

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	32	33	-3%
	Admits	14	16	-13% ▼
	Discharges	20	15	33% ▲
	Service Hours	20	224	-91% ▼
	Bed Days	6,330	7,666	-17% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 11 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		91%	80%	92%
✓ Overall		91%	80%	91%
✓ Access		91%	80%	88%
✓ General Satisfaction		89%	80%	92%
✓ Quality and Appropriateness		82%	80%	93%
● Respect		70%	80%	91%
● Outcome		70%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	32	100.0%

Client Demographics

Age	#	%	State Avg
18-25	26	81%	▲ 9%
26-34	6	19%	18%
35-44			▼ 26%
45-54			▼ 19%
55-64			▼ 18%
65+			▼ 11%

Gender	#	%	State Avg
Male	27	84%	▲ 60%
Female	4	13%	▼ 39%
Transgender/Other	1	3%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	19	59%	63%
Hisp-Puerto Rican	12	38%	▲ 10%
Hispanic-Other	1	3%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Unknown			▼ 14%

Race	#	%	State Avg
Other	14	44%	▲ 12%
Black/African American	10	31%	▲ 18%
White/Caucasian	5	16%	▼ 58%
Unknown	2	6%	9%
Multiple Races	1	3%	1%
Am. Indian/Native Alaskan			1%
Asian			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

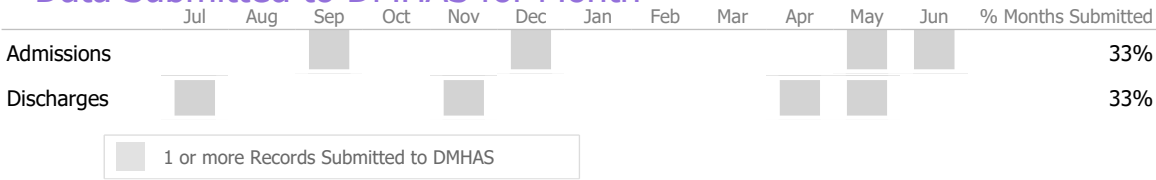
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	4	4	0%
Discharges	4	4	0%
Bed Days	1,337	1,248	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	93%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	75%	59%	0%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	74%	15%▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	80%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	17%	75%	54%	-58%▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	567 days	92%	90%	81%	2%
< 90% 90-110% >110%							

▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

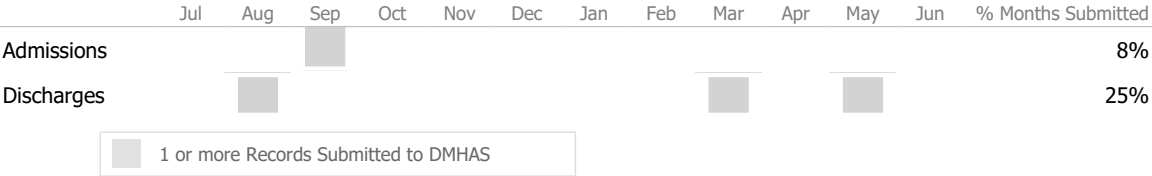
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	7	-43% ▼
Admits	1	4	-75% ▼
Discharges	3	4	-25% ▼
Bed Days	898	1,067	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

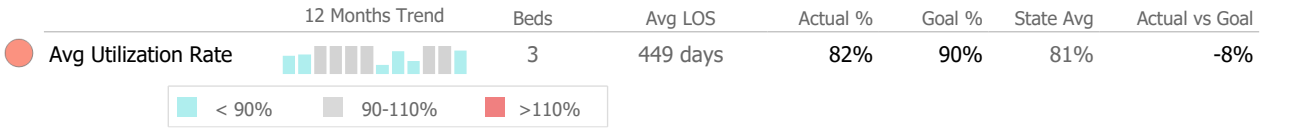
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	75%	59%	-42% ▼
No Re-admit within 30 Days of Discharge		1	33%	85%	74%	-52% ▼
Follow-up within 30 Days of Discharge		1	100%	90%	80%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		1	25%	75%	54%	-50% ▼

