A Habit of Helping
Once again the DoC pitches in after a major storm.

In the wake of super-storm Sandy, which devastated many communities along the shoreline, staff members from the Connecticut Department of Correction (DoC) are assisting in the recovery process. As they did after last year’s freak October snowstorm, personnel from the DoC staffed the Emergency Operating Center located within the State Armory in Hartford.

From the Commissioner

A year ago we were happy to report that over the course of the previous twelve months, no staff had passed away while being an active employee of the Connecticut Department of Correction. We were grateful when as a result we were able to cancel the annual agency memorial service.

I thought of that this morning as I sat through my fourth funeral in just the past two weeks. Hearing the bagpipes and watching our Honor Guard serve in solemn tribute to our lost staff member, I felt profoundly sad. My feelings were not for me or even the department, but for the family members and close friends who have now been left behind.

Attending a funeral gives one a unique look into a part of a person’s life, something that we may never see at work. The young wife that is just starting to grow with her spouse, planning for their young children’s future.
Every Dog Has Its Day
The DoC Officially dedicates the K-9 Memorial

The culmination of several years of planning and hard work, the Department of Correction formally dedicated the new K-9 memorial located at the Maloney Center for Training and Staff Development on October 19. Current as well as many former and retired dog handlers gathered at the academy to pay homage to their K-9 partners, past and present. More than 60 fearless K-9 partners have passed away after their service to the citizens of the State of Connecticut. Erected with funds raised primarily through the sale of tee shirts, the monument features a life size bronze German Shepherd upon a granite base.

The guest speaker for the dedication ceremony was one of the department’s first dog handlers – long since retired, Evert Cowley, who entertained the gathered crowd with tales of the K-9 Unit’s humble beginnings. Another highlight of the ceremony was Director of Religious Services, Father Anthony Bruno’s blessing of the dogs.

The agency’s K-9 Unit was begun in 1985 with six teams at the then Somers State Prison. Today, 19 teams, consisting of a correction officer and his or her highly trained K-9 partner, serve a dual role of drug/cell phone interdiction and tactical operations. The Unit also frequently supports local, state and federal law enforcement agencies. The memorial is a tribute to the spirit and dedication of these partners who have walked beside us.

Brooklyn Continues to Care

Through the efforts of the Brooklyn Cares program, the Department of Correction recently donated $2,000 to the Connecticut Coalition Against Domestic Violence (CCADV). Commissioner Leo C. Arnone along with Brooklyn CI Warden Stephen Faucher presented CCADV Executive Director Karen Jarmoc with the check at Central Office. Brooklyn Cares, which raises funds through the sale of snack food items to inmates at the institution, has been a long-time supporter of CCADV. The donation will be used to raise public awareness about domestic violence and services available to victims throughout the state at CCADV’s 18 member agencies.
Talking SCORES - Part Two

Employees in DOC and BOPP are starting to hear about The Statewide Collaborative Offender Risk Evaluation System (SCORES). In an effort to keep staff informed about this new initiative, the co-chairs of the SCORES Implementation Committee Director of Programs and Treatment for The Department of Correction, Monica Rinaldi and the Chair of the Board of Pardons and Paroles, Erika Tindill took the time to respond to some questions about SCORES. This is the second installment of the two-part series.

What made this assessment tool more attractive than others that were reviewed?

Chair Tindill: SCORES is adapted from the Ohio Risk Assessment System (ORAS) which is being used successfully in other states. The system is supported by the University of Cincinnati’s Center for Criminal Justice Research, it is user-friendly and fully automated, non-proprietary, and slightly more predictive than other risk assessment tools. Specifically, SCORES is more attractive than other tools because it provides a common definition of risk across settings (facility, halfway house, community), is designed to measure change in an offender over time, and it significantly expands our ability to conduct research and measure outcomes.

Director Rinaldi: SCORES also has the capacity to expand, to include assessments for sentencing and probation, should other criminal justice agencies wish to partner with BOPP and DOC. The most significant selling point of SCORES is the way it streamlines our work, and ties it all together, from assessment and classification, to program assignment, and community release decision making and supervision. It offers a way to have us all on the same page for better communication, better programs, and more structured decision making.

What is the time frame for implementation of SCORES, and how do you plan to roll it out?

Chair Tindill: The BOPP will implement the system prior to DOC – our agency has less moving parts and fewer staff. The goal is to have staff trained and have the system up and running in the first quarter of 2013. We are interested in implementing the system in a way that works, and not necessarily in rolling it out fast. Building a strong infrastructure and sustainability into SCORES is not only important, but critical to our success.

