Connecticut has no regulations specifically governing telephonic case management. However, the Board of Examiners for Nursing has issued informal guidance as follows:

- If you are practicing nursing as defined by the General Statutes of Connecticut and caring for Connecticut residents, one must have a Connecticut Nursing License, Section 20-87a Nursing.

- Connecticut’s Nurse Practice Act allows only registered nurses to perform assessments. If an LPN participates in telephonic “case management” she or he must do so only under the direction of a registered nurse. *(The Nurse Practice Act can be accessed at [www.dph.state.ct.us](http://www.dph.state.ct.us) through Programs & Services.)*

- The licensing process in Connecticut can be accessed at [www.dph.state.ct.us](http://www.dph.state.ct.us) through “Licensure & Renewal.” At present there are no continuing education requirements for licensure.

If you have any questions about the licensing process, please contact Stephen Carragher at 860-509-7590.

This response is not intended to be binding on any party. Also, the response by the Board is not a Declaratory Ruling and the Board will not be precluded from adjudicating the issue in a contested case forum should the necessity arise.