



UniteCT

EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY

Email: DOH-UniteCT@ct.gov

Call center: 1-844-UniteCT or 1-844-864-8328



Summary of Project

- UniteCT is a **\$235 million** federally funded rental and utility (electricity) program intended to **stabilize** the rental housing market
- Households financially impacted since March 13th, 2020 **due to COVID-19**
- Household income up to **80% HUD Area Median Income**
- Priority to household incomes under 50% HUD Area Median Income or unemployment for more than 90 days



UniteCT

Rent: Max \$10,000 arrearages and prospective rent

Tenant

- 85% of the six months arrearages
- Tenant will contribute prospective rent:
 - 0-30% of AMI = 0%
 - 31-40% of AMI = 10%
 - 41-50% of AMI = 20%
 - 51-80% of AMI = 30%

Landlord

- Write off 15% of the six months arrearages
- Withdrawn all legal proceedings (prior to app)
- Waive fees and costs (prior to app)

Utilities: Max \$1,500 electricity arrearages, up to 6 months paid to utility company



EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY

UniteCT is a rental assistance program supporting CT residents who earn up to **80% of the HUD Area Median Income** and their landlords.

Examples of documents you need to apply

TENANTS

- ✓ Proof of Identification
- ✓ Proof of Income
- ✓ Copy of Lease or Rental Agreement*
- ✓ Proof of Past Due Rent*
- ✓ Proof of Past Due Electric Bill*
- ✓ Proof of COVID-19 Financial Hardship

*If applicable. Tenants may apply for only utility or rental assistance, in which uploading all documents might not be necessary.

LANDLORDS

- ✓ Property Information
- ✓ Tenant Information
- ✓ Identification & W-9
- ✓ Copy of Lease or Rental Agreement
- ✓ Proof of Ownership
- ✓ Copy of Tenant Statement of Arrearages

Check out our website for more information about necessary documents

Please visit our website and click on
"Guidelines and Document Matrix"
to learn what is needed to submit a complete application



www.bit.ly/UniteCT



DOH-UniteCT@ct.gov



1-844-UniteCT
1-844-864-8328

scan QR code:



Our website


Español

UniteCT

-Emergency Rental Assistance for Connecticut's Economy-

Acting through the Department of Housing (DOH), the State of Connecticut is developing the UniteCT Program. This \$235million program will provide rental and utility payment assistance to qualified Connecticut households financially impacted by the COVID-19 pandemic. The intention of UniteCT is to help stabilize Connecticut's Rental Housing Market.

The Yardi portal is open and accessible through any computer or smartphone by clicking the "apply now" button on the top of this page. Once a tenant or landlord logs in to Yardi there is step by step guidance to complete the application through written explanation and training videos. In the upper right hand corner of each screen of the application there is a question mark (?) that opens video training support as well. Tenants and landlords will work together to complete their sections of the application and track the progress online. Community stakeholders are working throughout the state to help those who have barriers to internet access and technology by opening their doors.

The program will financially support households up to 80% of the HUD Area Median Income. Click [here](#)  to see a table of all the towns in CT and their Area Median Income, or check out the map below to find your town's AMI. Both the table and the map provide the same information.

More information about UniteCT will be posted here as it becomes available. To learn more at this time, please visit the US Department of Treasury at [Emergency Rental Assistance Program](#).

Examples of documents you need to apply

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LANDLORDS:

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Please visit our website and click on "Guidelines and Document Matrix" to learn what is needed to submit a complete application

Apply Now

*You must first register to get an email invitation to start your application.
Paper applications will not be accepted.*

