

Public Water System, Certified Water Operators and Environmental Laboratories

COVID-19

Webinar # 2020-18

DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

July 23, 2020

(1:00 PM – 2:00 PM)

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH



AGENDA



**DRINKING WATER
SECTION**

**WEBINAR SERIES
Webinar # 18**

**COVID-19
for
Water Utilities**

**Certified Water
Operators**

**Environmental
Laboratories**

July 23, 2020

- **Update from DPH/DWS on Recent Developments**
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

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DPH/DWS Updates

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July 23, 2020

- **Current Status of COVID 19 ; daily report from Governor via <https://portal.ct.gov/>**
- **Travel Advisory**
- **Calls: CWSs, Env. Labs, Top Ops, EPA R1, P3 group**
- **Reminder to report weekly the SW & GW capacity readings**
- **Schools Reopening**

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DPH/DWS Updates – Reopening

Effective from July 3rd

- ✓ **Indoor private gatherings (e.g. weddings, office meetings) – 25 people**
- ✓ **Outdoor private gatherings (e.g. weddings, reunions, parties) – 100 people, one time exception for Graduations @ 150 people**
- ✓ **Outdoor organized gatherings (e.g. Fireworks, Concert in Municipal Park) – 15 feet of space blanket to blanket, cap of 500 people. Event organizer responsible for compliance with guidance.**
- ✓ **Outdoor Event Venues (e.g. Amphitheaters, Race Tracks) - 25% of Fire Capacity and distancing**

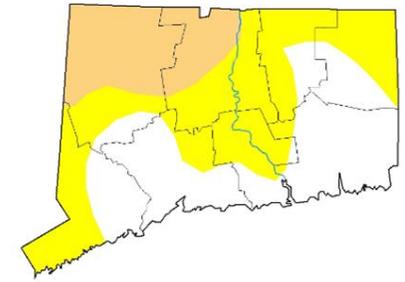


DPH/DWS Updates – Reopening

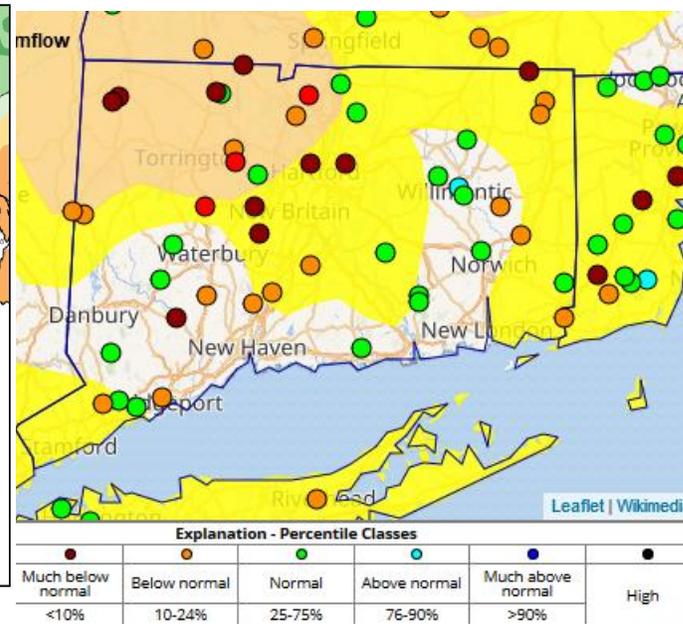
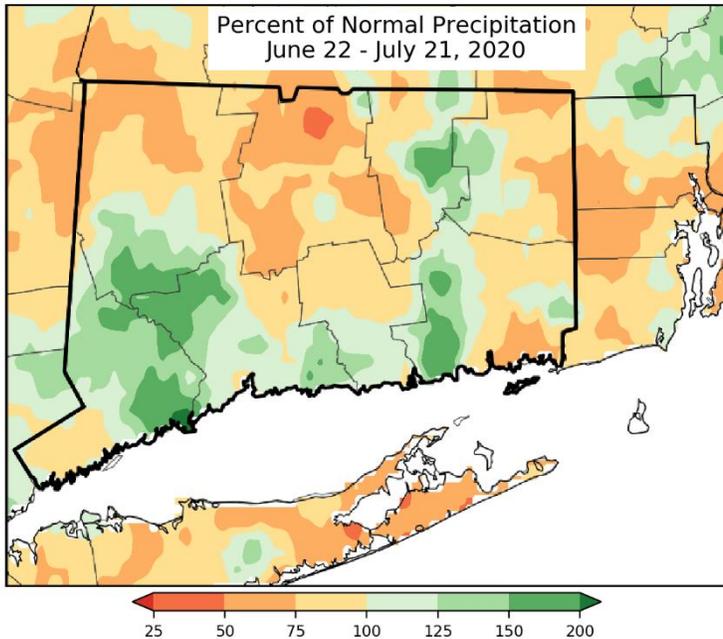
- Hot dry days coupled with reopening presenting us with unprecedented water demands causing water discoloration or insufficient pressure
- Conditions ripe for bacterial contamination and legionella growth
- Communicate often with customers and draft measures to be followed especially by HCFs
- Circular Letter-2020-54: Reporting weekly of water supply capacity readings
- Alternative care sites and shelters- Continue to provide technical assistance
- DWS “Return To Service” guidance is on DWS webpage



