

Connecticut Department of Public Health Drinking Water Section

Water Quality Monitoring and Compliance Schedule

PWS ID	PWS Name			Classification	Population	Owner Type	Primary Source
CT0980011	AQUARION-NORFOLK			C	913	P	SW
Local Address (where applicable)		Service Connections	Residential	Commercial	Industrial	Combined	Agricultural
						424	

Towns Served: NORFOLK

Monitoring Requirements

Water System Facility: DISTRIBUTION SYSTEM (WSF ID: 00600)

Chlorine Residual (1012)		1 routine (RT) per month	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
Select from Inventory of Active Sampling Points	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
Asbestos (1094)		1 routine (RT) per nine years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
WESTSIDE RD SS (00885)	1/1/21 - 12/31/29		
Total Haloacetic Acids (2456)		1 routine (RT) per quarter	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
NORFOLK TANK SS (00883)	7/1/25 - 9/30/25	8/1-8/31	Complete
	10/1/25 - 12/31/25	11/1-11/30	Complete
	1/1/26 - 3/31/26	2/1-2/28	
	4/1/26 - 6/30/26	5/1-5/31	
Total Trihalomethanes (2950)		1 routine (RT) per quarter	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
WESTSIDE RD SS (00885)	7/1/25 - 9/30/25	8/1-8/31	Complete
	10/1/25 - 12/31/25	11/1-11/30	Complete
	1/1/26 - 3/31/26	2/1-2/28	
	4/1/26 - 6/30/26	5/1-5/31	
Total Coliform (3100)		1 routine (RT) per month	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
Select from Inventory of Active Sampling Points	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
	1/1/26 - 1/31/26		
	2/1/26 - 2/28/26		
	3/1/26 - 3/31/26		
	4/1/26 - 4/30/26		
	5/1/26 - 5/31/26		
	6/1/26 - 6/30/26		
	7/1/26 - 7/31/26		
Lead And Copper (PBCU)		10 routine (RT) per three years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
Select from Inventory of Active Sampling Points	1/1/25 - 12/31/27	6/1-9/30	

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Towns Served: NORFOLK

Monitoring Requirements

Water System Facility: DISTRIBUTION SYSTEM (WSF ID: 00600)

Physical Parameters (PPS)		1 routine (RT) per month	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
Select from Inventory of Active Sampling Points	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
	1/1/26 - 1/31/26		
	2/1/26 - 2/28/26		
	3/1/26 - 3/31/26		
	4/1/26 - 4/30/26		
	5/1/26 - 5/31/26		
	6/1/26 - 6/30/26		
	7/1/26 - 7/31/26		

Water System Facility: LAKE WANGUM WTP ENTRY POINT (WSF ID: 00700)

Net Gross Alpha (4000)		1 routine (RT) per nine years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/17 - 12/31/25		Complete
	1/1/26 - 12/31/34		
Uranium (4006)		1 routine (RT) per nine years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/17 - 12/31/25		Complete
	1/1/26 - 12/31/34		
Combined Radium-226/228 (4010)		1 routine (RT) per nine years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/17 - 12/31/25		Complete
	1/1/26 - 12/31/34		
Inorganic Chemicals (IOCS)		1 routine (RT) per year	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/25 - 12/31/25		Complete
	1/1/26 - 12/31/26		
	1/1/27 - 12/31/27		
Nitrate And Nitrite (NOX)		1 routine (RT) per year	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/25 - 12/31/25		Complete
	1/1/26 - 12/31/26		
	1/1/27 - 12/31/27		
Pesticides, Herbicides and PCBs-Phase II (SOC2)		1 routine (RT) per three years	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/25 - 12/31/27		

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Towns Served: NORFOLK

Monitoring Requirements

Water System Facility: LAKE WANGUM WTP ENTRY POINT (WSF ID: 00700)

Pesticides, Herbicides and PCBs-Phase V (SOC5) 1 routine (RT) per three years

<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/25 - 12/31/27		

Organic Chemicals (VOCS) 1 routine (RT) per year

<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
ENTRY POINT (3)	1/1/25 - 12/31/25		Complete
	1/1/26 - 12/31/26		
	1/1/27 - 12/31/27		

Water System Facility: LAKE WANGUM (WSF ID: 2027)

