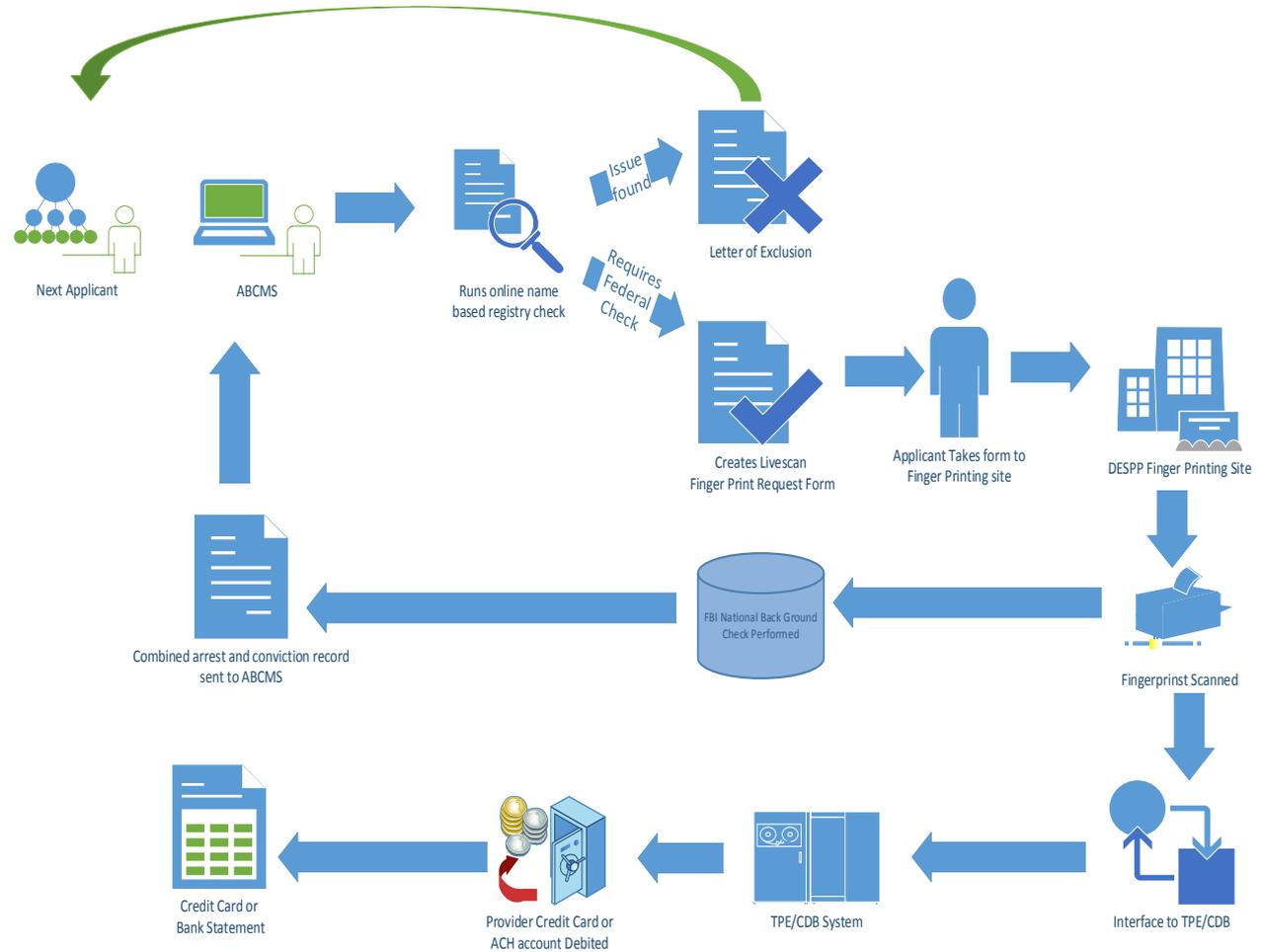


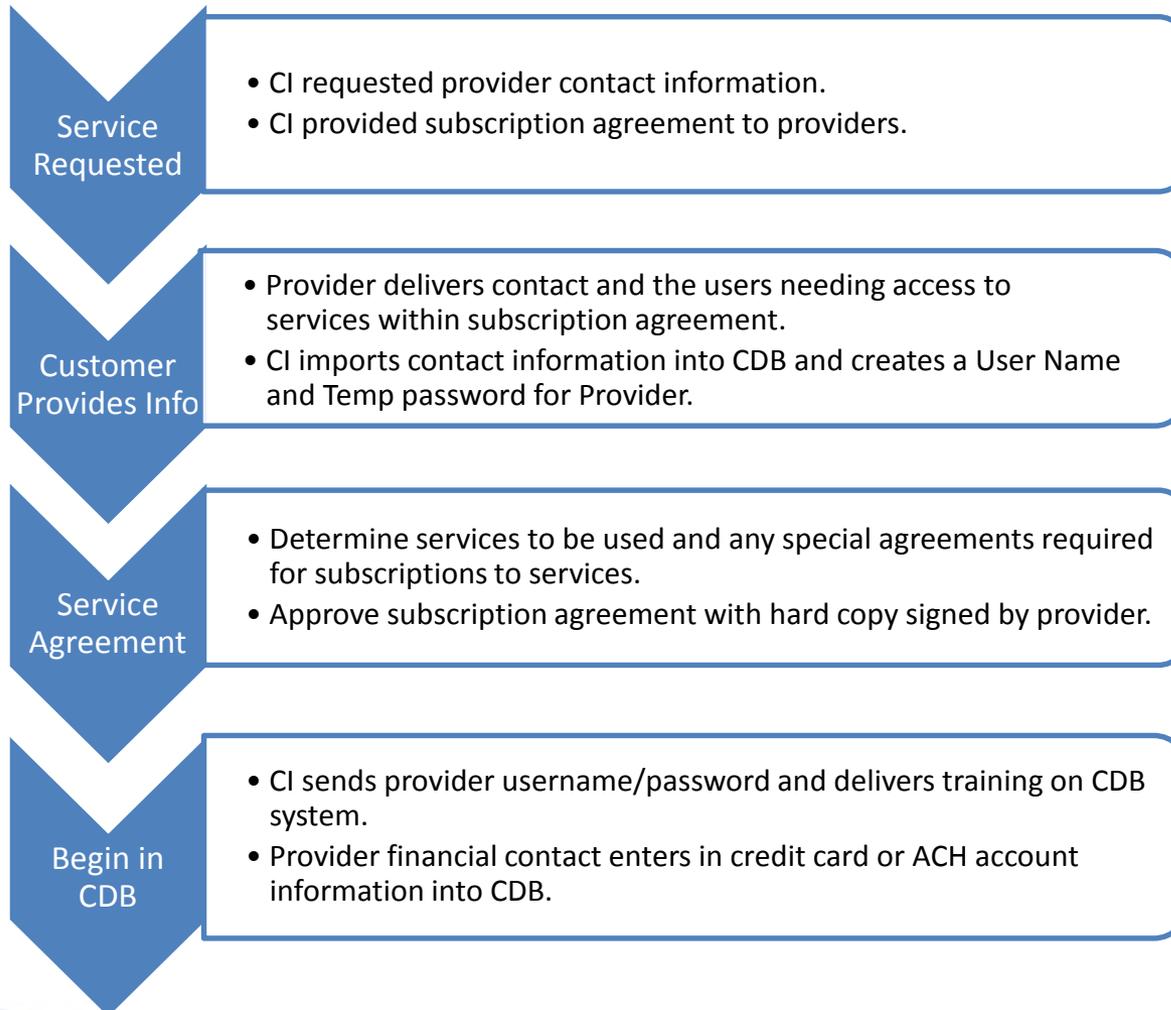
# Connecticut Interactive (CI) Customer Database Billing System (CDB)

- ⦿ CI Contract with the State of Connecticut
- ⦿ CI Based locally in Hartford
- ⦿ NIC Parent company of Connecticut Interactive (CI)
- ⦿ 25 years of eGovernment leadership
- ⦿ Services for state government web portals and applications with 31 states
- ⦿ 9,700 eGovernment web and mobile services
- ⦿ Processed over \$20 Billion securely for our government partners

- ⦿ CDB is a system which has been developed to provide an administrative web-based interface to the NIC Payment Engine (TPE)
- ⦿ Allows for Providers to setup and manage payment accounts
- ⦿ All transactions implemented at fingerprinting stations trigger automated payments through The Payment Engine

# How Payments are handled in ABCMS





- If your organization has not already done so, the Signatory Authority Form must be signed by the financial contact person and returned to the CI office.
- CI will send providers a list of scheduled times to attend a training session, tentative time frame is in March 2016.
- Once training is completed, the provider account information must be immediately entered into the CDB system to prepare for billing of fingerprint processing.

- **Why do the accounts for the CDB system have to be set up so far in advance?**

There are over 300 accounts that need to be set up in CDB. In addition, a Service Level Agreement must be signed by the provider with the hard copy mailed back to Connecticut Interactive Office. The ID's and passwords have to be provided to the facilities and training scheduled. All this must be done before the ABCMS system can be used.
- **Do we offer a receipt?**

All transactions will show up on your credit card or Bank statements along with the ability to run reports.
- **What is the 3% additional fee for?**
  - The fixed cost of developing the interface and configuring the system.
  - Covering the cost of merchant fees charged by credit card providers.
  - Ongoing maintenance and support of the system.
- **What kind of training will be provided and when will it be provided?**

A webinar will be scheduled a number of weeks before the payment system is turned on. The Webinar should only take an hour to show users how to enter their account information. Providers will need to have their ID and Password to attend the training.
- **I am unable to receive a response or get in contact with the payment processing vendor.**

Connecticut Interactive is your Payment Processing Vendor. CI can be reached at:  
860- 519-0433 or email us at [CTI LTC Support@egov.com](mailto:CTI_LTC_Support@egov.com).
- **How secure is the Payment Engine?**
  - Certified by the Payment Card Industry Data Security Standards (PCI-DSS) as a Level 1 Service Provider.
  - Listed as a PCI-DSS Compliant provider on Visa's Global Registry of Service Providers.
  - SSAE16 certified solution.
  - Fully compliant with federal, state, local and industry standards.
  - CI meets all Sarbanes-Oxley compliance requirements.
  - CI is a Participating organization of the Payment Card Industry Security Standards Council.