SCORES Assessment Tools

- **Prison Intake Tool (PIT)**
  Designed to be used by /with offenders as they enter prison
  Administered by facility staff through file review and structured interview
  Factors include age plus 30 additional items across 5 domains (1) Criminal History, 2)School Problems and Employment, 3)Family and Social Support, 4) Substance Use and Mental Health, and 5) Criminal Lifestyle
  Uses: assess risk to reoffend, identify criminogenic needs, assist with risk reduction decision making

- **Reentry Tool/ Supplemental Reentry Tool (RT/SRT)**
  Designed to be used with offenders prior to release from prison
  Administered by BOPP and by facility staff through file review and structured interview
  Factors include age plus 18 additional items across 3 domains (1) Criminal History, 2) Social Bonds and 3) Criminal Attitudes and Behavioral Problems
  Uses: reassess risk prior to release, measure program effectiveness through changes

- **Community Supervision Tool (CST)**
  Designed to be used with offenders within 6 months of release to community supervision
  Administered by Parole Field Officers through file review and structured interview
  Factors include age plus 34 items across 7 domains
  Uses: assess risk to reoffend, identify criminogenic needs to assist in supervision planning

See More SCORES /page 8
Goodbye GroupWise …
Hello Microsoft Exchange
Plans are in the works for a new email system

The Department of Correction will be moving to a new email system - new to us but not new to the rest of the state. As you probably know, the majority of state agencies use the State’s Microsoft Exchange email system, which is hosted and maintained by the Department of Administrative Services/Bureau of Enterprise Systems and Technology (DAS/BEST). The DoC migration to the state’s email system will begin in early 2013. Rather than using GroupWise, DoC staff will have Microsoft Outlook on their PCs and this will be used to access the State email system. Many people have Outlook installed on their home PCs and hopefully learning this new product will not be too difficult!

To prepare for this migration, the Management Information System (MIS) Unit is currently planning, building, and testing a product that will be used to transfer our current email data from GroupWise over to Exchange. This will include the ability to access email via the web, like we currently can with GroupWise. It will also involve re-installing all of the DOC Blackberry devices so that they can work on Exchange.

The plan is that while we are being migrated, everyone in DOC will still be able to lookup addresses and email each other regardless of whether someone is already migrated to Exchange or still on GroupWise. Once your mailbox is moved to Exchange you will also be able to lookup and address other State agency staff members who are already on the State’s Exchange system.

To prepare for this migration, there are several more software updates that need to be applied to all DoC computers. In the coming weeks various notices will go out from the MIS Help Desk letting you know about these updates. Once this prep work is done, individuals and small groups of people will receive specific guidance on how they can prepare for the upcoming migration process.

Although we will be using the State’s email system, the DOC Help Desk will still be your sole contact for any day-to-day email issues, or for creating new email accounts in the Exchange email system. There is a lot of work to be done to prepare for this migration and there may be bumps along the road as we move forward. However, the MIS Unit knows they can count on everyone in DOC to work with them as we move forward.

NEW YORK – Some jail inmates are trying to put a $500 million bite on a suburban New York county in a lawsuit demanding access to dental floss. Eleven inmates in a Westchester County jail in a federal civil rights lawsuit claim that they are losing their teeth and suffering pain because they aren’t allowed dental floss.

NEBRASKA – A federal appeals court has rejected an appeal filed by a Nebraska inmate who sued for a private cell to accommodate his shy bladder syndrome.

OKLAHOMA – Sex offenders are being put to the test to avoid jail time as part of a state program making registered offenders take lie detector tests, and having them pay for it as well.

Total Supervised Population on November 7, 2012
21,165
On November 7, 2011 the population was 22,129
Concrete Courtroom

After seven years of legal delays, the trial based on an appeal by death row inmates alleging racial and geographic biases in how state prosecutors seek the death penalty began on September 5, 2012. What makes this trial truly unique is that the judge, lawyers, court staff and witnesses in the case are traveling to Northern Correctional Institution where the trial is being held in a dayroom. The public is able to view the proceedings through a live video feed being shown at Superior Court in Rockville where habeas corpus petitions are usually heard. The Connecticut Television Network (CT-N) is also showing a live feed of the proceedings on their network. The concern for public safety was the primary consideration for having the trial at Northern CI, rather than transporting five death row inmates to the same courtroom.

