Connecticut Department of Public Health
Strategic Map: 2019-2020

Improve Health in Connecticut through Collaboration, Accountability and a Focus on Health Equity

01/01/19

A
Strengthen Capacity to Improve Population Health
- Maintain PHAB Accreditation and Prepare for Reaccreditation
- Include Health Equity in all Policies
- Align Resources w/ Public Health Priorities
- Strengthen Adoption & Enforcement of Clear Standards
- Enhance community resilience

B
Provide Quality, Reliable, Secure Data and Information
- Invest in Data Analytics and the Modernization of IT systems
- Update State Health Assessment with a refined set of core indicators
- Collect, Maintain, Monitor, Analyze, and Use Data
- Provide Useful & Relevant Health Information in a Timely Manner to the General Public
- Integrate with other Data Information Sources

C
Promote Health Equity by Reducing Health Disparities for SHIP & 6|18 Key Health Indicators
- Align Strategies to Reduce Hypertension, Tobacco Use, Cancer, Diabetes, Asthma, & Obesity
- Align Strategies to Reduce Misuse & Deaths Related to Opioids
- Align Strategies to Address Lead Poisoning, Healthy Homes, & Water Adequacy and Quality
- Align Strategies to Reduce HPV, HAI, and HIV
- Align Strategies to Prevent Unintended Pregnancies & Maternal & Infant Mortality

D
Recruit, Retain & Develop a Competent, Public Health Workforce
- Provide and Encourage Workforce Development and Advancement Opportunities
- Build Leadership & Subject Matter Expertise through Professional Development & Mentoring
- Ensure an effective and efficient DPH recruitment process
- Create Systems for Knowledge Transfer & Succession Planning
- Empower & Recognize Employee Led Improvements and Innovation

E
Promote a Culture of Customer Service
- Streamline Business Processes to Reduce Inefficiencies & Enhance Responsiveness
- Enhance Customer Service Knowledge & Skills through Education, Clear Expectations, Modeled Behavior and Evaluation
- Create Systems for Knowledge Transfer & Succession Planning
- Encourage Employee Accountability & Problem-Solving Skills

F
Use Performance Management and Quality Improvement to Improve Process and Outcomes

G
Strengthen and Expand Key Partnerships

H
Effectively Promote the Value and Contributions of Public Health to All Key Stakeholders