TO: Chronic and Convalescent Nursing Homes
FROM: Barbara Cass, R.N., Branch Chief Healthcare Quality and Safety Branch
DATE: October 18, 2018
SUBJECT: Reportable Events for Chronic and Convalescent Nursing Home - Web Based Reportable Event System

Action Required!

The Department of Public Health’s (DPH) Facility Licensing and Investigations Section (FLIS) has developed and piloted a new web-based online reportable events system. The statutory requirement to report with a voice phone call has been changed to require Reportable Events be submitted via DPH FLIS Events web page.

DPH FLIS Reportable Events Web Page: https://portal.ct.gov/dphreportableevents

Phase 1: Training

Four live webinar sessions will be conducted in October and November (Oct 22nd, Oct 30th, Nov 6th, and Nov 13th) to demo the DPH FLIS Report Tracking System website. Please visit the reportable events webpage (https://portal.ct.gov/dphreportableevents) and check your facility’s training date and register for the corresponding webinar in the link provided in the website under the Phase 1 - Training section. The spreadsheet with the training dates can be downloaded in the reportable events webpage which is present under the Phase 3 Go-Live section.
Phase 2: Enrollment

Enrollment is a two-step process, so please make sure to complete both the steps to get access to DPH FLIS Event Tracking System.

Step 1: Please visit https://www.surveymonkey.com/r/eventsfacilityadmin to submit your authorized facility administrators for your facility. Only these administrators will be approved in the system so it's very important for each facility to designate at least two administrators and submit their information.

Step 2: Each authorized administrator has to register himself online in the DPH FLIS Events website. Visit https://dpfflisevents.ct.gov and click "Register as a Facility Administrator" button and complete the online registration form.

Administrators will not be granted access to DPH FLIS Events Tracking System until the above steps are completed.

Phase 3: Go-Live

This is a phased implementation between now and Nov 15th, 2018. Please visit the reportable events webpage and check your facility’s assigned Go-Live date. Download the spreadsheet under the Go-Live section in the Reportable Events webpage to find your facility’s Go-Live date.

The accounts will be activated on the Go-Live date of corresponding facilities before 8AM.

Reportable events submissions via FAX will not be accepted from any facility once their designated Go-Live date has passed.

Please contact Surjit Sethuraman at 860-509-7134 or Deb Casinghino at 860-509-7492 or Barbara Yard at 860-509-7446 for any questions.

If you have received this fax in error please contact Zufreen Baksh-Jagan at Zufreen.Baksh-Jagan@ct.gov or call 860-509-7966. Thank you for your attention with this important initiative.