Judge Samuel Sferrazza, who is presiding over the hearings, was so impressed with the way the staff of Northern CI has handled the unusual and difficult logistical challenges of holding a trial in a maximum security prison that he was moved to write Commissioner Leo C. Arnone the following letter.

Dear Commissioner Arnone,

I am a senior judge at the superior court, and I recently presided over the racial disparity trial which took place, in part, in a makeshift courtroom at the Northern Correctional Institution. I commend you and your department personnel for the superb work they performed in order to accommodate the judicial system and the litigants in this unusual case and venue.

The physical conversion of a dayroom into a functional courtroom and the adjoining rooms into court offices must have required a great amount of planning and expenditure of time and other resources. The technical personnel installed and operated the necessary equipment and furnishings flawlessly. This activity by your department facilitated the opportunity for the court to conduct a joint trial involving several inmates, who were thereby able to attend the trial in person, while the proceeding was simultaneously viewed by the public and the media in a courtroom at the Tolland Judicial District courthouse in Rockville. Consequently, the trial was able to proceed with minimal delay and maximum safety.

The staff at Northern CI was professional and courteous in every way. No obstructions of any sort were experienced despite the disruption which this peculiar use of the facility must have created for the Department. I was greatly impressed at how smoothly the staff at Northern CI ran their side of the operation. To my knowledge, not one complaint by court personnel or the legal teams was lodged about any correctional officer or other Department member. The five inmates were in their places without fail even though recesses occurred unpredictably and with scheduling modifications a daily happenstance. Seemingly every effort was expended by your staff to treat our caravan of intruders respectfully and to assist us promptly and efficiently.

I expect that you are as proud of your team as I am appreciative of their good work. Thank you and your staff for the cooperation which made this particular operation possible. Please convey my sentiments to those who participated in this endeavor.

Very truly yours,
Hon. Samuel Sferrazza
Judge, Superior Court Judicial District of Tolland
In addition to the central emergency operating center, staff also helped out at the five regional emergency center offices as well. Numerous members of the department’s tactical units were deployed to the Federal Emergency Management Agency’s (FEMA) disaster relief distribution center at Rentschler Field in East Hartford, where they distributed food and water to various municipalities.

During the immediate aftermath of the storm, SOG members accompanied Connecticut State Police Officers on their patrols.

In Cheshire, the Webster Correctional Institution was used as a staging area for utility work crews and their equipment. Cots and blankets were set up in one of the dorms to accommodate 40 workers. Food Services staff from the Manson Youth Institution has provided several meals to the workers as well. The American Red Cross is also utilizing the Webster facility to store emergency cots on a temporary basis.

Even though the Garner Correctional Institution was directly impacted by the storm - losing power for a length of time, they were able to provide breakfast to the town of Newtown’s emergency response team.

Even though they hope that they will not have to call on our agency for assistance anytime soon, federal, state and local officials from Bridgeport to Hartford, realize that if the need does arise, they can count on the Connecticut Department of Correction to be there.

**MYI’s Employees of the Quarter**

Warden John Alves is happy to announce that Clinical Social Worker Jenece Hill and Correction Officer Efrain Roman are the Manson Youth Institution’s Employees of the Quarter for October, 2012.

Ms. Hill was nominated for the Employee of the Quarter and honored for all her efforts as a Discharge Planner, as she consistently strives to ensure discharging inmates are prepared for their release and goes the extra mile in addressing their needs with housing, programming and essential necessities. Her pleasant, positive and welcoming demeanor is consistent and has improved the moral of her unit.

Officer Roman was also honored and described as a team player who can be counted on to complete any task without question. He is often relied upon for numerous tasks and consistently demonstrates pride in carrying out his duties. His communication skills and professionalism are excellent, and it would be hard to find a more deserving employee.

Please join Warden Alves in congratulating these well deserving Employees of the Quarter.
Bridgeport Old North wing Renovation Update

With the Bridgeport North wing renovation project nearly halfway complete, Plant Facilities Engineer Jay Harder took the opportunity to take some photos, and provide an update of the progress.

Demolition of all the interior cells and walls are finished now as well as the outside windows. What a different sight, you can now stand at the end of one of the old housing units and look clear across the floor to the opposite side of the building - it is now one very big room.

