

VAMS Enhancements for Clinic Users

VAMS Release 2.0 – Enhancements were made to VAMS on 02/20/2021

Please see below for a description of each enhancement and details on how the enhancement will assist VAMS users

VAMS Enhancement	How the enhancement will assist VAMS users	How does the enhancement work
Third-party clinic healthcare professionals and clinic administrators can now add a recipient's email and/or cell phone number and indicate their preferred method of contact.	Supports improved communication options for third-party clinic recipients by sending follow-up communications from VAMS (e.g. communications about reporting adverse events and reminders on next-dose eligibility)	<p>Healthcare professionals and clinic administrators can add a recipient's email and/or cell phone number and indicate their preferred contact method.</p> <ul style="list-style-type: none"> Adding information is optional and can be done while adding a recipient individually, via bulk upload or to an existing record. If a recipient is added to a third-party clinic for an appointment via the global search feature, they will also receive a communication from VAMS if their appointment is cancelled.
Third-party clinic healthcare professionals can record that a recipient received their first dose outside of VAMS	Supports documenting vaccine administration activities across vaccine platforms	<p>When a healthcare professional clicks Log Vaccination on a recipient's record, they will now see a prompt if the recipient does not have a prior vaccine dose logged in VAMS.</p> <ul style="list-style-type: none"> For Have you ever received a COVID-19 vaccine? Select the Yes or No radio button If Yes is selected, then from the Which vaccine did you receive? Radio buttons choose Pfizer-BioNtech, Moderna or I don't remember and enter the Prior vaccination date. Note: The recipient's vaccination certificate will only reflect the dose administered by the third-party clinic in VAMS.

Enhanced recipient list views in Third-party clinics	Supports streamlining the recipient search process by adding more search options	<p>On the Manage Recipients tab, third-party clinic administrators and healthcare professionals can sort list view of recipients by:</p> <ul style="list-style-type: none"> • All Vaccine Recipients, New Vaccine Recipients (those who have received zero doses), Today's Eligible Recipients (default view), Tomorrow's Eligible Recipients, and Vaccine Protocol Completed (those who have received two doses).
Changes to Recipient Bulk Upload function for Third Party Clinics	Supports creation of recipient accounts in VAMS without duplication	<p>Third-party clinic bulk uploads will now cross-check the recipients with existing VAMS recipients in other clinics:</p> <ul style="list-style-type: none"> • If a third-party recipient does not exist in VAMS, the system will create a new record for that person under the Manage Recipients tab • If a third-party recipient does exist in VAMS, they will be added to your clinic and show under the Other Recipients tab • If a third-party recipient was previously removed from your third-party clinic, they will be reactivated and show under the Manage Recipients tab
Standard and mobile clinic healthcare professionals can search for, edit, and invalidate recipient vaccination records	Supports searching for and updating recipient vaccination records at your clinic	<ul style="list-style-type: none"> • On the Manage Appointments tab, select the Search Past Vaccinations button • Enter required information to search for a recipient immunization • Click the View Record link to see record details • Click Edit record to edit: <ul style="list-style-type: none"> ○ Date Administered, Manufacturer, Product UOU or Site ○ Click Save

		<p>Note: If edits affect inventory, you must manually update inventory records after making changes to the recipient record</p> <ul style="list-style-type: none"> Click Invalidate record to remove the associated dose from the recipient record Select a reason from the drop down and click Invalidate record <p>Note: If dose is removed from the recipient's record, you must manually adjust inventory as necessary</p> <p>Updates made to the vaccination record will appear on the recipient's account also.</p>
Clinic data sync updated to near-real-time	Supports real time access to scheduling for recipients	<ul style="list-style-type: none"> When a clinic administrator updates their clinic schedule by adding closed PODs (Points of Dispensing), new treatment stations, etc., the system will initiate the updates immediately. Recipients should see the updates reflected within a couple of minutes. Previously, these updates were reflected every 15 minutes.
Clinic cancellation reason in recipient message	Supports communication between clinics and recipients	<ul style="list-style-type: none"> When a clinic cancels a recipient's appointment, the cancellation reason selected will be included in the cancellation message sent to the recipient
Multi-Factor Authentication (MFA) Returns (via email or text)	Supports CDC security requirements	<ul style="list-style-type: none"> Multi-factor authentication being re-implemented: <ul style="list-style-type: none"> Clinic portal users on February 23.

For additional information on VAMS Enhancements and supporting materials please visit the [VAMS Training Page](#)