Total Alkalinity (1927) 1 routine (RT) per month

<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
	1/1/26 - 1/31/26		
	2/1/26 - 2/28/26		
	3/1/26 - 3/31/26		
	4/1/26 - 4/30/26		
	5/1/26 - 5/31/26		
	6/1/26 - 6/30/26		
	7/1/26 - 7/31/26		

Total Organic Carbon (2920) 1 routine (RT) per month

<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
	1/1/26 - 1/31/26		
	2/1/26 - 2/28/26		
	3/1/26 - 3/31/26		
	4/1/26 - 4/30/26		
	5/1/26 - 5/31/26		
	6/1/26 - 6/30/26		
	7/1/26 - 7/31/26		

Total Coliform (3100) 1 routine (RT) per quarter

<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	7/1/25 - 9/30/25		Complete

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Towns Served: NORFOLK

Monitoring Requirements

Water System Facility: LAKE WANGUM (WSF ID: 2027)

Total Coliform (3100)		1 routine (RT) per quarter	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
	10/1/25 - 12/31/25		Complete
	1/1/26 - 3/31/26		
	4/1/26 - 6/30/26		
Surface Water Inorganic Chemicals (RIOCI)		1 routine (RT) per year	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	1/1/25 - 12/31/25		Complete
	1/1/26 - 12/31/26		
	1/1/27 - 12/31/27		
Surface Water Color and Turbidity (RPPS)		1 routine (RT) per quarter	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	7/1/25 - 9/30/25		Complete
	10/1/25 - 12/31/25		Complete
	1/1/26 - 3/31/26		
	4/1/26 - 6/30/26		
Surface Water Pesticides (RSOC)		1 routine (RT) per year	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
LAKE WANGUM (1)	1/1/25 - 12/31/25		Complete
	1/1/26 - 12/31/26		
	1/1/27 - 12/31/27		

Water System Facility: LAKE WANGUM WATER TREATMENT PLANT (WSF ID: 208)

Total Organic Carbon (2920)		1 routine (RT) per month	
<i>Sampling Point (Sampling Point ID)</i>	<i>Monitoring Period</i>	<i>Collection Period</i>	<i>Compliance Status</i>
CFE - LAKE WANGUM TP (5)	8/1/25 - 8/31/25		Complete
	9/1/25 - 9/30/25		Complete
	10/1/25 - 10/31/25		Complete
	11/1/25 - 11/30/25		Complete
	12/1/25 - 12/31/25		Complete
	1/1/26 - 1/31/26		
	2/1/26 - 2/28/26		
	3/1/26 - 3/31/26		
	4/1/26 - 4/30/26		
	5/1/26 - 5/31/26		
	6/1/26 - 6/30/26		
	7/1/26 - 7/31/26		

Monthly Water System Facility (WSF) Level Monitoring Requirements

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Water Quality Monitoring and Compliance Schedule

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Towns Served: NORFOLK

Water System Facility: LAKE WANGUM WTP ENTRY POINT (WSFID: 00700)

Analyte	Monitoring Requirement (Summary Type)	Operating Limit	Samples Req/Month
pH	Entry Point pH Monitoring (PHRD)	Minimum: 6.4 PH	Daily
Start Date: 1/1/2004			
		Compliance History: Monitoring Period	Operating Limit Compliance Status: Monitoring Compliance Status:
		8/1/2025 - 8/31/2025	
		9/1/2025 - 9/30/2025	
		10/1/2025 - 10/31/2025	
		11/1/2025 - 11/30/2025	
		12/1/2025 - 12/31/2025	

Analyte	Monitoring Requirement (Summary Type)	Operating Limit	Samples Req/Month
Phosphate (as PO4)	Entry Point Phosphate Monitoring (PHOS)	Maximum: 10 MG/L	2
Start Date: 1/1/2004			
		Compliance History: Monitoring Period	Operating Limit Compliance Status: Monitoring Compliance Status:
		8/1/2025 - 8/31/2025	
		9/1/2025 - 9/30/2025	
		10/1/2025 - 10/31/2025	
		11/1/2025 - 11/30/2025	
		12/1/2025 - 12/31/2025	

Water System Facility: LAKE WANGUM WATER TREATMENT PLANT (WSFID: 208)

