

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Renée D. Coleman-Mitchell, MPH
Commissioner



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Governor
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Lt. Governor

OFFICE OF EMERGENCY MEDICAL SERVICES OEMS COMMUNICATIONS STATEMENT 20-01

Date: January 22, 2020
To: All Connecticut certified & licensed EMS organizations
From: Raffaella Coler, RN, MEd, Paramedic 
Director, Office of Emergency Medical Services
Re: CEMSTARS Modernization

The purpose of this communication is to notify EMS agency's that the Department of Public Health (DPH) is modernizing the Connecticut EMS Tracking and Reporting System (CEMSTARS). DPH has contracted with ImageTrend, Inc. to implement the Elite system. DPH will be working over the next several months to implement this software, and plans to fully transition to the Elite system by June 2020. DPH will not be making changes to the Trauma System at this time and will continue to use Digital Innovations/ESO to support the existing system.

There are several key impacts to your organization that we would like to make you aware of:

- **Each EMS organization needs to complete a brief questionnaire by February 7, 2020.** The purpose of this survey is to ensure that correct information about your organization is being used to populate your agency's profile in the new Elite application. The survey can be accessed at the following link: <https://www.surveymonkey.com/r/EMSPROFILE>.
- During March-May 2020, all EMS organizations will need to change the location where they are sending their electronic data files. Depending on the organization, this may be something that can be done in your local EMS record system or it may involve support from your vendor. This should be a simple change that requires minimal configurations changes and DPH staff will begin sending out new credentials on March 1, 2020.
- Each EMS agency is required to submit a demographic file, in addition to data files. This communication is to request the submission of each EMS agency's demographic file **that has not previously submitted this information**. The information in that file is specific to each individual agency and is separate from the actual electronic patient care records (ePCRs) and is required for data submission to NEMSIS. Additional information regarding demographic files is available in [OEMS Communications Statement 18-05](#).

If you have any questions or concerns, please send inquiries to DPH.EMS-Trauma@ct.gov.



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