

Reporting Period: July 2025 - June 2026 (Data as of Sep 11, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	5,860	5,960	-2%
	Admits	2,676	2,637	1%
	Discharges	2,949	2,731	8%
	Service Hours	3,638	3,944	-8%
	Bed Days	32,975	28,917	14% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 2,818 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Overall		90%	80%	91%
✓ Quality and Appropriateness		90%	80%	93%
✓ Respect		90%	80%	91%
✓ General Satisfaction		89%	80%	92%
✓ Access		86%	80%	88%
✓ Outcome		85%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	4,404	69.6%
	Residential Services	853	13.5%
	Outpatient	729	11.5%
	Recovery Support	139	2.2%
	Employment Services	95	1.5%
Mental Health	Case Management	88	1.4%
	Employment Services	17	0.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	68	1%	9%	Male	3,911	67%	60%
26-34	784	13%	18%	Female	1,941	33%	39%
35-44	2,011	34%	26%	Transgender/Other	9	0%	0%
45-54	1,395	24%	19%				
55-64	1,045	18%	18%				
65+	558	10%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	4,885	83%	▲ 63%	White/Caucasian	4,124	70%	▲ 58%
Hisp-Puerto Rican	635	11%	10%	Other	881	15%	12%
Hispanic-Other	184	3%	12%	Black/African American	778	13%	18%
Unknown	146	2%	▼ 14%	Unknown	36	1%	9%
Hispanic-Mexican	6	0%	1%	Multiple Races	17	0%	1%
Hispanic-Cuban	5	0%	0%	Am. Indian/Native Alaskan	10	0%	1%
				Asian	9	0%	1%
				Hawaiian/Other Pacific Islander	6	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	57	50	14% ▲
Admits	53	42	26% ▲
Discharges	50	48	4%
Bed Days	2,891	3,051	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid Primary Drug Data	100%	98%
Periodic Submitted	Actual	State Avg
6 Month Updates	N/A	25%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		42	84%	70%	78%	14% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		40	80%	85%	90%	-5%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		26	62%	90%	59%	-28% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		50	100%	95%	85%	5%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		51	86%	70%	83%	16% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	64 days	66%	90%	76%	-24% ▼

< 90%

90-110%

>110%

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 20 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	729	740	-1%
Admits	400	407	-2%
Discharges	387	418	-7%
Service Hours	2,973	3,144	-5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		100% 91%
Valid Primary Drug Data		98% 47%
Periodic Submitted		
6 Month Updates		1% 7%
Diagnosis		
Valid MH/SU Diagnosis		100% 99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		126	34%	50%	56%	-16% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		354	50%	75%	40%	-25% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		340	42%	55%	26%	-13% ▼
Employed		194	24%	50%	24%	-26% ▼
Not Arrested		600	75%	75%	48%	0%
Self Help		48	6%	60%	16%	-54% ▼
Social Support		578	72%	N/A	37%	N/A
Stable Living Situation		552	69%	95%	48%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		334	79%	90%	48%	-11% ▼

