COVID-19 Provider Update

Wednesday, December 15, 2021
## Population Coverage: As of December 6th

<table>
<thead>
<tr>
<th>Age Range</th>
<th>% of Population</th>
<th>CT Population</th>
<th>Number</th>
<th>%</th>
<th>Number</th>
<th>%</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>All ages</td>
<td>100.0%</td>
<td>3,565,287</td>
<td>2,782,103</td>
<td>78.0%</td>
<td>2,514,321</td>
<td>70.5%</td>
<td>709,021.0</td>
<td>19.9%</td>
</tr>
<tr>
<td>5+</td>
<td>95.0%</td>
<td>3,383,577</td>
<td>2,781,898</td>
<td>82.2%</td>
<td>2,514,208</td>
<td>74.3%</td>
<td>709,021.0</td>
<td>21.0%</td>
</tr>
<tr>
<td>12+</td>
<td>87.0%</td>
<td>3,105,947</td>
<td>2,707,916</td>
<td>87.2%</td>
<td>2,484,041</td>
<td>80.0%</td>
<td>709,020.0</td>
<td>22.8%</td>
</tr>
<tr>
<td>16+</td>
<td>82.0%</td>
<td>2,929,347</td>
<td>2,578,714</td>
<td>88.0%</td>
<td>2,369,631</td>
<td>80.9%</td>
<td>708,906.0</td>
<td>24.2%</td>
</tr>
<tr>
<td>18+</td>
<td>80.0%</td>
<td>2,837,847</td>
<td>2,504,459</td>
<td>88.3%</td>
<td>2,301,241</td>
<td>81.1%</td>
<td>708,712.0</td>
<td>25.0%</td>
</tr>
<tr>
<td>35+</td>
<td>57.0%</td>
<td>2,047,745</td>
<td>1,893,618</td>
<td>92.5%</td>
<td>1,756,385</td>
<td>85.8%</td>
<td>647,452.0</td>
<td>31.6%</td>
</tr>
<tr>
<td>45+</td>
<td>45.0%</td>
<td>1,620,604</td>
<td>1,522,314</td>
<td>93.9%</td>
<td>1,414,658</td>
<td>87.3%</td>
<td>581,244.0</td>
<td>35.9%</td>
</tr>
<tr>
<td>55+</td>
<td>32.0%</td>
<td>1,143,699</td>
<td>1,113,135</td>
<td>97.3%</td>
<td>1,032,991</td>
<td>90.3%</td>
<td>489,266.0</td>
<td>42.8%</td>
</tr>
<tr>
<td>65+</td>
<td>18.0%</td>
<td>630,244</td>
<td>627,672</td>
<td>99.6%</td>
<td>572,036</td>
<td>90.8%</td>
<td>332,716.0</td>
<td>52.8%</td>
</tr>
<tr>
<td>75+</td>
<td>8.0%</td>
<td>277,425</td>
<td>267,923</td>
<td>96.6%</td>
<td>242,951</td>
<td>87.6%</td>
<td>145,596.0</td>
<td>52.5%</td>
</tr>
</tbody>
</table>

Data as reported to CT DPH Immunization Information System (IIS) CT WiZ.
All ages estimate includes 205 people with unknown age
Additional dose includes individuals who have had at least one dose after completion of the a primary COVID-19 vaccine series
### Age coverage: Specific age groups

