

# Public Water System, Certified Water Operators and Environmental Laboratories

## COVID-19

Webinar # 2020-04

### DRINKING WATER SECTION

Lori Mathieu

Environmental Health & Drinking Water Branch Chief

April 02, 2020

CONNECTICUT DEPARTMENT *of* PUBLIC HEALTH



# AGENDA



DRINKING WATER  
SECTION

WEBINAR SERIES  
Webinar # 4

COVID-19  
for  
Water Utilities

Certified Water  
Operators

Environmental  
Laboratories

April 02, 2020

- **Update from DPH/DWS on Recent Developments**
  - Reporting Acute Risk Results, Circular Letters, EPA Guidance, Sampling, End of Quarter Water Quality Reporting, Water quantity reporting, ESF12 Coordination Call, send your PWS questions anytime to: [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)
- **Status of WEBEOC and CtWARN**
- **Update from PURA**
- **Update from CTWC, Aquarion, RWA & MDC**
- **Update from other CWSs**
- **Questions ?**

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# DPH/DWS Updates

- **Current Status of COVID 19 ; can sign up for daily report from Governor via <https://portal.ct.gov/>**
- **Weekly calls: CWSs, Env. Labs, Top Ops, EPA R1, ASDWA**
- **ESF 12 – No resource issues reported so far**
- **On March 27, 2020, Governor issued Executive Order 70,**
- **On March 30, 2020, the DPH Commissioner issued an order suspending the licensing/certification requirements. CL on the way to: all drinking water certifications, environmental labs & bulk water haulers**

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# DPH/DWS Updates – EPA MEMO



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- On March 26, 2020, EPA issued a memorandum entitled **COVID-19 Implications for EPA's Enforcement and Compliance Assurance Program** (COVID-19 Memo).
- EPA considers drinking water as critical infrastructure.
- EPA strongly encourages Certified Operators, PWSs and Laboratories to continue normal operations and routine monitoring
- Inform State as soon as possible of any acute risk situations.
- Work with State Drinking Water Program on sample point location modifications

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# New Circular Letters

**Circular Letter 2020-19 - Important Information for Environmental Laboratories During the COVID-19 Crisis**

**Circular Letter 2020-18 - Social Distancing at Public Water System Recreational Areas**

**Circular Letter 2020-17 - Important Information for Non-Community PWS During the COVID-19 Crisis**

**Circular Letter 2020-16 - Important Information for Community PWS During the COVID-19 Crisis**

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# DPH/DWS Updates

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- **Campgrounds**
- **P3 group update**
- **DWS COVID 19 Related info to PWSs at <https://portal.ct.gov/DPH/Drinking-Water/COVID-19/COVID-19---Information-for-Public-Water-Systems>**
- **Comply with the Risk & Resilience Assessment/Emergency Response Plan of AWIA by updating your ECP Within your WSP**

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# DPH/DWS Updates – Cybersecurity Alerts

- **Hackers targeting US Businesses thru USB Keystroke Injection Attacks**
- **Hackers targeting social media accounts to post various info.**
- **Critical bugs in Word Press plugins let hackers take over sites.**
- **Hackers use new malware in Watering Hole Operation.**
- **Hackers are hacking CVE-2020-0688 of the Microsoft Exchange email servers.**

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# DPH/DWS Updates – Cybersecurity Alerts

- **Critical bug impacts flagship nighthawk router.**
- **Malware use coronavirus news to evade detection.**
- **Hackers hijack routers' DNS to spread malicious covid-19 APPs**
- **U.S. Cybersecurity experts see recent spike in Chinese digital espionage**

**Information or concerns should be reported to  
CTIC at (860) 706-5500 or [ctic.cyber@ct.gov](mailto:ctic.cyber@ct.gov)**

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# WEBEOC & CtWARN

- **WEBEOC Update**
  - Community water systems reporting
- **CtWARN Update**
  - Updates from Tom Barger

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# UPDATES

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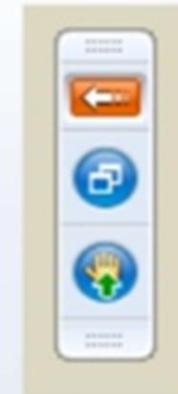
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- PURA
- CTWC
- Aquarion
- RWA
- MDC
- Others (Torrington, Bristol, etc..)

Requesting to raise your  
hand from GotoWebinar  
Control Panel

Grab Tab



- Click **arrow** to expand and collapse control panel
- Click **hand icon** to raise/lower hand

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# COVID-19 - Suggestions

- **Next webinar is on Thursday 4/09/20 at 1 pm.**  
*Thereafter no longer need to send the registration link*
- **Email Questions about operator certification to [William.Sullivan@ct.gov](mailto:William.Sullivan@ct.gov)**
- **Email questions/notifications about water quality testing and monitoring to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)**
- **Emergency notifications, may call 860-692-2333, and email to [dwdcompliance@ct.gov](mailto:dwdcompliance@ct.gov)**

# Public Water System, Certified Water Operators and Environmental Laboratories

# Thank You

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