Welcome to the CTDOT Bus and Rail Service and Fare Equity Analysis Public Hearing

We will begin momentarily…

Comments regarding the proposed service and fare changes and Service and Fare Equity Analysis will be accepted until May 30, 2022.

For more information please visit: www.ct.gov/dot/proposedtransitchanges

How to reach us:
• Email: DOT.ProposedTransitChanges@ct.gov
• Phone: 860-594-3612
Public Hearing Agenda

- Virtual Hearing Information
- Translations and Hearing Recordings
- Title VI and Voluntary Feedback Survey
- How to Provide Comments
- Service and Fare Equity (SAFE) Analysis Overview
- Review Proposed Service and Fare Changes
- Review Service and Fare Equity Analysis
- Next Steps
- Hear Public Comments regarding the SAFE
Virtual Hearing Information

• All participants will be muted until it is their turn to provide comment.

• Close captioning is provided in real time on ZOOM.

• American Sign Language (ASL) interpreter will be signing throughout the hearing. If you wish to provide testimony in American Sign Language and did not indicate this when you registered, please type your request in the Q&A box. You will be provided with instructions on how to provide your comment through ASL.

• All hearings are being recorded and all comments provided will be part of the public record.

• The public comment portion of the hearing will follow the presentation.
Title VI and Voluntary Feedback Survey

• The Connecticut Department of Transportation is committed to ensuring that no person is excluded from participation, denied benefits, or otherwise subjected to discrimination under any program or activity on the basis of race, color, or national origin.

• Notice to the Public: Your Rights under Title VI: https://portal.ct.gov/DOT/Business/Contract-Compliance/Title-VI-Page

• We encourage you to complete the Voluntary Feedback Survey. Survey information helps CTDOT conduct the most inclusive and representative outreach possible. Survey responses are anonymous and will be used strictly to achieve this goal.

• The link to the survey can be accessed from the ZOOM chat, Microsoft Teams Live chat window, from the description field of the YouTube video, and at the bottom of the SAFE webpage at www.ct.gov/dot/proposedtransitchanges
All hearings will be shown simultaneously on Microsoft Teams Live Event, which offers non-English translation options.

After the hearing, a recording of the formal presentation will be posted to YouTube. Closed captioning including non-English translation options will be available.

Please visit the webpage for links to live streams and recordings.

www.ct.gov/dot/proposedtransitchanges
Traducciones y Grabación de Audiencias

Todas las audiencias se mostrarán simultáneamente en Microsoft Teams Live Event, que ofrece opciones de traducción que no estén en inglés.

Después de la audiencia, se publicará en YouTube una grabación de la presentación formal. Habrá subtítulos disponibles, incluidas las opciones de traducción que no estén en inglés.

Visite la página web para obtener enlaces a transmisiones en vivo y grabaciones. www.ct.gov/dot/proposedtransitchanges
How to Provide Comments

Comments regarding the proposed service and fare changes and Service and Fare Equity Analysis will be accepted until May 30, 2022, by:

• Providing a comment at a hearing: to register, please visit www.ct.gov/dot/proposedtransitchanges. If you have not yet registered, you will still be able to sign up to speak at the end of the presentation.
• Email: DOT.ProposedTransitChanges@ct.gov
• Voicemail: 860-594-3612
• Postal Mail: Comments on Proposed Service and Fare Changes, Connecticut Department of Transportation, 2800 Berlin Turnpike P.O. Box 317546, Newington, CT 06131-7546
• A comment form is available at the following public libraries: Waterbury’s Silas Bronson Library, New Haven Free Public Library, The Public Library of New London, Hartford Public Library Downtown Branch, and Bridgeport Public Library
In accordance with Title VI of the Civil Rights Act of 1964 and Federal Transit Administration (FTA) Circular 4702.1B:

- CTDOT conducts an Equity Analysis of proposed fare changes or major service changes to determine if the changes will have a disparate impact on minority riders, or a disproportionate burden on low-income riders.
- CTDOT is required to analyze temporary major service changes that are expected to continue beyond twelve months; and any fare changes beyond six months.
CTDOT SAFE Process

Service and Fare Changes Proposed

CTDOT Conducts a SAFE Analysis

Draft SAFE Analysis Released
Public Outreach Conducted
Targeted Outreach
Hearings Held

Public Comment Period

CTDOT Consideration of Public Comments
Approval From CTDOT Commissioner
Finalized SAFE Analysis Released
CTDOT’s FTA Title VI Program for FFY 2021- FFY 2023 defines its Major Service Change Policy as any service change meeting at least one of the following criteria:

- Route restructuring actions resulting in at least a 20% change in overall route length.
- Service frequency changes that result in a 25% or more change in annual revenue vehicle miles (RVM). Annual RVMs are a compilation of weekday and weekend RVMs.
- A service change adding or reducing service to a fixed guideway station resulting in a greater than 25% change in service at the station.
- Service change actions resulting in at least a one-hour change in service span.
Definition of Disparate Impact and Disproportionate Burden

- **Disparate Impact** refers to a facially neutral policy or practice that disproportionately affects members of a group identified by race, color, or national origin.
- **Disproportionate Burden** refers to a neutral policy or practice that disproportionately affects low-income populations.
Details on specific rail changes and proposed schedules are available on the Department's webpage at:

www.ct.gov/dot/proposedtransitchanges
• The Waterbury Line will receive 7 additional weekday trains, including:
  ▪ 3 new trains in the morning
  ▪ 1 added train in the midday
  ▪ 3 new trains in the evening
• This will expand the Waterbury Line train service by 47% increasing from 15 weekday trains to 22 weekday trains
• All Waterbury Line rail service stations benefit from the proposed rail service increase.

