DWS Circular Letter #2016-30

To: Community Water Systems
From: Lori Mathieu, Public Health Section Chief, Drinking Water Section
Date: November 30, 2016
Subject: Drought Watch Announcement

As announced earlier by Governor Malloy, the State of Connecticut has now entered a drought watch for six of eight counties; this excludes Windham and New London, which will remain at a drought advisory. The drought watch is the second stage in the State’s Drought Plan. As a result of the newly announced drought watch, the Department of Public Health—Drinking Water Section (DWS) encourages all public water systems to practice water conservation in an effort to reduce average daily demands by 15%. Reductions in daily use can offer much needed relief to sources that face a critically low number of remaining days of supply. The DWS is also requesting that Public Water Systems:

- Report any outages of water service and any related rehabilitation to services and sources that may happen as the result of the current drought to the DWS and relevant local health directors.
- Record all consumer complaints regarding the quality or quantity of water per §19-13-B102(l)(1)(F) of the Regulations of Connecticut State Agencies (RCSA).
- Notify the DWS of any water hauling per RCSA § 19-13-B46
- Use licensed haulers per Connecticut General Statutes Section 20-278h
- Record and Retain weekly instantaneous flow rate and total quantity of water delivered readings per RCSA § 19-13-B102(n)(2)
- Review all back up and emergency sources/interconnections
- Review appropriateness of the drought trigger levels within your Emergency Contingency Plan
- Continue to report weekly the reservoirs capacity status requested in circular letter 2016-27
- Work as feasible with the municipalities you serve on drafting and enacting a local water use restriction ordinance.
- Assess and reduce to 15% the unaccounted for water in your distribution system

We thank you in advance for your participation and anticipation in protecting our Public Water Systems. DWS will hold monthly conference calls to assess individual and collective conditions. Any questions concerning this letter, please contact Michael Hage at 860-509-7333. Also note to visit our web-site for further information concerning water conservation & drought related information; http://www.ct.gov/dph/cwp/view.asp?a=3139&q=387302

Cc: Deputy Commissioner Addo, DPH
   Local Health Directors