



Connecticut Department of Public Health
PHABuloCITY!

Public Health Accreditation Board (PHAB)
OVERVIEW - Or Here We Go!
October/November 2014

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What is Public Health Accreditation

The measurement of health department performance against a set of nationally recognized, practice-focused and evidenced-based standards

What is PHAB?

- PHAB is the Public Health Accreditation Board
- Non-profit entity charged with implementing and overseeing national public health department accreditation
- Program development began in May 2007, beta testing in 2009/2010, National public health department accreditation launched in September 2011
- Funded through CDC and Robert Wood Johnson Foundation
- 54 Health Departments have achieved accreditation as of September 2014. This includes 5 states - NY, WA, FL, OK, MN and in CT the Norwalk Health Department (many more in the queue)

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What are the benefits of accreditation?




- Improves agency performance
- Identifies strengths and areas for improvement
- Strengthens internal and external partnerships
- Motivating and team building experience for staff
- Promotes agency pride
- Positions the agency for funding opportunities

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Prerequisites

- Community Health Assessment 
- Community Health Improvement Plan 
- Strategic Plan 

Other Major Components- Under Development

- Performance Management System - Dashboard 
- Customer Feedback System
- Workforce Development Plan

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Process and Timeline

1. Pre-application - on-line orientation, checklist, inform PHAB- March 2015
2. Application - pay your \$, one year to collect documentation - by September 2015
3. Document selection and submission - by March 2016 (deadline Sept 2016)
4. Site Visit - approximately June 2016
5. Accreditation Decision - approximately September - December 2016
6. Reports
7. Reaccreditation (after 5 years)

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What is e-PHAB

e-PHAB is the online information system where documents and supporting materials will be submitted for review.



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What is all this talk about documentation?



Public Health Accreditation Board
STANDARDS & Measures
 VERSION 1.0
 2012

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Domains – groups of standards that pertain to a broad group of public health standards

First 10 address the 10 Essential Health Services, Domain 11 addresses management and administration and Domain 12 addresses governance

- Domain 1 - Conduct and disseminate assessments focused on population health status and public health issues facing the community
- Domain 2 - Investigate health problems and environmental public health hazards to protect the community
- Domain 3 - Inform and educate about Public Health issues and functions

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- **Domain** - groups of standards that pertain to a broad group of public health standards
- **Standards** – the required level of achievement that a health department is expected to meet
- **Measures** – provide a way of evaluating if the standard is met
- **Required Documentation** – the documentation that is necessary to demonstrate that a health department conforms to a measure

The structural framework for the PHAB domains, standards, and measures uses the following taxonomy:

Domain	(example – Domain 5)
Standard	(example – Standard 5.3)
Measure	(example – Measure 5.3.2)
Tribal, State, Local or ALL	(example – Measure 5.3.2 S for state health departments; Measure 5.3.2 L for local health departments; Measure 5.3.2 T for Tribal health departments; and Measure 5.3.2 A for all health departments.)

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- **Domain** – Inform and Educate your Friends and Family About All Your Exciting Life Events
- **Standards** – Provide Information on Your Life Events to Friends and Family through Multiple Methods
- **Measures** – Information on parties, graduations, birthdays, family reunions, summer vacations to gain the envy of your friends and family.
- **Required Documentation** – the provision of information provided to friends and family about your life, your amazing accomplishments and mundane daily routines. Documentation could be facebook status and/or photos, tweets, text messages, or actual hand-written letters!

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Sample Documentation



When I order coffee or whatever from starbucks and they ask me for my name I like to look at their name tag and then just say their name and then they're always like nooo wayyyy that's my name too and then I'm also like nooo wayyy and I always expect them to give me something for free because we have the same name but they never do

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Now for more details!

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