

# STATE OF CONNECTICUT

## DEPARTMENT OF PUBLIC HEALTH



Jewel Mullen, M.D., M.P.H., M.P.A.  
Commissioner

Dannel P. Malloy  
Governor  
Nancy Wyman  
Lt. Governor

September 26, 2014

Deborah J. Ouellette  
Norwich Public Utilities  
61 Yantic Lane  
Norwich, Ct 06360

Dear Ms. Ouellette:

Congratulations! You have been chosen by the Connecticut Department of Public Health (CT DPH) Drinking Water Section to receive the 2014 Certified Operator Public Health Drinking Water Merit Award. This award is given to recognize a certified operator who has made outstanding contributions to the field of drinking water in the area of water operations.

The CT DPH Drinking Water Section (DWS) helps protect public health by assuring the quality and adequacy of the state's more than 2,500 public water systems (PWSs) through administration of state and federal drinking water regulations. Certified operators, who are responsible for operation of these systems, are critical to CT DPH's mission, as they represent the front line in protecting public health through maximizing the performance of their treatment and distribution systems, assuring safety of system operations, and improving compliance with regulations.

You are receiving this award in recognition of your work at Norwich Public Utilities (NPU). The CT DPH recognizes your contributions as the designated Chief Operator for 3 water treatment plants, which are responsible for providing water service to more than 36,000 persons. In summary, we acknowledge your

- intimate involvement in the daily operation of NPU's water treatment plants (Deep River Conventional Plant, Stony Brook Package Plant, & Norwichtown Treatment Station);
- familiarity with every aspect of the treatment plants from the raw water quality, treatment processes and storage;
- encouragement in the growth and education of NPU staff
- knowledge and passion for delivering safe drinking water to the customers of NPU for more than 20 years.

Your dedication has resulted in improved water quality and protection of public health for the customers of Norwich Public Utilities.

We look forward to presenting you with your award at a ceremony on October 21, 2014 at the CWWA/CT Section AWWA Fall Conference being held at the Aqua Turf in Southington, CT. If you have any questions, please contact William Sullivan of the Drinking Water Section at (860) 509-7333 or via email at [william.sullivan@ct.gov](mailto:william.sullivan@ct.gov). Again, thank you for all that you do to ensure the public health and safety of drinking water in Connecticut.

Sincerely,

A handwritten signature in black ink, appearing to read "Jewel Mullen", followed by a long horizontal line.

Jewel Mullen, MD, MPH, MPA  
Commissioner

JM/sm



Phone: (860) 509-7333 • Fax: (860) 509-7359 • VP: (860) 899-1611  
410 Capitol Avenue, MS#51 WAT, P.O. Box 340308  
Hartford, Connecticut 06134-0308  
[www.ct.gov/dph](http://www.ct.gov/dph)

*Affirmative Action/Equal Opportunity Employer*