



State of Connecticut
Department of Correction
Security Division/Intelligence Unit
24 Wolcott Hill Road Wethersfield, CT 06109



Notice to the inmate population

Effective Thursday June 21, 2012 Securus Technologies will be adding the Automated PAN (Personal Account Numbers) feature. This new feature will allow you to manage your own (allowed call list) PAN list including adding and deleting your own telephone numbers without submitting an add/drop form every month.

Due to the inconsistencies in several accounts and the reporting of wrong numbers on the new lists, this feature will be extended until July 6, 2012 at 4pm. Instructions on how to operate this new feature will be posted in your assigned housing unit and also available via the prompts on the telephone.

From this point going forward this Controlled PAN list feature will be activated on the first Monday of every month at 9am and will be open until 4:00pm that following Friday (total of 5 days).

Security Division/Phone monitoring unit