

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	291	140	109%	▲
	Admits	236	101	134%	▲
	Discharges	177	74	139%	▲
	Service Hours	1,635	838	95%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 64 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		97%	80%	91%
✓ Access		97%	80%	88%
✓ Quality and Appropriateness		97%	80%	93%
✓ General Satisfaction		95%	80%	92%
✓ Participation in Treatment		94%	80%	92%
✓ Respect		91%	80%	91%
✓ Outcome		84%	80%	83%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Case Management	101	33.8%
	Medication Assisted Treatment	72	24.1%
Forensic SA			
	Forensics Community-based	126	42.1%

Client Demographics

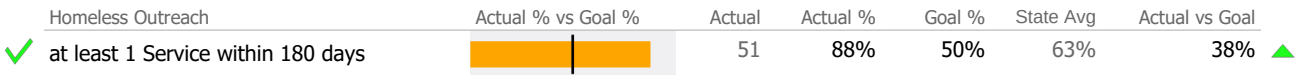
Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	25	9%	9%	Male	168	58%	60%
26-34	69	24%	18%	Female	123	42%	39%
35-44	80	27%	26%	Transgender/Other	1	0%	0%
45-54	64	22%	19%				
55-64	46	16%	18%				
65+	7	2%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	134	46%	▼ 63%	White/Caucasian	148	51%	58%
Hisp-Puerto Rican	71	24%	▲ 10%	Other	77	26%	▲ 12%
Hispanic-Other	68	23%	▲ 12%	Black/African American	55	19%	18%
Unknown	15	5%	14%	Unknown	7	2%	9%
Hispanic-Mexican	4	1%	1%	Am. Indian/Native Alaskan	3	1%	1%
Hispanic-Cuban			0%	Asian	1	0%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

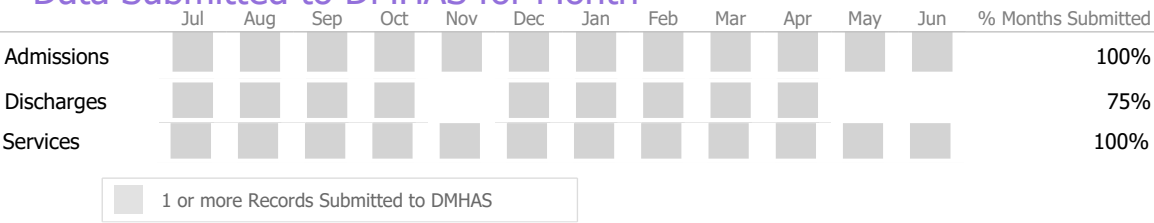
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	101	65	55% ▲
Admits	58	59	-2%
Discharges	71	21	238% ▲
Service Hours	427	362	18% ▲