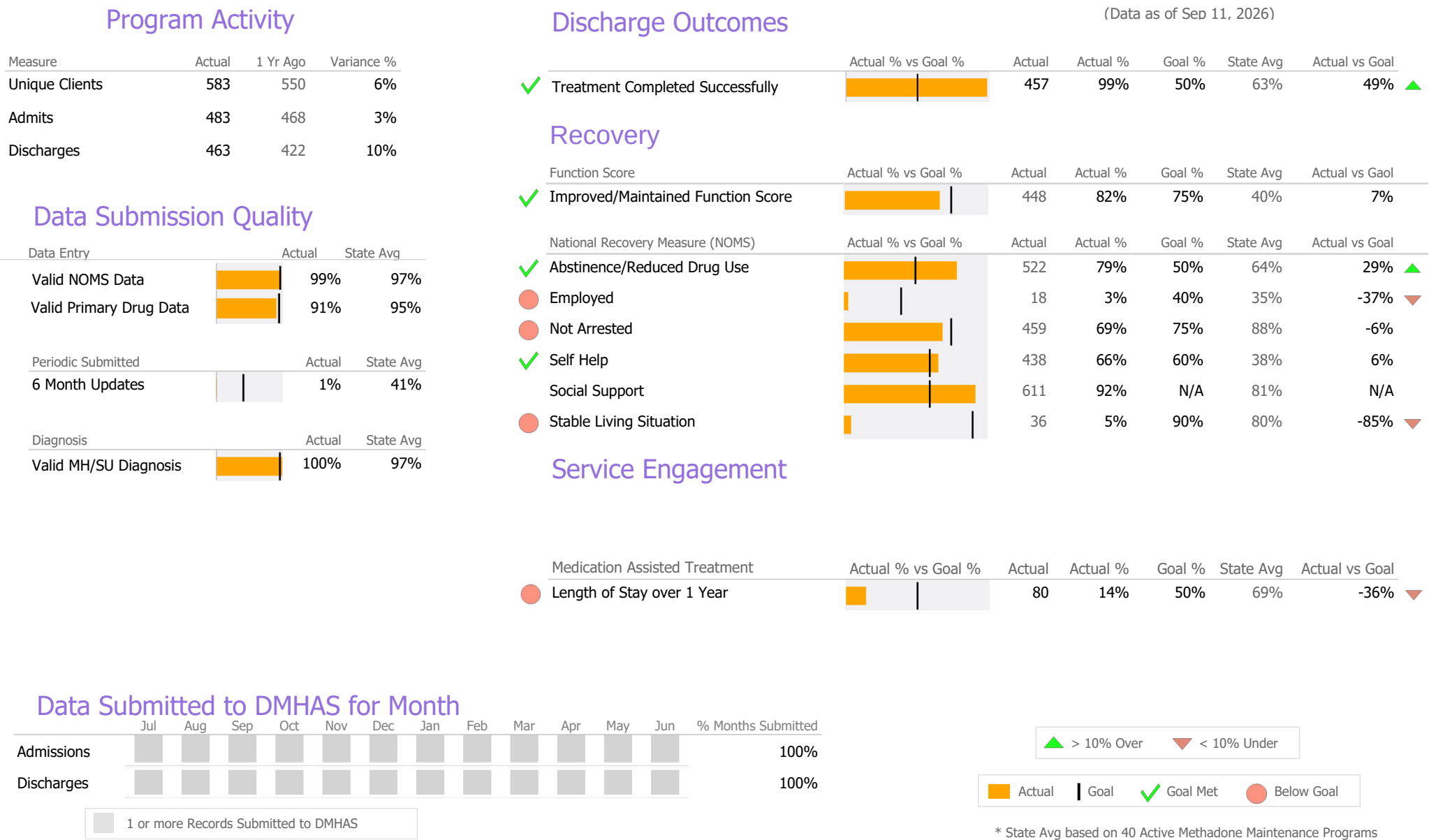
Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		94	26%	75%	63%	-49% ▼

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 94 Active Standard Outpatient Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3,959	4,243	-7%
Admits	855	934	-8%
Discharges	1,074	1,146	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Valid Primary Drug Data	98%	95%
Periodic Submitted		
6 Month Updates	0%	41%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		513	50%	50%	63%	0%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		652	16%	75%	40%	-59% ▼
National Recovery Measure (NOMS)						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		3037	71%	50%	64%	21% ▲
● Employed		1532	36%	40%	35%	-4%
✓ Not Arrested		3852	91%	75%	88%	16% ▲
● Self Help		787	19%	60%	38%	-41% ▼
Social Support		3848	90%	N/A	81%	N/A
● Stable Living Situation		3697	87%	90%	80%	-3%
Service Engagement						
Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		3,208	81%	50%	69%	31% ▲

