

**Emergency rental Assistance for Connecticut's Economy**

## Volunteer Training

**Thank you for volunteering to support the UniteCT event in your area. Please contact your host to plan your role.**

**Roles for Volunteer at Indoor Events:** (2 per group of 10 people)

- Help people waiting in line to access internet Wi-Fi/hotspot and start having them create an account on a computer, tablet or phone.
  - Go to [www.UniteCT@ct.gov](mailto:www.UniteCT@ct.gov) and click the "apply now" button to login or register
- Ask if folks have an appointment (these will be prioritized).
  - To find appointment schedule visit:  
<https://www.signupgenius.com/go/unitect>
  - If they do not have an appointment, sign them up
- If they don't have an appointment, they can be helped as a walk-in
- Coordinate with other volunteers on how you will handle the walk-ins
- Please ask applicants what they need help with and try to answer their questions accordingly. Common questions include:
  - Checking Eligibility is now an easier survey- [UniteCT Pre-Eligibility Check \(google.com\)](#). Send them to the Guidelines and Document Matrix pdfs on our website (located as buttons under the "apply now" section).
  - Checking status of application - share case number with one of the staff with computer access.
  - For future support, connect with one of the UniteCT Resource Centers listed on the UniteCT website.
- Refer to other training documents if needed.
- Manage the line
- There are postcards and flyers available to help applicants find support after the event.

**Thank you for your commitment to make this event a successful one for your community!**