



Connecticut Housing Authorities, Owners,
Agents and Property Managers

Notice: DOH 2022-003

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Subject: Program Compliance and Audit Related Filings or Questions

After a long and wonderful career, Christina Keune has formally retired from all service with the Department of Housing. She will be missed, and although no one can replace her, those duties and responsibilities she performed remain. Although all staff under the Office of Policy Research and Housing support (“OPRAH”) operate as a team, the following is primary contact information on whom at the Department of Housing you can contact for specific programmatic and operational issues.

Housing Authority Audit Filings and Related Questions

The Department of Housing is very happy to introduce Jockline (Jackie) Trout, who will be taking on the housing authority audit related duties and responsibilities. Jackie has been working on the housing administration side of the Department of Economic and Community Development Business Office for many years, and is very familiar with housing as a result. Any/all audit related questions (i.e. filings, requests for extension, corrective action, and repayment/reimbursements) should be directed to Jackie at Jockline.trout@ct.gov. For convenience, you can also reach her at Christina’s old phone number; (860) 270-8204.

Congregate Housing for the Elderly

As most of you know by now, Tawny Pho has taken the lead on the Congregate Housing for the Elderly program relative to annual Management Plans and Congregate Services budgets. Her direct contact information is tawny.pho@ct.gov, or you can get her by phone at (860) 270-8091.

Programmatic questions can be directed to Tawny or Ploynapas (“Paula”) Thantaha-Christensen at ploynapas.thantaha@ct.gov or by phone at (860) 270-8181.

As noted above, financial statements and audit related filing for this program should be sent to Jackie.

Elderly Rental Assistance Program (ERAP) and Resident Service Coordinator (RSC)

Ploynapas (“Paula”) Thantaha-Christensen has taken the lead on the Elderly Rental Assistance Program (ERAP) and Resident Service Coordinator (RSC) programs, with support from Tawny.

Programmatic questions can be directed to Paula or Tawny, and financial statements and audit related filing should be sent to Jackie.

As always, you can reach out to Michael Santoro, the Director of OPRAH, for any programmatic or policy related questions under any of the Department of Housing programs or initiatives. He can be reached at michael.santoro@ct.gov or by phone at (860) 270-8171.