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 40 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	796	598	33% ▲
Admits	777	559	39% ▲
Discharges	760	555	37% ▲
Bed Days	30,084	25,866	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	86%
Valid Primary Drug Data	100%	98%
Periodic Submitted		
6 Month Updates	0%	25%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		618	81%	70%	78%	11% ▲
✓ No Re-admit within 30 Days of Discharge		672	88%	85%	90%	3%
● Follow-up within 30 Days of Discharge		341	55%	90%	59%	-35% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		755	99%	95%	85%	4%
National Recovery Measure (NOMS)						
✓ Abstinence/Reduced Drug Use		779	91%	70%	83%	21% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		94	45 days	101%	90%	76%	11% ▲

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 20 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	27	-37%	▼
Admits	10	19	-47%	▼
Discharges	14	20	-30%	▼
Service Hours	129	152	-15%	▼

Recovery

National Recovery Measure (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		7	41%	35%	40%	6%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
●	Clients Receiving Services		2	67%	90%	98%	-23% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Periodic Submitted		
6 Month Updates	0%	88%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													75%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	75	65	15% ▲
Admits	28	64	-56% ▼
Discharges	49	18	172% ▲
Service Hours	195	-	

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■	■	■	■	■		■	■	■	83%
Discharges	■	■	■	■	■			■	■	■	■	■	83%
Services				■			■	■	■	■	■	■	58%

■

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

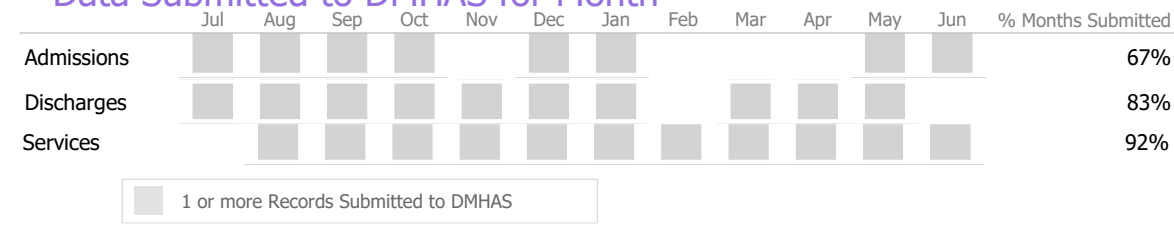
● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	65	-2%
Admits	30	65	-54% ▼
Discharges	38	31	23% ▲
Service Hours	172	3	

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

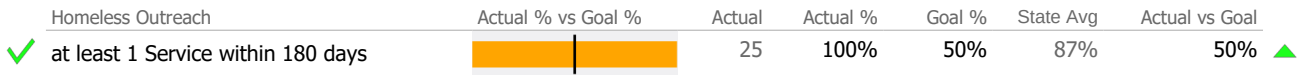
● Below Goal

* State Avg based on 9 Active Peer Based Mentoring Programs

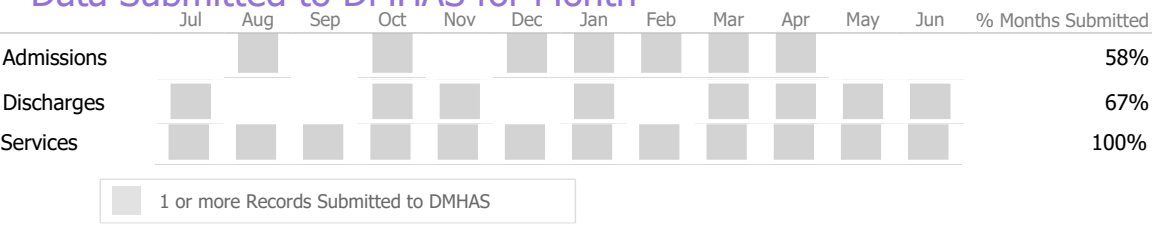
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	88	79	11%	▲
Admits	25	28	-11%	▼
Discharges	19	16	19%	▲
Service Hours	-	-		

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 50 Active Outreach & Engagement Programs