Analyte	Monitoring Requirement (Summary Type)	Operating Limit	Samples Req/Month
Chlorine	Entry Point RDC (EPRD)	Minimum: 0.2 MG/L	Daily
Start Date: 1/1/2004			
		Compliance History: Monitoring Period	Operating Limit Compliance Status: Monitoring Compliance Status:
		8/1/2025 - 8/31/2025	Y
		9/1/2025 - 9/30/2025	Y
		10/1/2025 - 10/31/2025	Y
		11/1/2025 - 11/30/2025	Y
		12/1/2025 - 12/31/2025	Y

Analyte	Monitoring Requirement (Summary Type)	Operating Limit	Samples Req/Month
Turbidity	CFE Maximum Turbidity (MAXT)	Maximum: 1 NTU	186
Start Date: 1/1/2004			
		Compliance History: Monitoring Period	Operating Limit Compliance Status: Monitoring Compliance Status:
		8/1/2025 - 8/31/2025	Y
		9/1/2025 - 9/30/2025	Y
		10/1/2025 - 10/31/2025	Y
		11/1/2025 - 11/30/2025	Y
		12/1/2025 - 12/31/2025	Y

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						424	

Towns Served: NORFOLK

Water System Facility: LAKE WANGUM WATER TREATMENT PLANT (WSFID: 208)

Analyte	Monitoring Requirement (Summary Type)	Operating Limit	Samples Req/Month
Turbidity	CFE 95% Turbidity (95PT)	95% Turbidity Limit: 0.3 NTU	186
Start Date: 1/1/2005			
		Compliance History: Monitoring Period	Operating Limit Compliance Status: Monitoring Compliance Status:
		8/1/2025 - 8/31/2025	Y
		9/1/2025 - 9/30/2025	Y
		10/1/2025 - 10/31/2025	Y
		11/1/2025 - 11/30/2025	Y
		12/1/2025 - 12/31/2025	Y

Other Compliance Schedules

Compliance Schedule Activity	Due Date	Achieved Date
CROSS CONNECTION SURVEY REPORT	3/1/2025	
MAIL/HAND DELIVER NOTICE TO CONSUMERS	12/31/2025	
CERTIFY LEAD SL NOTIFICATION	7/1/2026	

Water System Facility and Sampling Point Inventory

Water System Facility ID	Water System Facility	Sampling Point ID	Sampling Point Description	Status	Total Coliform Rule	Lead and Copper Rule Tier	Asbestos	Stage WQP 2 DBPR
00500	SUPERNATANT/DECANT SAMPLE TAP	1	SAMPLE TAP	A				
00501	SUPERNATANT/RAW MIX SAMPLE TAP	1	SAMPLE TAP	A				
00600	DISTRIBUTION SYSTEM	00873	PARCO VALVE BLDG	A	Y			
		00880	NORFOLK FIREHOUSE	A	Y			
		00882	Norfolk Tank	A	Y			
		00883	NORFOLK TANK SS	A	Y			Y
		00883D	NORFOLK TANK SS - DO	A	Y			
		00883U	NORFOLK TANK SS - UP	A	Y			
		00884	NORFOLK CORNER MKT	A	Y			
		00885	WESTSIDE RD SS	A	Y		Y	Y
		01964	CIRCLE DRIVE SS	A	Y			
		4	GENERIC DISTRIBUTION	A	Y			
		DOWNSTREAM	WITHIN 5 SERVICE CON	A				
		PB5206	41 LITCHFIELD NORFLK	A		3		
		PB5220	85 GREENWOOD E NOR	A		3		
		PB5221	93 GREENWOOD E NOR	A		3		
		PB5225	171 GREENWOOD NOR	A		3		
		PB5228	10 GRANT NORFLK	A		3		
		PB5238	23 TERRACE VIEW NOR	A		3		
		PB5242	190 MOUNTAIN NORFLK	A		1		
		PB5248	45 SUNSET RDG NORF	A		1		

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Towns Served: NORFOLK

Water System Facility and Sampling Point Inventory

Water System Facility ID	Water System Facility	Sampling Point ID	Sampling Point Description	Status	Total Coliform Rule	Lead and Copper Rule Tier	Asbestos	Stage WQP 2 DBPR
		PB5261	23 VALLEY VIEW NORF	A		1		
		PB5268	62 GREENWOOD E NOR	A		3		
		PB5271	52 NORTH NORFOLK	A		3		
		PB5272	21 SHEPARD NORFOLK	A		3		
		PB5273	29 SHEPARD NORFOLK	A		3		
		PB8372	17 SUNSET RIDGE RD	A		1		
		PB8373	77 SUNSET RIDGE RD	A		1		
		PB8376	PB8376 - 153 SUNSET	A	Y			
		PB8513	158 SUNSET RIDGE RD	A		3		
		UPSTREAM	WITHIN 5 SERVICE CON	A				
00700	LAKE WANGUM WTP ENTRY POINT	3	ENTRY POINT	A				
2027	LAKE WANGUM	1	LAKE WANGUM	A				
208	LAKE WANGUM WATER TREATMENT PLANT	5	CFE - LAKE WANGUM TP	A				
30071	LAKE WANGUM							
44844	NORFOLK TANK (LAUREL WAY)							
56092	CLEARWELL (FINISHED WATER)							

