

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Renée D. Coleman-Mitchell, MPH
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Drinking Water Section

DWS Circular Letter #2019-17

TO: Small Public Water Systems and Certified Water Operators
FROM: Lori Mathieu, Public Health Section Chief, Drinking Water Section
DATE: August 12, 2019
RE: Free Workshop in RI & CT: Sustainable Management of Rural And Small System

Handwritten signature of Lori Mathieu in black ink.

The Department wants you to know that RCAP Solutions is hosting a free workshop in RI and CT. This Workshop will help utilities address a full range of challenges and improve the management of their operations & infrastructure. Utilities will learn how to make improvements in the ten key management areas, focusing first on their most pressing challenges.

- How to deliver increasingly efficient, and higher quality services
- How to improve long-term sustainability and increase resiliency
- How to use the Rural and Small Systems Guidebook to Sustainable Utility Management to make improvements at your system

This workshop is accredited for **6 TCHs** for Water Operators.

Registration Links:

RI on August 14, 2019 - <http://bit.ly/RIWIBAug>

CT on August 15, 2019 - <http://bit.ly/CTWIBAug>

If you have any questions, please contact to Rebekah Novak at 978-870-2053 /
rnovak@rcapsolutions.org

c: Heather Aaron, MPH, LNHA – Deputy Commissioner, Department of Public Health



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