TO: All Nursing Homes, Assisted Living Services Agencies, Managed Residential Communities, Hospitals, Home Health Agencies, Hospice Agencies, and Residential Care Homes

FROM: Commissioner Deidre S. Gifford, MD, MPH

CC: Deputy Commissioner Heather Aaron, MPH, LNHA
Adelita Orefice, MPM, JD, CHC, Senior Advisor to the Commissioner
Barbara Cass, RN., Branch Chief, Healthcare Quality and Safety Branch
Donna Ortelle, Section Chief, Facility Licensing and Investigations Section

DATE: December 1, 2020

SUBJECT: COVID Alert CT APP

The Connecticut Department of Public Health strongly encourages all staff working in a healthcare setting to use Connecticut’s official COVID-19 exposure notification app “COVID Alert CT”. This app uses an anonymous and secure platform to inform users if they may have been exposed to someone with COVID-19. The more people who participate in COVID Alert CT, the more effective it will be. Android users can download the app in the Google Play Store, while Apple users can enable it right in the Settings app under Exposure Notifications.

As the state sees positive cases of COVID-19 increasing in healthcare facilities, it is important to help stop the spread of the virus. This app was put in place to compliment, but not replace the contact tracing program, which is an invaluable resource in combating the pandemic and ensuring those who need it have the tools necessary to self-isolate or quarantine. It is important for the healthcare facility to continue the contact tracing process when a staff or resident tests positive.
COVID Alert CT is a voluntary, anonymous, exposure-notification smartphone app. When you enable exposure notifications, you will get an alert if you were in close contact with someone who tests positive for COVID-19. Knowing about a potential exposure allows you to self-quarantine immediately, get tested, and reduce the potential exposure risk to your family, friends, neighbors, co-workers, the residents and others. Your privacy is protected, the app will never collect, transmit or store your personal information and is completely anonymous.

For more information and instructions on signing up for the COVID Alert CT app please visit the Connecticut COVID-19 Response website.