



## Fall CVP Webinar Questions & Answers

**Q: If reenrollment doesn't begin until 10/12, does that mean that the VFC vaccine we just ordered won't be delivered until after reenrollment?**

A: *No, you will continue to receive CVP vaccine. If the enrollment is not completed in CT WiZ by the December 15<sup>th</sup> due date, then you will not continue to receive shipments until the enrollment is completed.*

**Q: In terms of the COVID-19 vaccine ancillary kit, are needles/syringes included in this?**

A: *Yes, all COVID-19 vaccine shipments automatically receive an ancillary kit that includes an assortment of needles/syringes, as well as diluent.*

**Q: Can we charge Medicaid more than \$21 for vaccine administration?**

A: *The \$21 cap on administration fee only applies to self-pay/uninsured/under-insured (those that would be billed directly to the patient).*

**Q: If we use the direct data entry for COVID -19 in CT WIZ- we must enter all the CVP doses given too?**

A: *Yes. When you onboard with [CT WiZ](#) you will come on with both CVP and CT WiZ. This means you will be able to use all the inventory functions for both your CVP and COVID vaccines all in one system.*

**Q: CVP eligible private insurance/private practice does the cover the administration of the vaccine? (not the vaccine itself).**

A: *For State eligible privately insured patients the vaccine is provided for free so you cannot bill for reimbursement by the patient's insurance company. You can however bill an administration fee to the patient's private insurer for reimbursement.*

**Q: Can new providers register for VAMS to report their COVID vaccine administrations rather than CT WiZ User Interface (UI) if they do not have an EHR interface?**

A: *We would prefer practices use the [CT WiZ](#) UI to report doses at this point. VAMS offered some advantages early in the COVID-19 response, but it's not clear those advantages exist any longer. If you want to discuss the use of VAMS, please contact the Immunization Program at [Dph.immunizations@ct.gov](mailto:Dph.immunizations@ct.gov) and we will get the right staff on the phone with you so we can discuss your practice's needs re VAMS and discuss potential solutions.*

**Q: If a patient that is child lives in a neighboring state, but comes to our office in CT, can they still get a state vaccine or do they need to get private vaccine?**

A: *Yes, all patients seen in your office up through 18 years of age are eligible regardless of residence.*

**Q: Can Pfizer be stored below -13F for up to 2 weeks. My freezer goes to -13 to -14.**

A: *-25°C and -15°C (-13°F and 5°F) for up to 2 weeks are the recommended temperature ranges for Pfizer storage. I would make a slight adjust to your freezer to keep the temperature under -13°F.*

**Q: For the covid-19 vaccine. If enrolled, should it be saved first in the freezer for 2 weeks then in the fridge for 31 days?**

A: *Yes, once thawed it can't be re-frozen.*



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**Q: Do we need to re-enroll in the COVID program if we filled out an enrollment in 2021?**

A: *No, at this time the COVID enrollment completed in 2021 is valid. Only the CVP enrollment needs to be renewed.*

**Q: If my clinic is in process of onboarding to CT WiZ with our EHR/HL-7, can we use the UI in the meantime?**

A: *Yes. If you are currently onboarding to CT WiZ with your EHR, you can use [CT WiZ](#) through Direct Entry/User Interface to report vaccines. Once your [EHR is connected with CT WiZ](#), you can switch.*

**Q: I have one patient who showed 2 doses of COVID-19 vaccine given in CT WiZ who said she had appointments but did not actually get the vaccine**

A: *The clinic may have reported patient's appointment instead of their administration, and as they did not show up this should be removed. Data quality questions/corrections in CT WiZ, can be sent to [DPH Ticketing System \(ct.gov\)](#) (only use the CT WiZ patient ID and not their name or DOB) Select: COVID-19 Vaccination – Clinic Administration – Vaccine Administration.*

**Q: If a patient wants a Covid vaccine and the vial for Moderna is not opened, is it okay to waste all of those doses if the one person wants it?**

A: *The overall wastage motto relating to COVID-19 vaccinations is "No missed opportunities." If a patient is in the office and wants a dose, please immunize them. There is no financial ramifications for wasting the rest of the doses in the vial. While regrettable, we want to make sure there are no unnecessary barriers to immunization. CDC has also promoted this effort.*

**Q: Will a new CT Health Assessment Form be created with covid information added?**

A: *The Blue Health Assessment Record (HAR) is a State Department of Education (SDE) document and as such any revisions would have to be made by SDE. We will consult with them on the need to include Covid-19 information.*

