

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH



Renée D. Coleman-Mitchell, MPH
Commissioner

Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Environmental Health and Drinking Water Branch

Circular Letter 2020-10

FROM: Lori Mathieu, Public Health Branch Chief
TO: Community Water Systems (CWS)
Date: March 6, 2020
SUBJECT: **Governor Lamont Announces 211 Infoline for COVID-19**

Handwritten signature of Lori Mathieu in blue ink, dated 2020.

The State of Connecticut in partnering with United Way of Connecticut has launched an information hotline for questions from the general public regarding issues related to the spread of coronavirus (COVID-19). People who have questions can call 2-1-1 or text "CTCOVID" to 898211. Please refer to the following link for COVID-19 questions from the general public.

<https://portal.ct.gov/Office-of-the-Governor/News/Press-Releases/2020/03-2020/Governor-Lamont-Connecticut-Launches-Coronavirus-Infoline-for-General-Questions-From-the-Public>

The Department of Public Health is working closely with United Way 2-1-1 to update scripts, as they identify new questions or trends for rumor control. We ask that you direct the general public to these resources available 24 hours a day, seven days a week.

Obviously, drinking water related emergencies should continue to be directed to the Drinking Water Section (DWS) staff you routinely communicate with during business hours. For weekends and evenings, please call (860) 509-8000, and the agency's answering service will connect you with the DWS on-call staff.

We also urge you to visit the State of Connecticut website at www.ct.gov/coronavirus and the Centers for Disease Control and Prevention website at <https://www.cdc.gov/coronavirus/2019-nCov/> which contains very useful information and resources applicable to healthcare, communities, schools, and other sectors.

C: Heather Aaron, MPH, LNHA – Deputy Commissioner, Department of Public Health
Local Health Directors
Certified Operators



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