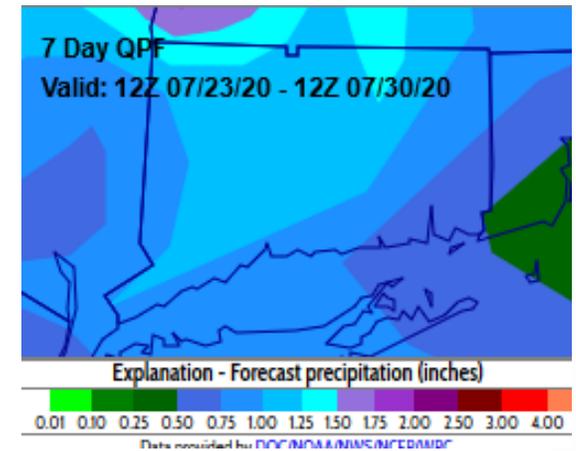
Tracking per State Drought Plan



- ❖ Statewide Percent full is 89.2% ❖ Statewide Percent of Normal is 99.5%
- 19 Reservoir Systems $\geq 100\%$ of Normal (-4 from previous week, 3 trending )
- 14 Systems – below normal capacities; 1 - 89% of Normal - Several system in drought stages
- US Drought Monitor – No changes from the previous week



Stream flows have degraded since the rains 7-day outlook includes some rain.



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Groundwater Capacity Monitoring

- Pursuant to Circular Letter 2020-54, All Community PWSs must complete and Submit Ground Water Level Monitoring and Reporting form to the DWS via the DPHWaterSupplyCapacity@ct.gov email **every Monday** for the previous week's readings as indicated below.

Ground Water Source in an Unconsolidated Unconfined Aquifer, submit

- instantaneous pumping rates,
- ground water elevations for each ground water source and
- total quantity of water delivered over the previous week.

For Systems that Serve more than 1000 or 250 Service Connections, submit

- the volume of water withdrawn from each source of supply and for the total system,
- the volume of water brought from or sold to another public water system,
- the type of restrictions, if any, imposed on water use. Submit the weekly water use, information to the DWS every Monday for the previous week's readings,
- ground water elevations for each ground water source (if source is in an unconsolidated unconfined aquifer),
- representative weekly readings of instantaneous flow rate and
- total quantity of water delivered over the previous week.



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Remote Sanitary Surveys

Please contact:

Thomas Chyra : thomas.chyra@ct.gov

Mandy Smith : mandy.smith@ct.gov

- **Pilot program conducted in June- GW PWS**
- **DWS developed a remote sanitary survey template**
 - **Modified after pilot to utilize virtual visit in lieu of photos**
- **Survey staff have received equipment (iPhones, network access) and are scheduling remote surveys at GW PWS**
- **Working separately on template for larger PWSs, plan to start remote surveys of larger PWSs in August – work closely to organize with PWS**

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DPH/DWS Updates - Certifications

- Certifications/licenses not renewed by DPH shall **not expire throughout the duration of the COVID-19 emergency**;
- Certifications/licenses suspended by the Commissioner **are to be renewed in the six-month period following the date of the resumption of the license renewal requirements**;
- Questions regarding qualifications for renewal should go William.Sullivan@ct.gov and copy DWDcompliance@ct.gov



Reporting to DPH/DWS

- **How to Report ?**
 - **An Acute Risk Water Quality Issue**
 - **The Water Main Breaks That Effect Critical Facilities**

**Call 860-692-2333 (Emergency) and
Email: dwdcompliance@ct.gov**



WEBEOC & CtWARN

For WEBEOC related questions please contact:

Sachin Patel: Sachin.patel@ct.gov



• WEBEOC Update

- ❖ 90 entities/managers representing a total of 244 CWSs have logged in to WEBEOC (represents 2.8 million out of 3.1 million served by CWSs or 90%)
- ❖ 26 entities with log in credentials have not reported yet in WEBEOC
- ❖ All reports are for normal operation so far

• CtWARN Update, including FEMA PPEs

- ❖ Update from Tom Barger
- ❖ Update from RWA, including RWA initiatives from John Schultz

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UPDATES

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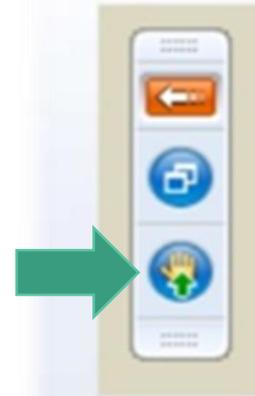
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- **PURA - John.betkoski@ct.gov**
- **CTWC**
- **Aquarion**
- **RWA**
- **MDC**
- **Others (Torrington, Bristol, etc..)**

Requesting to raise your
hand from GotoWebinar
Control Panel

Grab Tab



- Click **arrow** to expand and collapse control panel
- Click **hand icon** to raise/lower hand

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COVID-19 - Suggestions

- Next webinar is on Thursday **8/06/20** at 1 pm.

August	September
August 6, 2020	September 3, 2020
August 20, 2020	September 17, 2020

- For DWS Operator Certifications/licenses related questions please email Bill at William.Sullivan@ct.gov or call him at **860-936-1266**
- For Environmental Lab Certifications related questions please email to **Shinu Zachariah** at Shinu.Zachariah@ct.gov
- Emergency notifications, may call 860-692-2333, and email to dwdcompliance@ct.gov

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Thank You

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