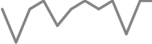
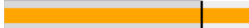
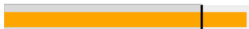


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	164	148	11%	▲
	Admits	80	99	-19%	▼
	Discharges	58	67	-13%	▼
	Service Hours	2,904	1,889	54%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 55 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ General Satisfaction		98%	80%	92%
✓ Access		98%	80%	88%
✓ Quality and Appropriateness		98%	80%	93%
✓ Respect		94%	80%	91%
✓ Outcome		93%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	82	50.0%
	Outpatient	82	50.0%

Client Demographics

Age	#	%	State Avg
18-25	5	3%	9%
26-34	22	13%	18%
35-44	44	27%	26%
45-54	29	18%	19%
55-64	34	21%	18%
65+	30	18%	11%

Gender	#	%	State Avg
Male	83	51%	60%
Female	81	49%	39%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	142	87%	▲ 63%
Unknown	15	9%	14%
Hisp-Puerto Rican	3	2%	10%
Hispanic-Mexican	2	1%	1%
Hispanic-Other	2	1%	▼ 12%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	140	85%	▲ 58%
Unknown	8	5%	9%
Black/African American	7	4%	▼ 18%
Asian	4	2%	1%
Am. Indian/Native Alaskan	3	2%	1%
Multiple Races	1	1%	1%
Hawaiian/Other Pacific Islander	1	1%	0%
Other			▼ 12%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	92	-11% ▼
Admits	39	43	-9%
Discharges	30	53	-43% ▼
Service Hours	1,168	1,115	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	95%
Valid Primary Drug Data	27%	29%
Periodic Submitted		
6 Month Updates	100%	70%
Diagnosis		
Valid MH/SU Diagnosis	99%	100%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■		■		■	■	■	■	■	83%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■

 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		16	57%	75%	64%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		58	100%	90%	92%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		35	92%	75%	77%	17% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Gambling Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	56	46% ▲
Admits	41	56	-27% ▼
Discharges	28	14	100% ▲
Service Hours	1,735	774	124% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	95%
Valid Primary Drug Data	71%	75%

Periodic Submitted	Actual	State Avg
6 Month Updates	100%	65%

Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	89%	99%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		15	56%	50%	62%	6%

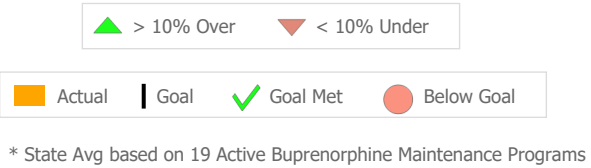
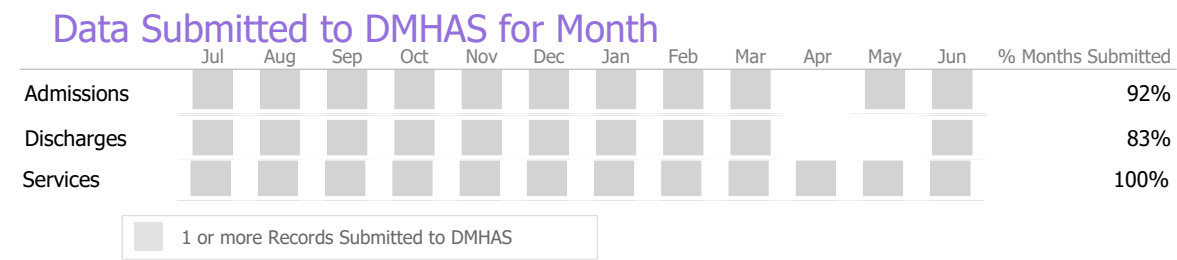
Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		62	97%	75%	37%	22% ▲

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		59	71%	55%	72%	16% ▲
● Employed		31	37%	50%	38%	-13% ▼
✓ Not Arrested		78	94%	75%	88%	19% ▲
● Self Help		5	6%	60%	50%	-54% ▼
Social Support		82	99%	N/A	82%	N/A
✓ Stable Living Situation		82	99%	95%	86%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		54	98%	90%	93%	8%



Program Activity

Table with 4 columns: Measure, Actual, 1 Yr Ago, Variance %. Rows include Unique Clients (0), Admits (-), Discharges (-), and Service Hours (-).

Data Submission Quality

Table with 4 columns: Data Entry, Actual, State Avg. Rows include Valid NOMS Data (92%), Valid Primary Drug Data (90%), and 6 Month Updates (43%).

Data Submitted to DMHAS for Month

Table with 13 columns: Jul, Aug, Sep, Oct, Nov, Dec, Jan, Feb, Mar, Apr, May, Jun, % Months Submitted. Rows show Admissions (0%) and Discharges (0%).

Discharge Outcomes

(Data as of Sep 11, 2026)

Table with 8 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Treatment Completed Successfully.

Recovery

Table with 8 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Rows include Function Score, National Recovery Measure (NOMS), and various recovery outcomes.

Service Utilization

Table with 8 columns: Measure, Actual % vs Goal %, Actual, Actual %, Goal %, State Avg, Actual vs Goal. Row: Clients Receiving Services.

< 10% Over > 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 7 Active Naltrexone Programs