Certified Operator Information

Water System Facility: **DISTRIBUTION SYSTEM (WSF ID: 00600)**

Facility Classification: CLASS 1 DISTRIBUTION SYSTEM

Operator Name	Operator Type	Certification(s)	Certification Expiration
GAGNON, MATTHEW B.	CHIEF OPERATOR	WATER TREATMENT PLANT OPERATOR - CLASS III DISTRIBUTION SYSTEM OPERATOR - CLASS III	3/31/2027 3/31/2027
PASSECK, PETER	ASSIGNED OPERATOR	DISTRIBUTION SYSTEM OPERATOR - CLASS III WATER TREATMENT PLANT OPERATOR - CLASS IV	9/30/2028 6/30/2027
HUMES, DANIEL	ASSIGNED OPERATOR	DISTRIBUTION SYSTEM OPERATOR - CLASS I WATER TREATMENT PLANT OPERATOR - CLASS I	6/30/2028 6/30/2028
MIRTO, STEPHEN A	ASSIGNED OPERATOR	DISTRIBUTION SYSTEM OPERATOR - CLASS I WATER TREATMENT PLANT OPERATOR - CLASS I	9/30/2026 9/30/2026

Water System Facility: **LAKE WANGUM WATER TREATMENT PLANT (WSF ID: 208)**

Facility Classification: CLASS 3 TREATMENT PLANT

Operator Name	Operator Type	Certification(s)	Certification Expiration
GEDDES, HOLLY	CHIEF OPERATOR	WATER TREATMENT PLANT OPERATOR - CLASS IV	6/30/2027
PASSECK, PETER	ASSIGNED OPERATOR	DISTRIBUTION SYSTEM OPERATOR - CLASS III WATER TREATMENT PLANT OPERATOR - CLASS IV	9/30/2028 6/30/2027
GAGNON, MATTHEW B.	ASSIGNED OPERATOR	WATER TREATMENT PLANT OPERATOR - CLASS III	3/31/2027

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Towns Served: NORFOLK

Certified Operator Information

Water System Facility: **LAKE WANGUM WATER TREATMENT PLANT (WSF ID: 208)**

Facility Classification: CLASS 3 TREATMENT PLANT

Operator Name	Operator Type	Certification(s)	Certification Expiration
		DISTRIBUTION SYSTEM OPERATOR - CLASS III	3/31/2027
OSBORN, BRADLEY E.	ASSIGNED OPERATOR	WATER TREATMENT PLANT OPERATOR IN TRAINING	9/30/2026
		DISTRIBUTION SYSTEM OPERATOR - CLASS III	9/30/2026
		WATER TREATMENT PLANT OPERATOR - CLASS III	9/30/2026

Contact Information

Name		Organization		Job Title		
Mr. Robert J. Ulrich		Aquarion Water Company of Ct		Vp-Supply & Utility		
Mailing Address Line One		Mailing Address Line Two		City	State	Zip Code
505 Huntington St.				Shelton	CT	06484
Business Phone	Extension	Fax	Mobile Phone	Emergency Phone	Email Address	
203-926-4320		203-929-5297		203-395-3205	rulrich@aquarionwater.com	

Contact Role(s): **Administrative Contact, Legal Contact**

Please note the following:

1. The residual disinfectant concentration must be measured at the same location and time as each total coliform sample.
2. If a Collection Period is specified, all water quality samples must be collected during the specified period.
3. Depending on results, additional monitoring may be required (i.e. repeat or confirmation samples). This schedule is subject to change, and any related correspondence sent by the DWS on or after the generation date of this schedule will have precedence over what is contained in this

If you have any questions, please contact the Drinking Water Section at (860) 509-7333.

<http://www.ct.gov/dph/publicdrinkingwater>

End of schedule

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