



Dear employers and third-party agents,

ReEmployCT has been live for two weeks and CTDOL has some updates on the new system. To date, the agency has more than 30,000 employers and claimants signed up in ReEmployCT with the employer/TPA side submitting more than 90,000 tax and wage reports. More than \$13.5 million in unemployment benefits have been disbursed. Since launch, ReEmployCT has had high user volume and CTDOL continues to see high call volume at the Consumer Contact Center as well.

We've updated the website with the ReEmployCT [press conference](#), the link to Governor Lamont's [press release](#), and last week's [press release](#).

We continue to update both the [claimant](#) and [employer](#) pages – we've received questions from employers and have updated the FAQ section:

- EANs (Employer Account Numbers)
- What you can do if you are having trouble logging in or creating an account
- What employers need to do when a TPA is filing on their behalf.
- We are updating the SIDES system to address some issues employers have been having.

Please continue to reach out to us at ctdoltaxinfo@ct.gov.

Sincerely,

CTDOL ReEmployCT team