Important Documents

Guidelines &
Documentation Matrix



Download
Flyer



Download
Presentation



Documentation
Checklist



Screenshots of
Tenant Portal



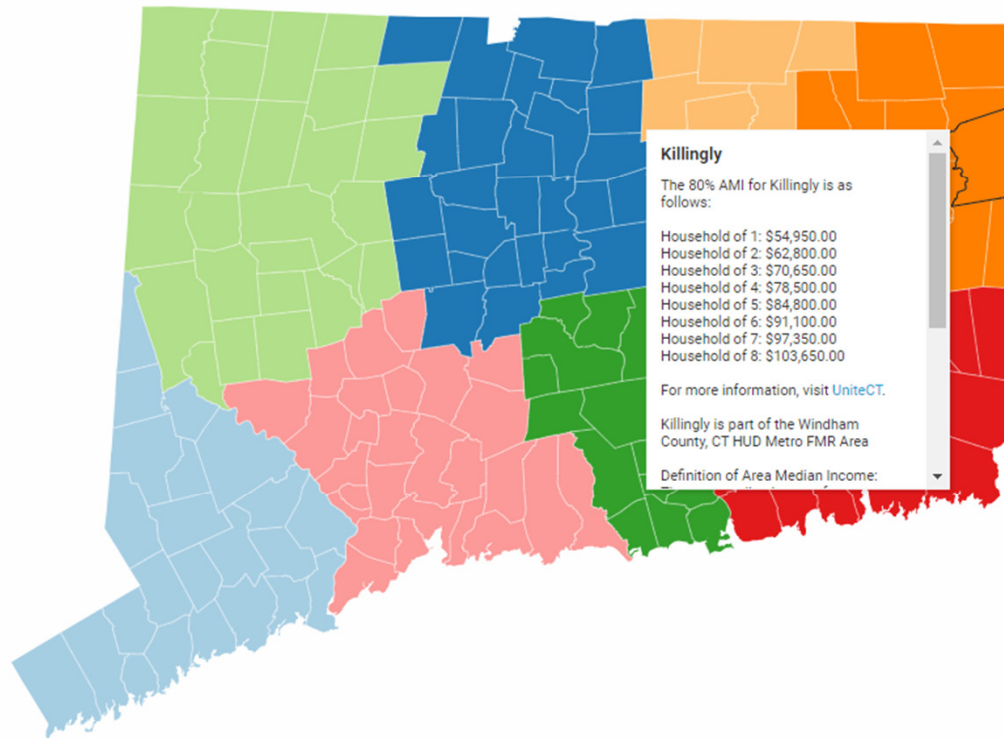
Screenshots of
Landlord Portal



Our website

UniteCT 80% HUD Area Median Income levels for your town

UniteCT provides \$235 million in rental and utility payment assistance to qualified Connecticut households financially impacted by the COVID-19 pandemic. The program will financially support households up to 80% HUD Area Median Income (AMI) levels for Connecticut towns. Use the map below to learn more about your town's AMI.

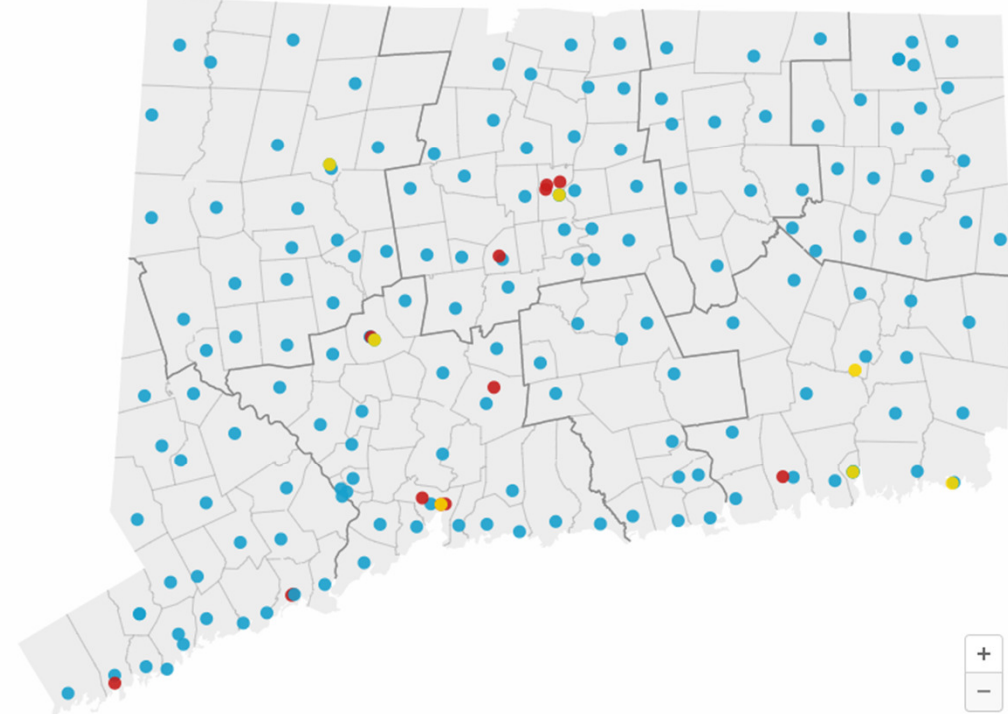


[Get the data](#) • Created with [Datawrapper](#)

UniteCT Technology Access Support

This map shows all our partners who have technology available, so you can fill out the UniteCT application. Please call to make an appointment. If you would like to add your agency to this map as a "Community Partner," please email DOH-UniteCT@ct.gov for more information.