**Q: Just to clarify, are we able to now get smaller quantities of the Pfizer covid vaccine? (less than 1170)**

A: *Currently they are not directly shipping tray sizes smaller than 1170 for Pfizer vaccine. However, since we created a separate ordering portal for COVID, you will be able to request any amount you believe your office can use (this can be less than a tray size). We will partner you with another site to transfer in the requested doses.*

**Q: Will those who watch the rebroadcast of this webinar be able to fulfill their yearly educational requirement (i.e. not have to watch the CDC modules)?**

A: *Those who have watched this webinar, either live or recorded, will be able to document it in CT WiZ as fulfillment of their yearly educational training. The provider also has the option of completing the CDC 'You call the Shots' modules in lieu of the webinar.*

**Q: If a practice chooses not to give COVID-19 vaccines, where can we refer patients to get the vaccine? Will DPH have free-standing vaccine only clinics that are NOT attached to a private practice?**

A: *There are many COVID-19 vaccine providers throughout the state. Depending on the area, you can refer them to the list of providers on the [CT COVID webpage](#) or through vaccines.gov*



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### **Q: Is there a plan for an updated Covid VIS now that it is no longer an EUA?**

A: Not yet. This is included in past provider bulletins such as here: [https://portal.ct.gov/-/media/Departments-and-Agencies/DPH/dph/infectious\\_diseases/immunization/CoVP-Communications-2021/September-2021/COVID19-Vaccine-Program-CoVP-Provider-Bulletin-Week-of-September-13.pdf](https://portal.ct.gov/-/media/Departments-and-Agencies/DPH/dph/infectious_diseases/immunization/CoVP-Communications-2021/September-2021/COVID19-Vaccine-Program-CoVP-Provider-Bulletin-Week-of-September-13.pdf)

*Vaccine Information Statements (VIS) and Pfizer Vaccine The FDA Provider and Recipient/Caregiver Fact Sheets have been updated following the FDA's approval of a Biologics License Application (BLA) for Pfizer's COMIRNATY (COVID-19 Vaccine, mRNA). The BLA approval is for adults 16 years and older and EUA for adolescents will continue to cover adolescents ages 12 years of age through 15 years of age. At this time, it has been decided to continue using the EUA Fact Sheet format in the near term instead of a VIS document. The FDA amendments and BLA documents for Pfizer have been updated as of 8/23/2021.*

### **Q: Where can you get new VFC eligibility forms?**

A: VFC eligibility forms are located on the CVP Provider page of our immunization program portal [For CVP Providers \(ct.gov\)](https://portal.ct.gov/DPH/Immunizations/CoVP-Communications)

### **Q: What are the guidelines with co-administration of flu and COVID vaccines?**

A: We have been sharing messages about coadministration in our CoVP bulletins—please consider signing up. See messages included at this link for Sept. 20: <https://portal.ct.gov/DPH/Immunizations/CoVP-Communications>

### **Q: Is there a plan to cover HPV for children older than 12 years old?**

A: We hope to be able to expand HPV coverage for all children up through the age of 18 in the coming years, however there is no definite timetable for that to occur.

### **Q: If you currently have a residential refrigerator/freezer is it grandfathered into the immunization program. Therefore, we can use the freezer part as well.**

A: No, both the refrigerator and freezer sections of a residential unit cannot be used for storage of CVP provided vaccines due to the unit's inability to continuously maintain the proper cold chain.

### **Q: If we "borrow" a state or private dose to give to a patient, do we have to document this on the paper or can we just document it in CT WiZ?**

A: No. Documentation in CT WiZ is sufficient.

### **Q: Are we going to be educated ahead of time on how to preserve the vaccine since it has to be at lower temperature than other vaccines then pediatric offices provide?**

A: Yes, part of the enrollment process includes attending a storage and handling webinar, where provider staff will receive specific S&H education related to COVID-19



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**Q: Once the covid vaccine multi dose vial is opened on a particular day, does that vial need to be administered on the same day?**

A: *It does. All of the COVID-19 vaccines are preservative free and once opened they need to be used by the end of the clinic day.*

**Q: For flu vaccine do we need to document that they are VFC/CVP eligible since all 18 & under are?**

A: *Yes, documentation of all CVP provided vaccines is required.*

**Q: Were we doing as much widespread testing last year?**

A: *Yes, provider offices being open and providing flu testing in addition to patients going to the office for testing are factors to consider.*

**Q: Do you need to sign at a new medical location, if you are not new to CT WiZ?**

A: *If you need to be associated to another PIN, please submit a [help desk ticket](#). You can use the same login information for multiple PINs. Each person may have only one [username in CT WiZ](#).*