

# How Do I My Reset my Password?







# If you have forgotten your password

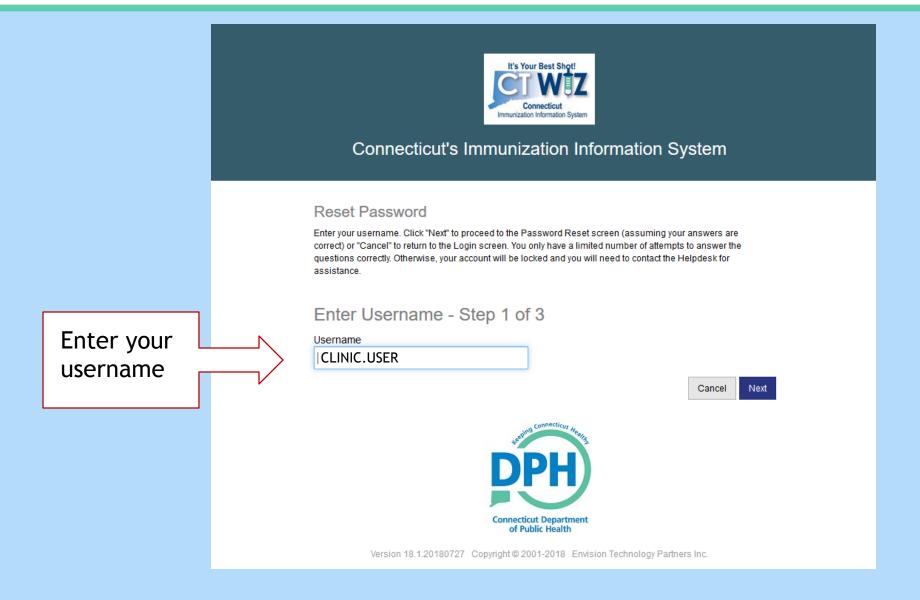


It's Your Best Shot! Connecticut Immunization Information System  Connecticut's Immunization Information System			
Click Here	\	Login Username Forgot Password?  Trouble Logging in?  Request User Account	Password  Login
		By logging into CT WiZ, you agree to abide by the terms of the Connecticut Department of Health (DPH) that were outlined in your User Confidentiality Agreement. Users are responsible for ensuring they act in accordance with these terms and any other applicable policies. The recipient shall notify DPH of a violation of these policies in accordance with the terms outlined in the User Confidentiality Agreement. Only authorized users of this site may access this system. Monitoring may be conducted for the protection against improper or unauthorized use or access. Any unauthorized and improper use of this system may result in disciplinary action or criminal and civil penalties.  Connecticut Department of Public Health  Version 18.1.20180727 Copyright © 2001-2018 Envision Technology Partners Inc.	



# Re-Setting Your Own Password







# **Answering Your Password** (Security) Questions





### Connecticut's Immunization Information System

#### Reset Password

Select a unique question and enter the correct answer for each of the row(s) displayed. Click "Next" to proceed to the Password Reset screen (assuming your answers are correct) or "Cancel" to return to the Login screen. You only have a limited number of attempts to answer the questions correctly. Otherwise, your account will be locked and you will need to contact the Helpdesk for assistance.

### Reset Password - Step 2 of 3

Question	Answer
Where were you born?	NEW YORK CITY
What is your mother's maiden name?	MAHER
What was your first car?	SUBARU IMPREZA

Cancel Next

- 1. Answer each of the questions
- 2. Click on Update to save.



## Create a New Password





### Connecticut's Immunization Information System

#### Reset Password

Enter a new password (following the guidelines displayed). Click "Next" to save your new password or "Cancel" to return to the Login screen.

## Reset Password - Step 3 of 3

New Password Confirm New Password Next Cancel

- Passwords must be a minimum of 9 characters long.
- Passwords must include a combination of upper and lower case letters.
- Passwords must include at least one number. (0-9)
- Passwords must include at least one special character. (Ex: #, %, \*, !, \$, etc.)

- 1. Enter a new password into the "New Password" box.
- Re-enter the same new password in the "Confirm New Password" box.
- 3. Click on Update to create your new password.

Don't forget when creating a new password