



Electronic MEDS Request Forms

The Connecticut Department of Social Services is transitioning to secure electronic Medical Equipment, Devices and Supplies (MEDS) ordering.

Connecticut providers can now access the MEDS request form, reducing administrative burden and making it easier and faster to get patients the equipment they need.

About the CT Provider Direct MEDS Request Form

Connecticut providers may now access the online MEDS Request Form to securely submit your MEDS request to a supplier in accordance with Department of Social Services (DSS) policy.

- » The MEDS form is available at no cost to you on the CT Provider Direct portal, and accessible from any web browser.
- » The online form eliminates the paper process and contains all required fields (reducing the number of requests for additional information from the supplier).
- » The intelligent form will reduce errors in the submission and provides you with ongoing visibility of the status of the form.
- » Electronic MEDS forms will result require less time to submit and result in faster access for your patients to the equipment that they need.

**Access the electronic
MEDS request form at
no cost.**

Simple. Secure. Seamless.
Your key to healthcare communications.



What is Secure Exchange Solutions?

Secure Exchange Solutions is a Health Information Service Provider (HISP) that is partnered with Connecticut DSS to bring you access to the electronic MEDS form. Secure Exchange Solutions maintains the form and ensures its secure delivery via Direct secure message to the MEDS supplier.

How do electronic MEDS forms work?

Providers enter information into a secure form accessed on the CT Provider Direct portal. The intelligent form ensures completion of all required fields and reduces errors in the data sent to the supplier. The form is then sent to the supplier via Direct secure message.

Suppliers receive the form in a user-friendly web application where they can Accept, Reject or Request More Information on the order. If more information is requested, you will be prompted to resubmit the order. You can easily track the status of a submitted order from the web portal. Once completed, forms may be archived and orders can be attached to your EHR.

How is Direct Messaging useful for my practice?

Direct is a secure, HIPAA-compliant way to exchange healthcare information. When you sign up to begin sending MEDS forms electronically, you also get access to a Direct secure mailbox, making it easier for you to send and receive referrals, learn time sensitive information about your patients, and consult with your colleagues.

SES Direct augments your current systems, filling in communication gaps. SES Direct includes a robust directory service that makes it easier for you to exchange data securely, lowering the risk of HIPAA breaches.

How do I get started with electronic MEDS forms?

Contact Secure Exchange Solutions, and a dedicated member of our enrollment team will assist you in creating your account, as well as provide training and information about the MEDS form.

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