

Dear CoVP Providers,

Congratulations to the many of you who began your first clinics this week – or who will receive shipment of vaccine and start clinics tomorrow!

First, a few important time-sensitive updates:

- **All COVID-19 vaccine orders for next week (delivery starting 12/28) should be placed in VAMS or CT WiZ by noon tomorrow.** You will receive information about your order through VAMS or CT WiZ. We expect approved orders to be less than total requests given relatively little total allocation, but we will communicate to you what is able to be shipped. Please only order what can be administered during the week of 12/28 (including any doses you expect to retain from this week into next week).
- **COVID-19 Vaccine Provider Office Hours are tomorrow at 9am.** This is an optional session to ask questions and receive updates. Information is below.
- **As a reminder, there is a 9a-4p VAMS Zoom troubleshooting room available.** Hop in tomorrow (or between 9a-1p on Thursday) with any questions.
- **Information about this week's shipments:** We have been notified of a delay in shipment of some orders from McKesson (Moderna) that affected some of today's distribution. For orders that were supposed to arrive today but did not, we expect them to arrive tomorrow – but we do not yet have tracking information that would confirm this. For orders scheduled to arrive tomorrow, we still expect them to arrive tomorrow, but also do not yet have tracking information for many. Most Moderna shipments have arrived before 12p for facilities, so hopefully this will continue to be the case. Thank you for your patience as we all eagerly await arrival of vaccine.

Thank you – and more details below,

DPH COVID-19 Vaccine team

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Vaccine ordering

Training on vaccine order was scheduled with vaccine coordinators and back up coordinators, so they should be ready to place vaccine orders. For those that need additional vaccine ordering support, the [Clinic Inventory Manager User Manual](#) on our [VAMS training web site](#) provides step by step instructions for VAMS users.

Wednesday, 9a-10a COVID-19 Vaccine Provider Office Hours

[Click here to join the meeting](#)

+1 860-840-2075,,728392236#

Phone Conference ID: 728 392 236#

Wednesday & Thursday VAMS Troubleshooting Zoom Room

[The link to the VAMS Troubleshooting Zoom room is here.](#)

Join anytime Wednesday b/w 9a-4p or Thursday b/w 9a – 1p

You can also join by phone through one of the following phone numbers:

[+13126266799,,92843275146#,,,,,210647](tel:+13126266799,92843275146#,,,,,210647)

[+16465189805,,92843275146#,,,,,210647](tel:+16465189805,92843275146#,,,,,210647)



CT DPH Immunization Program

Main P: (860) 509-7929 | Fax: (860) 706-5429 | Email: dph.immunizations@ct.gov

Website: [CT Immunization Program](#) | [COVID-19 Vaccine Program](#)