■ Library ■ Housing Counseling Agency ■ Community Partner



Yardi's Online Portal

- Online and accessible by smartphone or computer
- Tenant & Landlord must complete each section of the application
- Upload all applicable documents
- Status of the process can be tracked by either party using the case # assigned

Tenant Application

Eligibility Pre-check

* Indicates required fields

Ⓢ We need to determine if you qualify for UniteCT, a program providing Emergency Rental Relief (ERA). Answer all the questions on this page. If you initially qualify, we will ask for more details about your household, income, landlord, rent and utilities and supporting documentation. Initial qualification does not mean you will receive rental assistance. Once we have verified your income, rent and household information, we will determine your eligibility.

Ⓢ Information you provide will be used for determining your eligibility for state assistance. We will not provide your information to third parties, except as needed to determine your eligibility for rent relief, comply with federal reporting and audit requirements, and evaluate or research the program.

Ⓢ Do you have questions? Please visit our help center for immediate answers. This can be found at the top under the "i" icon. If you still have questions, you can call 1-844-UniteCT (1-844-864-8328) or email DOH-UniteCT@ct.gov. You can save and leave this application at any time. Later, when you return you can pick up where you left off.

Are you renting your primary residence? *

Ⓢ You must have a valid signed lease, rental agreement, or alternative documentation demonstrating an obligation to make rental payments for your unit, to be eligible for rental relief.

☐ Yes ☐ No

Are you receiving Section-8 or Rural Development rental assistance? *

☐ Yes ☐ No

Are you currently living in public housing? *

☐ Yes ☐ No

Has your household experienced a loss of income due to COVID-19? *

Ⓢ Total household income decrease could be due to a layoff, reduction in hours or loss of business income. The cause must be related, directly or indirectly, to the COVID-19 pandemic.

☐ Yes ☐ No

Has your household experienced a financial hardship due to COVID-19? *

Ⓢ A hardship includes any significant costs or other financial hardship incurred due, directly or indirectly, to COVID-19

☐ Yes ☐ No

Is your household experiencing housing instability? *

Ⓢ A household "loses" its home if it is unable to pay its rent or other housing costs.

Preferred Language *

Select your geographical area *

Ⓢ Select your Town or other geographical area.

Number of People in Household *

Ⓢ The number of people in your household includes all adults listed on your lease, all children living in the rental more than 50% of the time, and any foster children or adults. Do not include live-in aids. Do not include unborn children.

Current Total Monthly Gross Household Income *

Ⓢ Enter the total of all income for all persons living in the rental unit, including but not limited to: wages, business income, social security or pensions, interest on savings accounts, TANF (welfare), unemployment benefits and any other periodic payments or gifts from any source

% of Area Median Income



UniteCT

Application support

- Where to access information:
 - Housing Counseling Agencies, and other community partners, are listed on our interactive “Technology Access Support” map
 - Call center
 - 1-844-UniteCT or 1-844-866-8328
 - Email address
 - DOH-UniteCT@ct.gov
 - Please attached screenshot and case # if you have a bug issue
 - The UniteCT mobile technology bus
 - Agencies can request the bus to visit their site, for free!



UniteCT Mobile Technology Bus



UniteCT

Support outside of application process

- Connecticut Legal Services (CLS)
 - Phone: 800-453-3320
- Connecticut Institute for Refugees and Immigrants (CIRI)
 - Phone: 203-612-5464
- Community social service partners working in the housing field
- Family, friends, churches and other trusted people in an applicant's life



Our Media Presence

- Website: <https://portal.ct.gov/DOH/DOH/Programs/UniteCT>
- Social media:
 - Facebook: www.facebook.com/ctdepthousing
 - Instagram: www.Instagram.com/ctdepthousing
 - Twitter: www.twitter.com/ctdepthousing
- Marketing materials translated in English, Spanish, and Portuguese
 - Community partners will support other language translations on a case-by-case basis
- Engaging to work with minority newspapers, radio stations, and TV stations



UniteCT

Questions?

For support on your application call:
1-844-UniteCT or 1-844-864-8328

For technical questions email:
DOH-UniteCT@ct.gov

 **UniteCT**
EMERGENCY RENTAL ASSISTANCE FOR CONNECTICUT'S ECONOMY

Have you been financially impacted by COVID-19?



Are you struggling to pay your rent and utilities?

Apply for UniteCT, a rental assistance program supporting CT residents who earn up to **80% of the HUD Area Median Income** and their landlords.

You may qualify for the opportunity to receive...

- ✓ **Missed electric outstanding payments**
- ✓ **Missed rent or future rent payments**

To learn more and see if you qualify, visit:  www.bit.ly/UniteCT scan QR code: 