*Doses Reported by 12/6/2021*

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<table>
<thead>
<tr>
<th>Age Range</th>
<th>% of Population</th>
<th>CT Population</th>
<th>Number</th>
<th>%</th>
<th>Number</th>
<th>%</th>
<th>Number</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;5</td>
<td>5.0%</td>
<td>181,710</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
<td>0</td>
<td>0.0%</td>
</tr>
<tr>
<td>5-11</td>
<td>8.0%</td>
<td>277,630</td>
<td>73,982</td>
<td>26.6%</td>
<td>30,167</td>
<td>10.9%</td>
<td>1</td>
<td>0.0%</td>
</tr>
<tr>
<td>12-15</td>
<td>5.0%</td>
<td>176,600</td>
<td>129,202</td>
<td>73.2%</td>
<td>114,410</td>
<td>64.8%</td>
<td>114</td>
<td>0.1%</td>
</tr>
<tr>
<td>16-17</td>
<td>3.0%</td>
<td>91,500</td>
<td>74,255</td>
<td>81.2%</td>
<td>68,390</td>
<td>74.7%</td>
<td>194</td>
<td>0.2%</td>
</tr>
<tr>
<td>18-24</td>
<td>10.0%</td>
<td>342,073</td>
<td>251,824</td>
<td>73.6%</td>
<td>222,200</td>
<td>65.0%</td>
<td>17,306</td>
<td>5.1%</td>
</tr>
<tr>
<td>25-34</td>
<td>13.0%</td>
<td>448,029</td>
<td>359,017</td>
<td>80.1%</td>
<td>322,656</td>
<td>72.0%</td>
<td>43,954</td>
<td>9.8%</td>
</tr>
<tr>
<td>35-44</td>
<td>12.0%</td>
<td>427,141</td>
<td>371,304</td>
<td>86.9%</td>
<td>341,727</td>
<td>80.0%</td>
<td>66,208</td>
<td>15.5%</td>
</tr>
<tr>
<td>45-54</td>
<td>13.0%</td>
<td>476,905</td>
<td>409,179</td>
<td>85.8%</td>
<td>381,667</td>
<td>80.0%</td>
<td>91,978</td>
<td>19.3%</td>
</tr>
<tr>
<td>55-64</td>
<td>14.0%</td>
<td>513,455</td>
<td>485,463</td>
<td>94.5%</td>
<td>460,955</td>
<td>89.8%</td>
<td>156,550</td>
<td>30.5%</td>
</tr>
<tr>
<td>65-74</td>
<td>10.0%</td>
<td>352,819</td>
<td>359,749</td>
<td>102.0%</td>
<td>329,085</td>
<td>93.3%</td>
<td>187,120</td>
<td>53.0%</td>
</tr>
<tr>
<td>75-84</td>
<td>5.0%</td>
<td>186,095</td>
<td>189,277</td>
<td>101.7%</td>
<td>171,464</td>
<td>92.1%</td>
<td>106,327</td>
<td>57.1%</td>
</tr>
<tr>
<td>85+</td>
<td>3.0%</td>
<td>91,330</td>
<td>78,646</td>
<td>86.1%</td>
<td>71,487</td>
<td>78.3%</td>
<td>39,269</td>
<td>43.0%</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>3,565,287</strong></td>
<td><strong>2,781,898</strong></td>
<td><strong>2,514,208</strong></td>
<td><strong>70.5%</strong></td>
<td><strong>709,021</strong></td>
<td><strong>19.9%</strong></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Booster Updates

Persons aged 16-17 years old who received a primary series of Pfizer mRNA vaccine may receive a booster dose 6 months after completion of the primary series.

Interim Clinical Considerations and Pfizer Standing Orders have been updated to reflect the updated recommendations.

With the expanded eligibility for boosters, we want to encourage everyone eligible across Connecticut to receive a COVID-19 booster before the end of the year. Here are some things you can do to support vaccination in our state:

- Please support our outreach efforts – reach out to your patients and communities! The Public Health Communications Collaborative’s Updated toolkit on COVID-19 Booster Dose Messaging and Outreach Tools may be helpful in these endeavors.
- Please make sure your clinic listings remain up to date on vaccines.gov, and if you accept “all comers”, that you are listed as a public site so that your clinic is searchable on the site by the public.
- If you are able, please increase your capacity to provide vaccines, by hosting additional clinics, engaging vaccinators, etc., and reach out to the Immunization Program if there’s anything we can do to help!

Remember if you want to refer patients out for COVID-19 vaccination, information is on our web site here.
CDC Holiday Shipping

No orders will be delivered Thursday, December 23 through Monday, December 27.
No orders will be delivered Thursday, December 30 through Tuesday, January 4.

Please plan to have additional inventory on-hand prior to the holidays to prevent any supply shortages caused by shipping delays. Holiday redistributions will be limited, and providers are expected to manage inventory appropriately.
Shipping Issues

<table>
<thead>
<tr>
<th>Pfizer Shipping Issues</th>
<th>Moderna &amp; JnJ Shipping Issues</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pfizer Customer Service</td>
<td>Phone # (833) 343-2703</td>
</tr>
<tr>
<td>Phone # (800) 666-7248</td>
<td>Mon-Fri, 8 a.m. - 8 p.m. ET</td>
</tr>
<tr>
<td>Email: <a href="mailto:cvgovernment@pfizer.com">cvgovernment@pfizer.com</a></td>
<td>Email: <a href="mailto:COVIDVaccineSupport@McKesson.com">COVIDVaccineSupport@McKesson.com</a></td>
</tr>
</tbody>
</table>

We’ve had some reports of vaccines being delivered outside of the stated business hours. Please reach out to the applicable department to report the issue and send information regarding case numbers to Patricia.Firmender@ct.gov so CDC can be kept up to date.
CDC plans to transition to the gray cap Pfizer (aka Pfizer Tris-Sucrose) product and phase out the existing presentation.

