

Children and Youth with Special Health Care Needs Program • September 2020

Who is eligible?

Children and youth age 0 to 21 who have, or are at increased risk for, a chronic physical, developmental, behavioral or emotional condition and who also require health and related services by a type and amount beyond that required by children generally.

What is a Medical Home?

A medical home is not a house or hospital. It is an approach to providing comprehensive primary care. The pediatric health care provider works in partnership with the child/youth and their family to assure all medical and non-medical needs are met.

The American Academy of Pediatrics (AAP) Medical Home Policy Statement says the physician should be known to the children and youth and their families and should be able to develop a partnership of mutual responsibility and trust with them. Their National Resource Center page includes tools, resources, and links that will assist families. <https://medicalhomeinfo.aap.org/tools-resources/Pages/For-Families.aspx>

The CT Medical Home Initiative for CYSCHN helps to assure that programs and policies are in place to ensure:

- Children have access to coordinated quality health care services
- Providers are adequately trained
- Financing issues are equitably addressed
- Families play a pivotal role in how services are provided to their children
- Children grow up healthy & ready to work



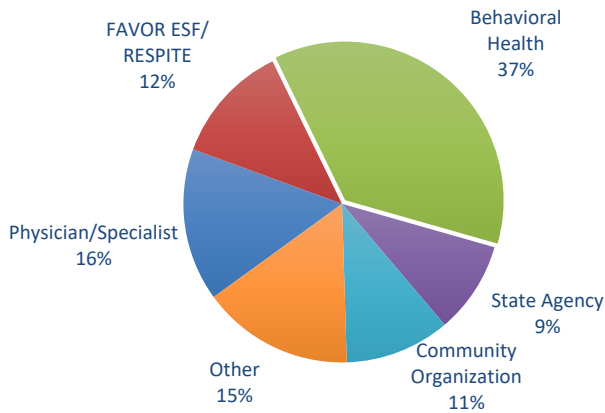
Several contractors throughout the state, including hospitals and community organizations, provide services through the CMHI. One of the services is the Education Practices program, which offers 21 training topics to help pediatric practices across Connecticut improve delivery of child health services. From July 1, 2018 to June 30, 2019, 70 trainings were completed in 55 different pediatric practices. From July 1, 2019 to June 30, 2020, 57 trainings were completed at 38 pediatric practices. The program was able to have some of the trainings done electronically as a result of the COVID-19 closures and social distancing measures in place.

The Association of Maternal & Child Health Programs is a national resource and partner for states. The link to the CYSCHN page provides several resources and links including publications and best practices used to help CYSCHN. <http://www.amchp.org/programsandtopics/CYSCHN/Pages/default.aspx>

All families of eligible children and youth with special health care needs receive:

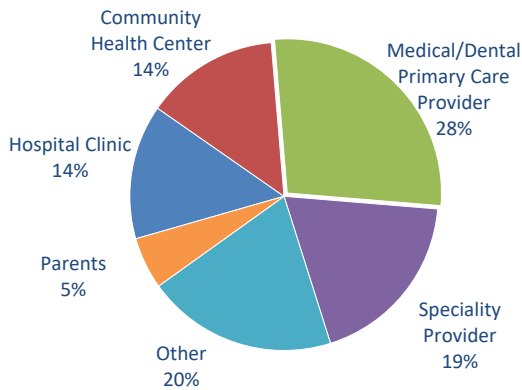
- A respectful working partnership with you and your child's medical home,
- Care Coordination services,
- Family support and referrals.

CMHI Care Coordination Linkages FY 2018-2019



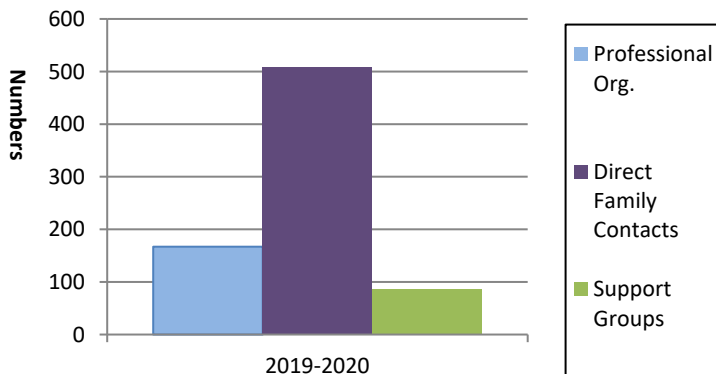
One of the goals of the CMHI is to link CYSHCN and their families to any services or providers that they need. In the 2019 contract year, CMHI Care Coordination staff in the five state regions, provided almost 9,000 linkages to multiple services and providers. Over 3,200 CYSHCN were linked to important behavioral health services, which made up 37% of all the linkages provided. Almost 1,400 CYSHCN were linked with a necessary primary care physician, specialist, or dentist, which made up 16% of all linkages.

Referrals to the CMHI Care Coordination 2018-2019



Several different organizations and providers recognize the value of the CT Medical Home Initiative. This is evident from the number of referrals to the program throughout the state. Over 400 CYSHCN were referred by medical and dental primary care providers, which was 28% of all referrals. Specialists referred 273 CYSHCN (19%). Both Community Health Centers and hospital clinics each referred over 200 patients (14% each).

CT Family Support Network



CT Family Support Network provides direct support to individuals and families in their homes and communities by sharing information and resources that empower people to make their voices heard and to become their own best advocate. During the 2019-2020 contract year, they worked with 167 professional organizations, 509 direct family contacts, and held 87 support groups for families.

CTFSN also has a very large, active social media presence in Connecticut, with over 9,200 followers on a variety of groups and platforms.

United Way of Connecticut Child Development Infoline (CDI)

1-800-505-7000

<https://cdi.211ct.org>

A central access point for Connecticut's Medical Home Initiative for CYSHCN. CDI provides information about medical, educational and recreational resources.