• Removing the limited Stratford stops in the proposed schedule has created potential findings to minority and low-income riders by removing the limited direct access to Stratford to and from Waterbury Line stations.

• Access to Stratford by train is still available through mainline trains at Bridgeport.
Greater Bridgeport Transit Route 23 provides service at Stratford Station connecting with the Waterbury Line, mitigating the impact.

Investigate operational feasibility of adding stops to Stratford

Extremely low ridership to and from Waterbury Line stations to and from Stratford
Proposed Rail Fare Changes and SAFE Findings

- The proposed rail fare change provides deeper discounts on the Hartford Line and Shore Line East 10-trip tickets
  - Currently 10 trips for the price of 9
  - Proposed to be 10 trips for the price of 8
- The SAFE team found that there is no evidence of disparate impact on minority populations nor disproportionate burden on low-income populations
Proposed Bus Service Changes

- Types of Proposed Changes
  - Increased Service Frequency
  - Improved Connections to Train Service
  - Adding New Express Route
  - Adding New Local Routes
Details on Route Specifics

Details on specific route changes and proposed schedules are available on the Department's webpage at:

www.ct.gov/dot/proposedtransitchanges
Proposed Bus Route Changes

• Schedule changes and better bus-rail connectivity
  ▪ Route 24 (Windsor - Bradley Int’l Airport)
  ▪ Route 512 (South Main Street-Berlin Turnpike)

• New express and local bus routes
  ▪ Pilot Route 940 (Waterbury – Meriden Express)
  ▪ Route 282 (East Grand Avenue Bus)
  ▪ Bradley - Union Connector
Major Service Changes – Bus Routes

- 4 routes trigger the Major Service Change Threshold
  - Route 24
  - Pilot Route 940
  - Bradley – Union Connector
  - Route 282
Bus Service SAFE Findings

- Route 24 had a finding of Disparate Impact
- Increase in service frequency results an impact

<table>
<thead>
<tr>
<th></th>
<th>Route 24</th>
<th>Total Hartford Local Bus System</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Population Served</td>
<td>29,305</td>
<td>701,668</td>
</tr>
<tr>
<td>Minority Population</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td># of Persons</td>
<td>8,108</td>
</tr>
<tr>
<td></td>
<td>% of Route</td>
<td>27.67%</td>
</tr>
<tr>
<td>% Variation from Total Express Bus System</td>
<td>-15.41%</td>
<td>N/A</td>
</tr>
<tr>
<td>Disparate Impact?</td>
<td>Y</td>
<td>Y</td>
</tr>
</tbody>
</table>
• Route 24 is non-minority favoring bus route
• The change creates an impact, but it benefits both minority and non-minority riders by providing more service
Next Steps

• CTDOT will review and consider all comments received during the public comment period and make changes to address those comments if needed. Comments and any changes will be included in the Final SAFE Analysis.

• Once the Final SAFE Analysis is completed, a recommendation will go to the DOT Commissioner for review and approval.

• Proposed rail service changes, if approved, to take effect on July 11, 2022

• Proposed bus service changes, if approved, to take effect on August 22, 2022

• Additional communication and final schedules for rail and bus will be made available in advance of any changes.
<table>
<thead>
<tr>
<th>DATE</th>
<th>TIME</th>
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<tbody>
<tr>
<td>Wednesday, May 11, 2022</td>
<td>7:00 p.m. to 9:00 p.m.</td>
</tr>
<tr>
<td>Thursday, May 12, 2022</td>
<td>11:00 a.m. to 1:00 p.m.</td>
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</tbody>
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We encourage you to provide comments!

- Comments regarding the proposed service and fare changes and Service and Fare Equity Analysis will be accepted until May 30, 2022, by:
  - Providing a comment at a hearing. To register, please visit www.ct.gov/dot/proposedtransitchanges. If you have not yet registered, you will still be able to sign up to speak at the end of the presentation.
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Reminder! Voluntary Feedback Survey

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We appreciate you filling the survey out!
Customer Experience (CX) Action Plan

Connecticut DOT is engaging with public transportation service providers, stakeholders, community partners, and transit customers, to collect feedback and input on the state’s many public transportation services. This feedback and input will be the center of our Customer Experience (CX) Action Plan and will be used to develop priority areas and actions to improve public transportation.

For more information, please visit www.transitcx.com
We will now begin to hear public comments.

- Please limit your comments today to the proposed changes and the draft Service and Fare Equity (SAFE) analysis.
- Speakers who have pre-registered to comment will be called to speak first. You can still provide a comment at the hearing if you did not pre-register!

  - In ZOOM, submit a request to comment in the Q&A tab and wait for your name to be called.
  - If you are on the phone, press *6 to indicate you would like to speak.

- Each speaker is allowed 3 minutes to comment. All comments will be recorded.
- When your name is called, you will receive a message from the host that says, "the host would like to unmute you." Please press the button for "yes", if you are ready to speak. You will then be unmuted. If you are on the phone, please press *6 to continue.

- If you wish to provide comment in American Sign Language, please type your request in the Q&A box.