The old central stairway is gone. Masons are now repairing the exterior walls where the old windows used to be since the new windows will be much smaller. There are vertical bands on the exterior walls, different colored bricks were used to give the building a modern look. From the outside appearance, the biggest change is to the roof line where the North wing used to have a flat roof; it will now have a pitched roof with an attic. The addition of an attic area is essential to the structure as it is where all the heating and cooling equipment is to be located. The new heating and cooling units will be lifted by crane into the attic area as soon as the roof is complete to protect them from the weather. A maze of metal ductwork will also be installed in this area.

Inside there are all new block masonry walls, with an open floor plan for dormitory style housing units. Construction of the bathrooms on the second and third floors is underway, as well as the installation of the heating and cooling ducts, and electrical conduits. An elevator is also in the process of being installed, with its walls on the lower floor taking shape.

Those who have worked in the old North wing in the past would probably not be able to recognize the structure from the inside. The photos were taken at the end of September and the estimated completion date for the project is April 1, 2013. As the deadline for completion approaches, it is expected that the intensity of the construction work to pick up in the next few months with more site work being done, as well as more interior walls being built on the interior of the new Old North wing.
More SCORES from page 3

**Director Rinaldi:** We originally targeted July, 2013 for the full implementation date, but recognize that the implementation date may have to be pushed back. User training will begin in late fall of this year, and we will roll out the system in increments. The BOPP will most likely start using the first tool in January 2013, and we will work toward full implementation throughout the year.

Is there any additional information you would like to share about SCORES?

**Chair Tindill:** The goal is to focus our energy and resources toward high risk offenders. SCORES represents a profound culture change for our agencies – both in the way we do business and in how we think about our work. I believe that once we navigate the difficulty of adjusting to this change, and implementation is behind us, we’ll wonder how we ever functioned without it (much like the use of cell phones and the internet).

**Director Rinaldi:** Use of the “vertical slice” method of implementation is very important, and we feel strongly that staff from every level must be involved with implementation if we want SCORES to work as well as we think it can in our agencies. To make sure this happens, staff from every level will be invited to participate throughout the implementation period. Additionally, a site will be available for staff who wish to learn more about SCORES and/or provide feedback on implementation. We are very excited about SCORES, and think it is going to truly benefit us all. As you learn more about SCORES, we hope you will see the value of this system and be a part of moving both our agencies forward, with the use of cutting edge practices in assessment.

York CI Facility Awards

On October 9, Warden Kevin Gause along with Deputy Wardens Robert Martin and Allison Black presented the 2012 York CI facility awards. Warden Gause welcomed those in attendance then held a moment of silence for the recent passing of one of the facility’s officers. Deacon Dennis Dolan then held the Invocation and the ceremony began. The following awards were distributed:

- **Supervisor of the Year:** Captain Sharon McLaurin
- **Circle of Merit:** Counselor Deb Cauley
- **Support Services Staff of the Year:** Counselor Vonnie Luna
- **Correction Officer of the Year:**
  - 1st Shift-CO Alan McGhee
  - 2nd Shift-CO Alvin Pettini
  - 3rd Shift-CO Patricia Katz
- **Unit of the Year:** Records Department
- **Health Services Employee of the Year:**
  - CSW Jill Sandora
- **Distinguished Public Service Award:**
  - SST Joseph Lea
- **Employee of the Year:** Jean Claude Ambroise

A Military recognition was then made to the York CI staff that are members of our country’s military and those of them that are currently serving. Longevity awards for 5, 10, 15, 20 and 25 years of service were also distributed. In addition, staff enjoyed a buffet-style luncheon.
The daughter that was the best friend of her dad and loved him more than life itself; and the young man just college age who is now thrust into being the head of the household. These sad and emotional stories are told at the services we attend because our staff are much more than just correctional employees, they are fathers, mothers, brothers, sisters, husbands, wives, and so often just wonderful people that have rich and productive lives outside the Department and in addition to their correctional careers.

I relate this to you only as a reminder. We all have good friends and loved ones that are part of our lives at work and out of work. Remember them every day, honor them every day. They make our existence worthwhile and they rely upon us to be part of the fabric of their lives. Live life.

### Years Of Service

#### Employees with 20 Years of Service as of August 2012

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<td>8/5/1992</td>
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<td>Brazil, Gary</td>
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<td>8/6/1992</td>
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<td>Camp, George</td>
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<td>8/31/1992</td>
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<td>Fowler, William</td>
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<td>Osborn CI</td>
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<td>McTeague, Karen</td>
<td>School Teacher</td>
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#### Employees with 25 Years of Service as of August 2012

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A red tailed hawk was recently spotted keeping an “eye” on the Deputy Commissioner’s parking spot outside the Willard Building.