How Does a Tenant Request Rental Arrearage Assistance Under Their Previous Landlord?

Overview of the rental arrearage process:

If tenants have not received the maximum rental assistance, and they have moved out of their previous landlord's unit within the past 90 days or less, then they may apply for additional UniteCT rental assistance to cover their arrears with their previous landlord.

Tenants must initiate and request additional assistance through the UniteCT portal, in order to receive rental arrearages for a previous landlord. Landlords cannot initiate this request. Tenants who have already received rental assistance from UniteCT may only receive a maximum of $15,000 or 12 months of rental assistance for the entire program, which means that if they already reached the program maximum, they cannot apply for past rental arrears with their previous landlord.

How to Apply:

- **For tenants who have already started a UniteCT application with their new landlord:**
    1. Complete your application using the information for your new landlord.
    2. Under your Documents tab, upload the "**Tenant Request Rental Arrears with Previous Landlord**" form to your Application Information section. This form can be found on the Tenant Resource section of the UniteCT website: UniteCT Resources for Tenants.
    3. Once you are assigned an auditor, they will contact your previous landlord to confirm payment.
- **For tenants who have already submitted a UniteCT application with their new landlord:**
    1. Complete your application using the information for your new landlord.
    2. Under your Documents tab, upload the "**Tenant Request Rental Arrears with Previous Landlord**" form to your Application Information section.
        - If there is no upload option under the Documents tab, then you should email it directly to your auditor. The auditor's email may be found under the tenant's Case tab.
    3. Once you are assigned an auditor, they will contact your previous landlord to confirm payment.
- **For tenants who have not started a UniteCT application:**
    1. Complete your application using the information for your **previous landlord**.
    2. Under your Documents tab, upload the "**Tenant Request Rental Arrears with Previous Landlord**" form to your Application Information section.
    3. Once you are assigned an auditor, they will contact your previous landlord to confirm payment.