

STATE OF CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES A Healthcare Service Agency

DANNEL P. MALLOY GOVERNOR

MIRIAM E. DELPHIN-RITTMON, PH.D. COMMISSIONER

Discrimination is Against the Law

The CT Department of Mental Health and Addiction Services (DMHAS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. DMHAS does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

DMHAS:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the facility Client Rights Officer.

If you believe that DMHAS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with William Pierce, Client Rights and Grievance Specialist, 410 Capitol Avenue, MS#14COM, P.O. Box 341431, Hartford, CT 06134, 860-418-6933 TTY: 860-418-6707 or 888-621-3551 (toll free); 860-418-6691 (fax), <u>William.Pierce@ct.gov</u>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, William Pierce, Client Rights and Grievance Specialist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-868-1019, 800-537-7697 (TDD) Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>.

English