

## VAMS Enhancements for Clinic Users

VAMS Release 5.2 – Enhancements were made to VAMS on 07/28/2021

Please see below for a description of each enhancement and details on how the enhancement will assist VAMS users

VAMS Enhancement	How the enhancement will assist VAMS users	How does the enhancement work
Clinic Administrators can edit and remove users from the Manage Users window	<b>Supports process flow for clinic user updates.</b>	<p>In the <b>Clinic Setup</b> tab:</p> <ul style="list-style-type: none"> <li>Click the drop-down arrow to expand the <b>Manage Users</b> window</li> <li>Click the drop-down arrow for the user you would like to edit or remove <ul style="list-style-type: none"> <li>To edit, click on <b>Edit</b>. <ul style="list-style-type: none"> <li>Make required edits.</li> <li>Click <b>Save</b>.</li> </ul> </li> <li>To remove, click on <b>Remove</b>. <ul style="list-style-type: none"> <li>Select <b>Yes</b> to remove user.</li> <li>Click <b>Finish</b>.</li> </ul> </li> </ul> </li> </ul>
Clinic Administrators can enable or disable multiple dose appointment reservations.	<b>Supports access for recipients to schedule first and second dose appointments (for products requiring 2<sup>nd</sup> dose) at one time, without first completing current first dose appointment.</b>	<p>In the <b>Clinic Setup</b> tab:</p> <ul style="list-style-type: none"> <li>In the <b>Clinic Details</b> window, click the <b>Blue hyperlinked Clinic Name</b>.</li> <li>Click <b>Edit</b>.</li> <li>Click the <b>Allow recipients to schedule all doses before completion of the current dose</b> check box.</li> <li>Click <b>Save</b>.</li> </ul> <p><b>Note:</b> This feature defaults as unchecked. Enabling this feature also permits Front Desk and jurisdiction Contact Center users to schedule multiple dose appointments for recipients.</p>

VAMS Enhancement	How the enhancement will assist VAMS users	How does the enhancement work
Front Desk Users can schedule a second dose appointment (for products requiring 2 <sup>nd</sup> dose) for a recipient prior to completion of the first dose.	<b>Supports access for clinic to schedule first and second dose appointments (for products requiring 2<sup>nd</sup> dose) at one time, without first completing current first dose appointment.</b>	<p>Locate recipient in VAMS:</p> <ul style="list-style-type: none"> <li>Choose <b>Schedule Future Appointment</b> and proceed with scheduling the second dose appointment.</li> </ul> <p><b>Note:</b> To use this feature, the multiple dose appointment feature must be enabled at the clinic.</p>
Recipients will receive automatic messages to complete their second dose appointment (for products requiring 2 <sup>nd</sup> dose).	<b>Supports completion of full vaccination series.</b>	Recipients will receive reminder emails or SMS messages (depending on their communication preferences) to complete their second dose appointment. Recipients can respond to report if they received their second dose at a clinic outside of VAMS.

**For additional information on VAMS Enhancements and supporting materials please visit the [VAMS Training for Clinic Users Page](#)**