

Appendix C: Training Requirements

Required or Optional	Provider Can Attest to Providing Training?	Module Title	Training Topic	Additional Detail	TIME/Hrs	Who Completes Training?	Timing to Complete Training	
Required	No	CT InCK: A Demonstration Project of CMS/CMMI	CT InCK 101 Best Practices Framework - overview	Model Overview	2.00	ALL ICC, Sup, Mngr	Prior to Member Engagement	
				Trauma-Informed Anti Racist Practices for Race & Health Equity		ALL ICC, Sup, Mngr	Prior to Member Engagement	
				ACEs - Adverse Childhood Experiences		ALL ICC, Sup, Mngr	Prior to Member Engagement	
				Care Coordination Models	1.50	ALL ICC, Sup, Mngr	Prior to Member Engagement	
				NCQA Standards for Person-Centered Medical Home Model		ALL ICC, Sup, Mngr	Prior to Member Engagement	
				Wraparound Philosophy and Practices - overview		ALL ICC, Sup, Mngr	Prior to Member Engagement	
		Population Health Components	Service Integration Components	Risk Stratification: Needs Assessment Tools and Processes	2.00	ICC & Supervisor	Prior to Member Engagement	
				Service Integration Levels (SILs) - Integrated Care		ICC & Supervisor	Prior to Member Engagement	
		Population Health Components	Intensive Care Coordination Model	Part 1: Member Engagement & Assessment/HealthJourney Portal	10.00	ICC & Supervisor	Prior to Member Engagement	
				Part 2: Member Care Coordination/Care Home (ODH) Portal	10.00	ICC & Supervisor	Prior to Member Engagement	
				Part 3: Wraparound Integrated Care Coordination Practice*	36.00	ICC	Prior to Member Engagement	
				Part 4: Unite Us - Referrals	1.00	ICC & Supervisor	Prior to Member Engagement	
		Technology	InCK Providers in HUSKY Health CT	CMAP: Part 1 - Application (3 hrs) Part 2 - Coding/Billing (3 hrs) APM Model	6.00	Manager/Supervisor	Within 60 Days of CMAP Enrollment	
					1.50	Manager/Supervisor	Within 60 Days of CMAP Enrollment	
					2.00	ALL ICC, Sup, Mngr	Prior to Member Engagement	
	Measuring Effectiveness	Provider Performance	Quality Assurance & Quality Improvement	2.50	Manager/Supervisor	Within 90 Days of CMAP Enrollment		
			Provider Performance Measures	1.00	Manager/Admin	Within 90 Days of CMAP Enrollment		
	Yes	Wraparound		*Wraparound 2 Day Overview	16.00	ICC	Prior to Member Engagement	
				Crisis Planning (Intake & Care Plan)	8.00	ICC	Prior to Member Engagement	
				Needs and Benchmarks (Care Plan/Team)	4.00	ICC	Prior to Member Engagement	
				Transition Planning	4.00	ICC	Prior to Member Engagement	
				Team Meeting Facilitation	4.00	ICC	Prior to Member Engagement	
				Wraparound 2 Hour Overview	2.00	Supervisor	Prior to Member Engagement	
		Additional Trainings			ICC Supervisor CT InCK Overview (optional)	7.00	Supervisor	Prior to Member Engagement
					Trauma-Informed Care/Practices	8.00	ICC & Supervisor	Within 1 year of CMAP Enrollment
					Anti-Racism (DEIB)	8.00	ICC & Supervisor	Within 1 year of CMAP Enrollment
					PCMH/PCMH+ Care Coordination (CVSHCN)	4.00	ICC & Supervisor	Within 1 year of CMAP Enrollment
					ACEs and/or N.E.A.R. Science	2.50	ICC & Supervisor	Within 1 year of CMAP Enrollment
					Motivational Interviewing	16.00	ICC & Supervisor	Within 1 year of CMAP Enrollment
					Mental Health 1st Aid (Adults/Youth)	8.00	ICC & Supervisor	Within 1 year of CMAP Enrollment
Mandatory Reporter Training					2.00	ICC & Supervisor	Prior to Member Engagement	
Elder Abuse & Mandatory Reporting					2.00	ICC & Supervisor	Prior to Member Engagement	
Optional	N/A	Additional Trainings	Strengths-Based Approach (Asset Development)	4.00	ICC & Supervisor	Within 1 year of CMAP Enrollment		
			Strengths Based Documentation - WrapCT	3.00	ICC & Supervisor	Within 1 year of CMAP Enrollment		
			Engaging Families - WrapCT	3.00	ICC & Supervisor	Within 1 year of CMAP Enrollment		
			Conflict Resolution -WrapCT	3.00	ICC & Supervisor	Within 1 year of CMAP Enrollment		
			Health Equity	3.00	ALL ICC, Sup, Mngr	Within 2 years of CMAP enrollment		
			Psychological 1st Aid	4.00	ICC & Supervisor	Within 2 years of CMAP enrollment		
			Community Resiliency	3.00	ALL ICC, Sup, Mngr	Within 2 years of CMAP enrollment		
			Community Organizing (Health-Related)	8.00	ALL ICC, Sup, Mngr	Within 2 years of CMAP enrollment		