in post-acute care settings. Under TEFT, Research Triangle Institute modified some CARE items for assessing CB-LTSS beneficiaries. TEFT grantees will provide a sample of beneficiaries across disabilities upon which the adapted CARE items will be field tested in 2015. Following the field test, the CB-LTSS items will be finalized and grantees will then demonstrate their use in their CB-LTSS programs.
- **Personal Health Record (PHR)** – Grantees will demonstrate use of PHR systems with beneficiaries of CB-LTSS. The PHR is intended to provide CB-LTSS grantees with a range of personal LTSS and health information to facilitate decision making about care. The PHR can encourage a more active role for beneficiary/caregivers in managing care and result in better outcomes through more efficient management of services.

- **Electronic Long Term Services and Supports Standard (e-LTSS)** – Grantees will pilot test an e-LTSS standard in conjunction with the Office of National Coordinator’s (ONC) Standards and Interoperability (S&I) Framework.

**TEFT Evaluation** - CMS is contracting with The Lewin Group to conduct an evaluation of the TEFT Demonstration that will include:

- A formative evaluation that relies on close program monitoring and immediate provision of Feedback, information, lessons learned and recommendations to grantees
- A system outcomes evaluation that relies on the mapping of LTSS systems, structures, and Processes and developing a quantifiable measure of data integration
- A beneficiaries’ (or program participant) outcomes evaluation that relies on the review of each grantees’ PHR system and the fielding of two original surveys

**For more information**, please visit:

<http://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Delivery-Systems/Grant-Programs/TEFT-Program-.html>

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