

«TODAYS_DATE»

«CH_NAME»

«CH_ADDRESS»

«CITY», «STATE» «ZIP»

ABANDONED ACCOUNT NOTICE – ACTION REQUIRED

Dear «CH_NAME»,

When you don't interact with your account for «DORMANCY» years, your account is considered "abandoned."

State law requires banks, banking organizations, and financial organizations such as JPMorgan Chase & Co. to transfer the balance of an abandoned account to the state of residence unless you make a transaction to the account or contact CHASE prior to the transfer of funds as defined by state law. You can verify this with your state Unclaimed Property Website.

This letter is being sent to let you know that if we do not hear from you by «Response_Date», we will transfer the balance in your account to your state of residence comptroller and close your account. Once the transfer has occurred CHASE will no longer have access to your funds.

It is easy to avoid this from happening- below are the steps you should take right away:

Contact Chase Prepaid Customer Service via phone, mail or fax. Unless you live in New York or Ohio, calling is the easiest option and you can reach us at 866-429-9710.

- If your state of residence is New York or Ohio you must sign and return the Account Certification form. If you are a resident of New York you must also include a copy of a valid state issued ID. See instructions on page two.

After DATE, you will need to work with your state comptroller to reclaim your transferred balance. Each state maintains a website where you can search to locate abandoned property and initiate the process.

We are here to help:

Please feel free to contact Chase at 1-866-429-9710 about this or anything related to your Prepaid Card Account. Remember, no-one at Chase will call, email or text you asking for confidential information about your account. If you're unsure about a request, you can always call the toll-free number on the back of your card. For assistance with TTY please call 1-866-650-8275.

Sincerely,

Chase Prepaid Customer Service

Información en español

Para información en español, tenemos agentes disponibles para responder a sus preguntas, de 8 am - 8 pm tiempo del este 1-866-429-9710.