

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	6	7	-14%	▼
	Admits		2	-100%	▼
	Discharges	1	1	0%	
	Service Hours	102	73	39%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 19 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
● Outcome		74%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	6	100.0%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	1	17%	9%	Female	3	50%	▲ 39%
26-34			▼ 18%	Male	3	50%	60%
35-44	3	50%	▲ 26%	Transgender/Other			0%
45-54			▼ 19%				
55-64			▼ 18%				
65+	2	33%	▲ 11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	6	100%	▲ 63%	White/Caucasian	5	83%	▲ 58%
Hispanic-Cuban			0%	Black/African American	1	17%	18%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
Hispanic-Other			▼ 12%	Asian			1%
Hisp-Puerto Rican			10%	Multiple Races			1%
Unknown			▼ 14%	Hawaiian/Other Pacific Islander			0%
				Other			▼ 12%
				Unknown			9%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	7	-14% ▼
Admits	-	2	-100% ▼
Discharges	1	1	0%
Service Hours	102	73	39% ▲

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		5	83%	85%	86%	-2%

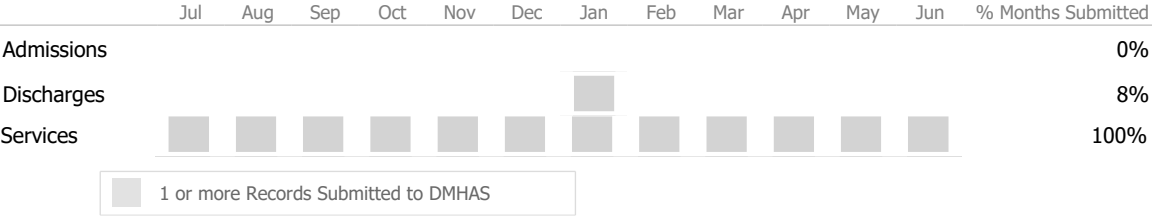
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	80%	90%	96%	-10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
Periodic Submitted		
6 Month Updates	80%	79%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs