



UniteCT

EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY

Dawn Parker, Director of UniteCT

Email: DOH-UniteCT@ct.gov

Call center: 1-844-UniteCT or 1-844-864-8328

Have you been financially impacted by COVID-19?



Are you struggling to pay your rent and utilities?

Apply for UniteCT, a rental assistance program supporting CT residents who earn up to **80% of the HUD Area Median Income** and their landlords.

You may qualify for the opportunity to receive...

- Missed electric
outstanding payments**
- Missed rent or future rent
payments**



UniteCT

Summary of Project

- The goal of UniteCT is to help **stabilize** Connecticut's Rental Housing Market
- This **\$235 million** program will provide **rental and utility payment assistance** to qualified Connecticut households financially impacted by the COVID-19 pandemic
- The program will financially support households up to **80% of the HUD Area Median Income**



Summary of Project (continued)

- Funding
 - **Rental assistance**
 - \$10,000 cap for rental assistance
 - Arrears
 - UniteCT will pay 85% of the rental arrears for the 6 months prior to the application
 - Landlord will write off 15% of those 6 months of arrears
 - Prospective
 - UniteCT will pay 3 months of prospective rent, then applicant needs to recertify for another 3 months
 - Breakdown of support for **prospective** rent payments
 - 0-30% of AMI, applicant pays 0%
 - 31-40% of AMI, applicant pays 10%
 - 41-50% of AMI, applicants pay 20%
 - 51-80% of AMI, applicants pay 30%
 - **Utility assistance**
 - \$1,500 cap for utility assistance (electric only)
- Timeline
 - Funds committed by September 2021, and disbursed by December 2021

Summary of Project (continued)

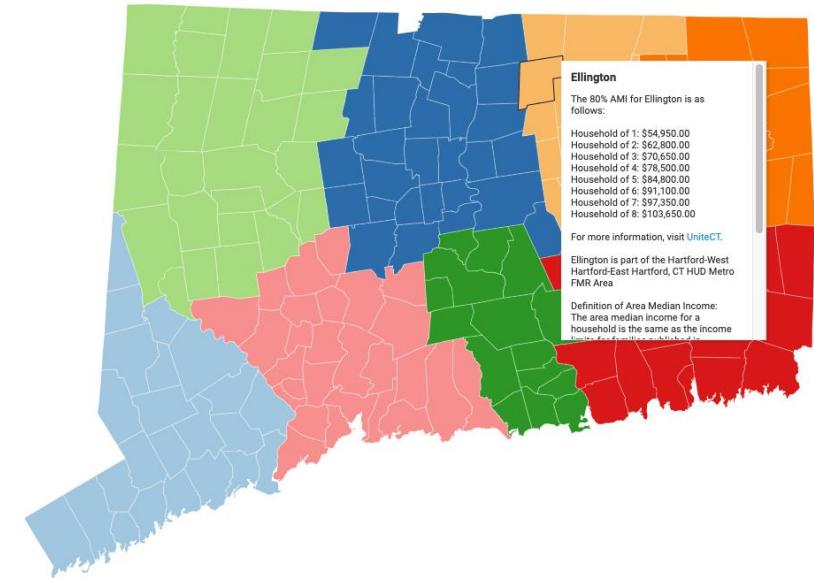
- **Landlord expectations**

- **Recognize** that UniteCT provides assistance covering 85% of the rental arrears owed for, at a maximum, the period of six (6) months prior to application submittal by Landlord or Tenant
- **Waive** the 15% of rental arrears owed for the period of six (6) months prior to the application submitted that is not covered by the Program, and shall not pursue the recovery of such arrears from Tenant.
- **Waive** all court costs, attorney's fees, late fees and penalties assessed to the Tenant as a result of non-payment or partial payment of rent from March 13, 2020 through the period during which assistance is provided under the Program.



Eligibility

- Eligible CT Households
 - Those who have qualified for unemployment or have experienced a reduction in household income, incurred significant costs, or experienced a financial hardship **due to COVID-19**
 - Demonstrates a risk of experiencing homelessness or housing instability
 - Household income at or below **80% of the HUD AMI**
 - Priority will be made to eligible household with an income less than 50% of AMI **or** with one or more members of the household who have been unemployed for 90 days
- Comprehensive tools and guidance can be found at the UniteCT website
 - <http://www.bit.ly/UniteCT>



Map located on the UniteCT website

The Software: Yardi

Tenant Application
Eligibility Pre-check

* Indicates required fields

① We need to determine if you qualify for Emergency Rental Relief (ERA). Answer all the questions on this page. If you initially qualify, we will ask for more details about your household, income, landlord, rent and utilities and supporting documentation. Initial qualification does not mean you will receive rental assistance. Once we have verified your income, rent and household information, we will determine your eligibility.

② Information you provide will be used for determining your eligibility for assistance under the Emergency Rental Relief Act (ERA). We will not provide your information to third parties, except as needed to determine your eligibility for rent relief.

③ You can save and leave this application at any time. Later, when you return you can pick up where you left off.

Are you renting your primary residence? *

④ You must have a valid signed lease or rental agreement to be eligible for rental relief.

Yes No

Are you receiving Section-8 or Rural Development rental assistance? *

Yes No

Are you currently living in public housing? *

Yes No

Has your household experienced a loss of income due to COVID-19? *

⑤ Total household income decrease could be due to a layoff, reduction in hours or loss of business. The cause must be related to the COVID-19 pandemic.

Yes No

Has your household experienced a financial hardship due to COVID-19? *

⑥ A hardship includes any significant costs or other financial hardship incurred due, directly or indirectly, to COVID-19.

Yes No

Is your household experiencing housing instability? *

⑦ Answer Yes if you have a past due utility bill, rent statement, eviction notice or can produce other evidence of risk of homelessness.

Yes No

Do you or any member of your household qualify for unemployment? *

⑧ Does anyone in your household qualify for unemployment benefits?

Yes No

Preferred Language*

Select your geographical area*

Number of People in Household*

Current Total Monthly Gross Household Income* \$0.00

% of Area Median Income 0

Check Eligibility

• Features

- Online portal
- Applicants can fill out on mobile device or computer
- Includes both tenant and landlord participation
- Applicant can track progress and submission status
- Online trainings will be available

Community Partnerships

• Housing Counseling Agencies

- BNT (Building Neighborhoods Together)
- Capital for Change
- Community Renewal Team
- Mutual Housing Association of Greater Hartford
- Mutual Housing Association of South Central Connecticut
- Neighborhood Housing Services of New Britain
- Neighborhood Housing Services of New Haven
- Neighborhood Housing Services of Waterbury
- The Workplace
- Urban League of Greater Hartford
- Urban League of Southern Connecticut
- AmeriNat and the Housing Development Fund
- United Way of Southeastern CT



Community Partnerships

- **Additional partnerships**
 - **Connecticut Legal Services (CLS)**
 - *Phone:* 800-453-3320
 - **Connecticut Institute for Refugees and Immigrants (CIRI)**
 - *Phone:* 203-612-5464
 - **The Workplace Toll Free Call Center**
 - *Phone:* 844-UniteCT or 1-844-864-8328
 - **The UniteCT mobile technology bus**
 - 10 computers (located 6 ft. apart and sanitized after each use)
 - Handicap accessibility
 - Lavatory



UniteCT Mobile Technology Bus

Community Partners

- **Who else can help with applications**

- Anyone with a **cell phone or computer** connected to the internet
- People or places you can go for help:
 - Your landlord
 - Social service providers in the community
 - Family, friends, neighbors
 - Libraries
 - Municipalities
 - Churches
 - Schools



Marketing & Media

- **Engagement**

- Housing Counseling Agencies will have co-branded marketing toolkits
- Information will be posted on DOH Facebook, Instagram, and Twitter accounts
 - Facebook: www.facebook.com/ctdepthousing
 - Instagram: www.instagram.com/ctdepthousing
 - Twitter: www.twitter.com/ctdepthousing

- **Outreach & Multimedia campaign**

- Interactive map that demonstrates accessible technology across CT
- Marketing materials translated in Spanish and Portuguese
 - Community partners will support other language translations on a case-by-case basis
- Engaging to work with minority newspapers, radio stations, and TV stations



www.bit.ly/UniteCT



**1-844-UNITECT
1-844-864-8328**

scan QR code:



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