The minimum order size is expected to be 300 doses and the product does not require diluent. The 6-dose vial will have the same dose volume as the current purple cap (0.3mL) and be stable at 2\(^\circ\)C-8\(^\circ\)C for up to 10 weeks. The product can also be stored at -90\(^\circ\)C - 60\(^\circ\)C for up to 6 months.

The gray cap is not approved for storage in a conventional freezer.
Medical Updates & Immunization Site Training for All Healthcare Providers led by Pfizer Vaccines US Medical Affairs

Beginning Wednesday, December 1st at 12pm ET, sessions will include information regarding the DO NOT DILUTE / Gray Cap formulation of the vaccine for individuals 12 years of age and older.

Session topics include:

- Use of the vaccine for:
  - Children 5 through 11 Years of Age
  - Individuals 12 Years of Age and Older
- Storage, Handling, Preparation & Administration for the multiple presentations of the vaccine
- Recent medical updates regarding the vaccine
- An overview of healthcare provider resources
- Question and answer session

These sessions will be updated to reflect new information and changes that evolve. Recent updates will be identified at the start of each session.

To access current and future training sessions, please visit: https://www.pfizermedicalinformation.com/en-us/medical-updates
SARS-CoV-2 B.1.1.529 (Omicron) Variant — United States, December 1–8, 2021

Booster and Additional Primary Dose COVID-19 Vaccinations Among Adults Aged ≥65 Years — United States, August 13, 2021–November 19, 2021

Comparative Effectiveness and Antibody Responses to Moderna and Pfizer–BioNTech COVID-19 Vaccines among Hospitalized Veterans — Five Veterans Affairs Medical Centers, United States, February 1–September 30, 2021
CT WiZ/VAMS Update
Transitioning from VAMS to CT WiZ
Merging Records in CT WiZ and VAMS
Smart Health Cards
DPH and VAMS Help Desks
Vaccine Finder Reminder

Version 2.0
12/15/2021
• CT WiZ is the consolidated immunization record and provides:
  • Clinical decision support to providers
  • An official immunization record for both providers (IIS) and patients (Public Portal)
  • The ability to electronically report from your EHR
  • Inventory management in one system if both CVP and CoVP
  • The ability to run many reports, and more!

• If your clinic is using VAMS and wants to transition to CT WiZ to manage inventory and report COVID-19 vaccinations, please submit a helpdesk ticket with your PIN and expected date of transition. DPH will schedule a call to review the transition process with your clinic.
Merging Records in VAMS

• Only Active VAMS Clinics can merge records in VAMS

• Steps to merge patient records in VAMS can be found on page 6 in the Data Quality Assurance (DQA) Guide

• Edit the record you would like to keep

• Invalidate the vaccination record to be discarded

• These vaccination record updates WILL transfer over and the clinic should confirm the updates transferred over from VAMS to CT WiZ

• For additional information on editing Recipient records in VAMS, refer to the VAMS 2.3 and 3.1 Release Notes located in the web form.

• Reminder: If your clinic transitioned off VAMS, and a previous recipient requests their record be merged in VAMS, please verify their record in CT WiZ and direct them to use the CT WiZ Public Portal.
Merging Records in CT WiZ

• Clinics can flag a possible duplicate patient record, but they cannot merge records nor delete records in CT WiZ.

• Steps to flag a duplicate patient record can be found on page 5 in the CT WiZ COVID-19 Data Quality Assurance (DQA) Guide.

• Once you flag a record as a possible duplicate, DPH CT WiZ Admin staff will review the records and combine them, if appropriate.

• For additional information on How to Report Duplicate Patient Records click here.
Smart Health Cards

- **Available Now in CT WiZ**: both the IIS and the Public Portal
- **Tip for Clinics**: Please confirm each recipient's email and cell phone number in CT WiZ and/or your EHR at each visit (so recipients can access their own, or their minor child’s, record in the CT WiZ Public Portal).

