

# STATE OF CONNECTICUT

## DEPARTMENT OF PUBLIC HEALTH



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### OFFICE OF EMERGENCY MEDICAL SERVICES *OEMS COMMUNICATIONS STATEMENT 16-15*

Date: December 14, 2016

To: All Connecticut certified & licensed EMS Organizations submitting EMS Data  
All EMS software vendors

From: Raffaella Coler RN, MEd. <sup>R</sup>  
Director, Office of Emergency Medical Services  
Ann Kloter, Epidemiologist <sup>AK</sup>

Re: Update on parallel plan for submitting 2016 and 2017 EMS data

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We want to begin by saying ‘thank you’ to all the software vendors and data submitters for their continued engagement and guidance as we work toward transitioning to NEMSIS 3.4.0. Your patience and support is very much appreciated!

In response to the feedback we have received, and at the recommendation of the Quality Improvement Data Committee, (QIDC), we have revised the deadline to complete transition to version 3.4.0 to **June 30, 2017**. This date adds some breathing room for all of us. Digital Innovations, (DI), the current State EMS data vendor, has assured us that the new data collector (the software product OEMS uses to collect and organize EMS data from all the EMS organizations across the state) will allow submission of both versions of data, NEMSIS 2.2.1 and 3.4.0 until that time. The new collector is not yet set up in production, but it should be installed this month.

We have identified and are currently working on what DI has identified as a “design glitch” with the old collector which may have been responsible for records NOT being made available for processing (and therefore never getting to the OEMS side). OEMS identified what appeared to be a non-random pattern of data deficits and contacted DI. Their software engineers discovered a code issue that likely affected the availability of submitted records to the OEMS side. We are still working to process a large number of records.



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DI has set up a testing environment that you can use to submit test data and see feedback messages and error reports. If you are a software vendor or EMS agency ready to submit version 3.4.0 test data, please email the following information to Ann Kloter ([ann.kloter@ct.gov](mailto:ann.kloter@ct.gov)): contact name of data submitter, your EMS organization (or vendor name if you are a software vendor), and email address of data submitter. You will receive login instructions for accessing the test site.

Please keep the lines of communication open with OEMS and your software vendors as we continue our journey forward. Again, many thanks for your patience and perseverance.