

STATE OF CONNECTICUT

DEPARTMENT OF PUBLIC HEALTH

Manisha Juthani, MD
Commissioner



Ned Lamont
Governor
Susan Bysiewicz
Lt. Governor

Healthcare Quality and Safety Branch

BLAST FAX 2022-23

TO: All Nursing Homes, Nursing Home Care Partners
Assisted Living Services Agencies/Managed Residential Communities

FROM: Commissioner Manisha Juthani, MD

CC: Deputy Commissioner Heather Aaron, MPH, LNHA
Adelita Orefice, MPM, JD, CHC, Senior Advisor to the Commissioner
Barbara Cass, RN., Branch Chief, Healthcare Quality and Safety Branch

DATE: May 27, 2022

SUBJECT: For Your Situational Awareness: Possible Payment Scam

The Connecticut Department of Public Health's Facilities Licensing and Investigations Section (FLIS) has been contacted by a few facilities regarding phone messages they have received from a caller claiming to be associated with FLIS. Apparently, this anonymous caller is leaving messages asking for payment on past due licensing and/or PPM fees. Additionally, the caller is leaving instructions to call the FLIS main phone number, 860-509-7400.

Facilities are reminded that if they do receive a phone call or message from FLIS, that the employee will identify themselves with their full name, title and a direct phone number. There are a select number of FLIS employees assigned to make calls regarding payment, and in most cases, the facilities are familiar with the DPH individual making the call. At no time should any facility provide any confidential financial or facility information without verifying the identification of the caller.

If you have any questions, please contact Kim Hriceniak, Public Health Services Manager at Kim.Hriceniak@ct.gov



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