![Digital COVID-19 Vaccination Record](image)
CT DPH Immunization Program Helpdesk

• From our VAMS and CT WiZ training webpages, submit a request to our helpdesk:
  • DPH Helpdesk Ticketing System
  • What system do you need assistance with?
    • For VAMS – Select: **COVID-19 Vaccination**
    • For CT WiZ and CVP support – Select: **Immunizations Program**

Please Do Not Include Any Personal Identifiable Information (PII) When Submitting a Help Desk Ticket
VAMS Helpdesk Contact Information

• Phone:
  • Toll Free Number: **1-833-748-1979**
  • Hours of Operation: 8 a.m. – 8 p.m. EST Monday – Friday

• Email: **CARS_HelpDesk@cdc.gov**

• Web:
  • Web Form in VAMS by selecting 🤝 Help in the top right header after authenticating into the portal
    • FAQ’s – Include Release Notes!
    • Search for an Answer
    • Submit a Question

Please Do Not Email the Help Desk with Any Personal Identifiable Information (PII) - Utilize the Web Form or Phone Options
Vaccines.gov Reminders

• Ensure COVID-19 vaccination clinics are registered through VaccineFinder (Required)

• Report daily inventory counts to VaccineFinder for each COVID-19 vaccination clinic (Required)

• Make your clinics visible on Vaccines.gov (Optional but please double check if you would like them visible)

• For support, email CARS_HelpDesk@cdc.gov
CT WiZ/VAMS Office Hours

CT WiZ/VAMS Live Helpdesk Office Hours

Join Via Microsoft Teams

Tuesdays 9:00 – 10:00

Join us anytime during office hours to ask a question!
Provider Presentation

COVID-19 Vaccine Roll-out
COVID-19 Pediatric Clinics

**Partnerships**
- Find or build partners within the community
- Partner with local health department, school based clinic, public schools, or other providers

**Clinic Location:**
- Find a relaxed, kid friendly space
- Location may not be the traditional sites for example: movie theaters, trampoline parks, Y’s, children museums or aquariums

**Create an activity or incentive**
- Create an activity for children to do during the clinic or while waiting: color sheets, sticker pages, scavenger hunts, etc.
- Free entry ticket back to the location another day

**Clinical**
- Combine EOA, pre-vax questions and consent into one packet. If able give out ahead of time.
- Vaccinators should be familiar and comfortable vaccinating children
- Shotblockers
COVID-19 Pediatric Clinics
Norwalk Health Department
Pediatric Clinic 5 – 11 years
Partnership with The Maritime Aquarium
Norwalk Health Department
Pediatric Clinic 5 – 11 years
Partnership with The Maritime Aquarium
Norwalk Health Department
Pediatric Clinic 5 – 11 years
Partnership with The Maritime Aquarium
Norwalk Health Department
Pediatric Clinic 5 – 11 years
Partnership with The Maritime Aquarium

Our 'O-fish-al' Rules
Collect a sticker at each station on your journey to get vaccinated!

1. I waited in line to get into the Aquarium!
2. I signed-in at the front desk!
3. I got my COVID-19 vaccine!
4. I waited to make sure I was feeling okay!

A COVID-19 vaccine uses the body's immune system to fight the coronavirus. Your immune system is like a team of superheroes that protect you from germs.
Norwalk Health Department
Pediatric Clinic 5 – 11 years
Partnership with The Maritime Aquarium

Welcome Back!!
We are so glad to see you again! Collect a sticker at each station on your journey to get fully vaccinated!

1. I waited in line to get in to the Aquarium!
2. I signed-in at the front desk!
3. I got my second COVID-19 vaccine!!
4. I waited to make sure I was feeling okay!

Ocean Animals
Coloring
Next Call

There will be no call on Wednesday 12/29.

The next provider call will be Wednesday, 1/12/22.

Any significant developments or updates will be communicated via our communication channels. Please make sure to monitor communications from the department during this time.
Question and Answers

To ask a question, please raise your hand using the hand icon on your screen, type your question in the chat box or if you are on the phone press *6 to unmute yourself.

If you have additional questions after the meeting, please feel free to email them to DPH.Immunizations@ct.gov

You can fill out a help desk ticket by visiting https://dph-cthelpdesk.ct.gov/Ticket