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

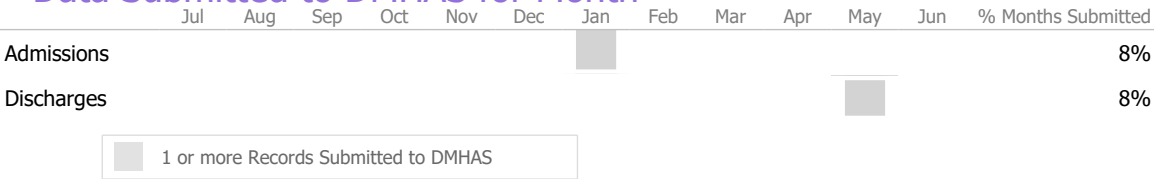
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	4	-25% ▼
Admits	1	2	-50% ▼
Discharges	1	2	-50% ▼
Bed Days	858	915	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

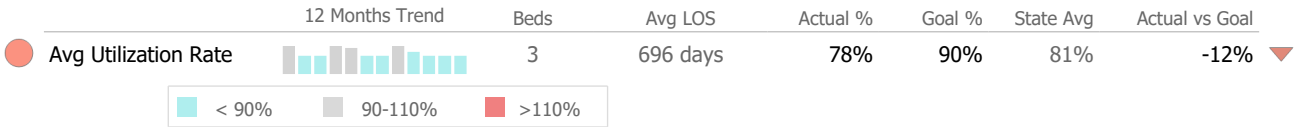
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	75%	59%	25% ▲
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	74%	15% ▲
● Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	50%	75%	54%	-25% ▼

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

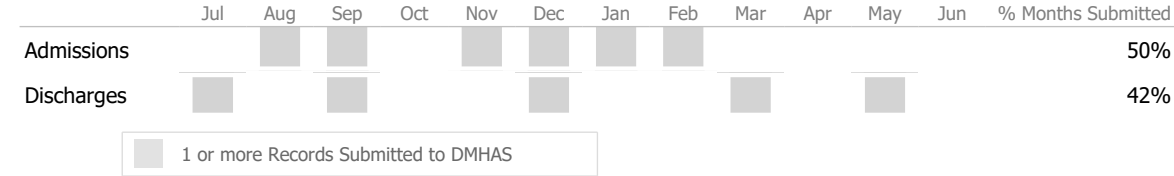
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	9	33% ▲
Admits	6	2	200% ▲
Discharges	7	3	133% ▲
Bed Days	2,005	2,497	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	93%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

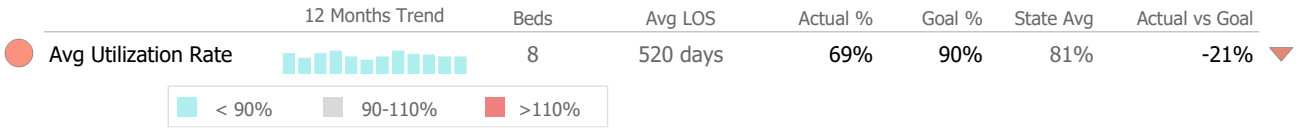
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	33%	75%	59%	-42% ▼
No Re-admit within 30 Days of Discharge		6	100%	85%	74%	15% ▲
Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		3	30%	75%	54%	-45% ▼

Bed Utilization



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	2	3	-33% ▼
Discharges	2	1	100% ▲
Bed Days	1,037	894	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
Periodic Submitted		
6 Month Updates	50%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	76%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		2	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	25%	95%	63%	-70% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		1	20%	25%	13%	-5%
Self Help		0	0%	N/A	60%	N/A
✓ Social Support		5	100%	60%	87%	40% ▲
✓ Stable Living Situation		5	100%	95%	95%	5%

Bed Utilization

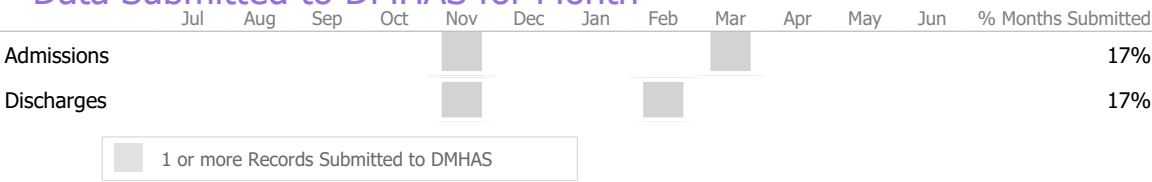
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	508 days	95%	90%	89%	5%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



> 10% Over

< 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs