

**Questions and Answers for RFP: DOC\_IMS\_2019\_MG**

1. Are there currently any on-site specialty clinics being conducted? If so, please identify:

**Answer:** Please see the following table

<b>Provider</b>	<b>Frequency of Clinic</b>	<b>Type of clinic</b>	<b>Cost Per Month</b>
Retina Consultant	Between 2 and 3 times per month	Retina medical and surgical services	Approximately \$7,000 per month
Institutional Eye Care, Inc.	Between 3 and 7 times per month	Ocular health management clinics.	Approximately \$9,000 per month.
University of Connecticut Health Center	1. Ortho – 1-2 clinics per quarter. 2. Specialty – as needed 3. Psychiatry – 1 clinic per week 4. Dialysis Oversight - Monthly	1. Orthopaedic 2. Specialty 3. Psychiatry 4. Dialysis Oversight	1. \$9,000 per month 2. Medicaid rates 3. \$6,379 per month. 4. \$350 per patient per month.
Dialysis Clinic, Inc.	Weekly	Hemodialysis	Approximately \$51,000 per month
<b>Note:</b> Cost per month may be dependent on actual services provide, amounts provided are based on averages.			

2. Are any services currently provided via Telehealth? If so, please describe the equipment and platform used and the cost of each patient encounter.

**Answer:** No services are currently being provided via Telehealth.

3. Please identify the preferred local hospital(s) utilized for emergencies and inpatient stays for each facility.

**Answer:** The nearest hospital to the respective correctional facility is utilized for emergencies and patients are transferred to a secured hospital for inpatient stays after stabilization.

4. Please provide a list of currently utilized off-site specialty services.

**Answer:** The CTDOC provides primary care within its facilities, any specialized care such as, but not limited to; Endocrinology, Orthopaedics, Cardiovascular, General Surgery, Podiatry, Ophthalmology, Oncology, Neurology, Gastro Intestinal are provided through outside service providers.

5. Please provide a list of currently utilized off-site specialty providers and outpatient providers.

**Answer:** Offsite specialty and outpatient services are currently provided through interim agreements with the University of Connecticut Health Center.

6. Are any specialty consults currently provided at the hospital?

**Answer:** Specialty consultations are provided at a secure hospital facility based on an interim agreement with the University of Connecticut Health Center, unless circumstances dictate that another outside provider needs to be utilized.

7. Regarding ambulance services, please identify:

a. Provider names and contract activity:

**Answer:** CTDOC does not have any contract for the provision of ambulance services.

b. Number of occurrences over the past year:

**Answer:** This information is not available.

c. Service providers being used:

**Answer:** CTDOC does not determine the ambulance providers that are utilized as they are dispatched based on contact with 911 and the location of the CTDOC facility.

d. Cost of each service:

**Answer:** CTDOC currently pays the CT Dept. of Social Services Medicaid rate for medically necessary transports.

8. What facilities host an infirmary? Please list sites and number of beds.

**Answer:** Please see the following table:

Facility Name	Number of Beds
Osborn Correctional Institution	18 Medical, 9 Mental Health
MacDougall-Walker Correctional Institution	21 Medical, 2 Mental Health
Corrigan-Radgowski Correctional Center	6 Medical, 4 Mental Health
New Haven Correctional Center	7 Medical/Mental Health
Bridgeport Correctional Center	15 Medical, 11 Mental Health
Garner Correctional Institution	27 Mental Health
Northern Correctional Institution	2 Mental Health

9. How long, on average, does it take for an on-site specialty provider to complete the credentialing and background clearance process?

**Answer:** Credentialing and background clearance can take up to two weeks or longer depending on the number of requests that are pending with CTDOC.

10. What is the average number of days it takes the facility to receive medical records from the date of appointment or discharge?

**Answer:** Medical records record accompany an offender upon discharge from the hospital back to the correctional facility.

11. How many trips per day can be scheduled for outside medical appointments?

**Answer:** Trips vary by each correctional facility but they total approximately 40-50 per day, but trips are primarily limited by the capacity of our current service providers.

12. Does the site have USMS, ICE or other patients?

**Answer:** CTDOC does house federal prisoners at its facilities.

13. How often does your Health Service Team hold their Utilization Review Committee (URC) meetings?

**Answer:** CTDOC does not currently conduct Utilization reviews. The successful respondent will be required to meet with the health care team as needed. It is estimated that there will be an average of one (1) meeting per month.

14. Off-site Service Statistics: Please provide statistical data for the past three (3) years by facility regarding off-site services such as:

- a. Total number of emergency room visits by facility
- b. Number of ER visits that resulted in inpatient admissions
- c. Number of ambulance transfers by facility
- d. All non-ambulance transfers
- e. All 911 transfers
- f. All Life Flight/helicopter transfers
- g. Number of inpatient admits
- h. Number of inpatient days
- i. Average length of hospital stay
- j. Number of outpatient visits by provider type
- k. Number of one-day surgeries by type
- l. Number of off-site radiology exams by type (e.g., CT scan, MRI, etc.)

**Answer:** Please refer to RFP for all currently available statistics for these items.

15. How many off-site appointments on average are cancelled monthly due to Lockdown, patients not prepped, not having adequate correctional officers, acts of God?

**Answer:** The average number of monthly appointments cancelled for the past six months was three hundred and forty-seven (347). CTDOC makes every effort to maintain schedules and provide adequate notification of cancellation should changes occur. Please note that cancellations occur for various reasons.

16. Is DOC interested in contracting for behavioral healthcare services or substance use services in either region?

**Answer:** Please refer to pages 40-41 of the RFP for list of healthcare services that CTDOC is requesting. Substance use services are not including on the list.

17. Do we need to submit a separate proposal for each region we plan on applying to do services in?

**Answer:** A separate proposal is not needed for each region. Please see page 3 of the RFP.

18. We work with contract employees that can fill many of the roles that the RFP lists. I am just trying to confirm that this would be open to contract or locum tenens providers.

**Answer:** CTDOC is seeking contract providers, which may include subcontracted services. The Contractor is ultimately responsible for the provision of contract services. The Contractor must also document how the proposed contracted services will be provided. Anyone that will be required to enter CTDOC facilities will be required to pass a background/security check.

19. Is the department looking for nursing professionals?

**Answer:** The agency is not looking for contracted nursing services, as primary care is provided within CTDOC facilities by agency staff.

20. Does the RFP include Therapists where inmates plan of care calls for such services?

**Answer:** Please see RFP for the list of proposed services being sought.