Service Engagement



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

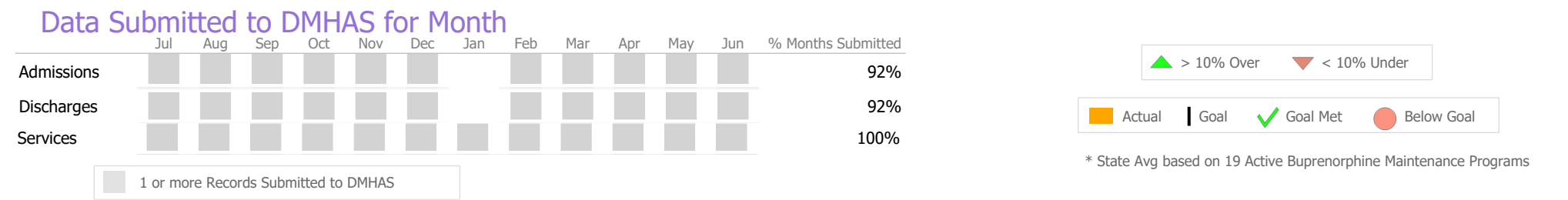
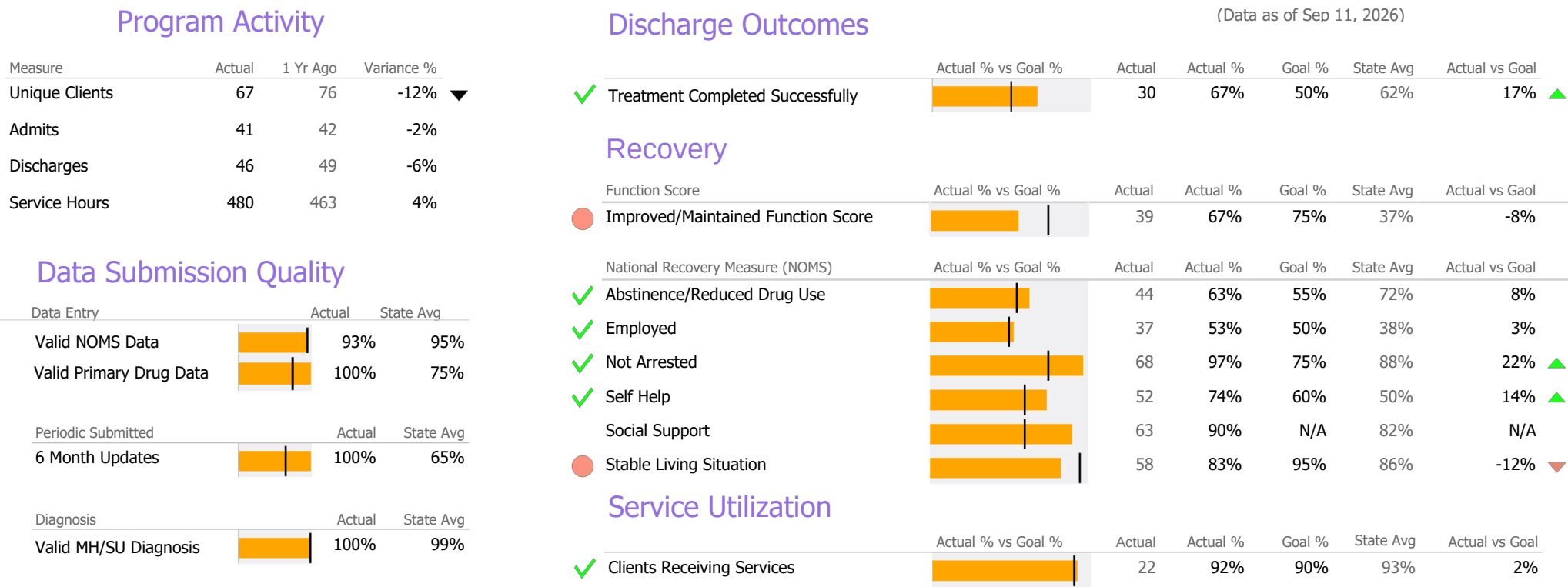
■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs



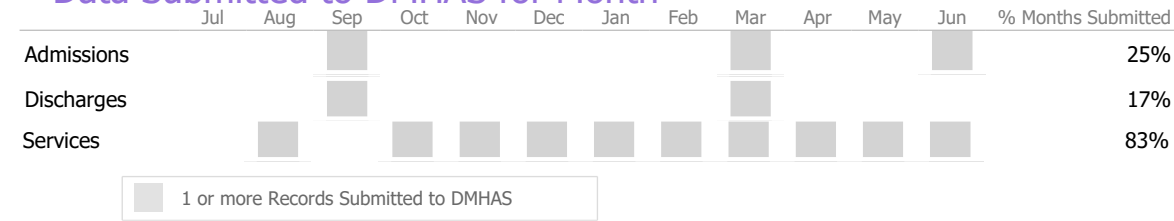
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	3	67% ▲
Admits	4	-	
Discharges	2	2	0%
Service Hours	31	13	140% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	92%
Valid Primary Drug Data	100%	90%
Periodic Submitted		
6 Month Updates	100%	43%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Data Submitted to DMHAS for Month



Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	80%	0%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		1	33%	75%	31%	-42% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		4	80%	55%	53%	25% ▲
● Employed		2	40%	50%	27%	-10%
✓ Not Arrested		5	100%	75%	80%	25% ▲
✓ Self Help		3	60%	60%	60%	0%
Social Support		2	40%	N/A	47%	N/A
● Stable Living Situation		4	80%	95%	73%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	67%	10%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	70		
Admits	72	-	
Discharges	26	-	
Service Hours	316	-	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		46	100%	90%	57%	10%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		0	0%	0%	49%	0%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													83%
Discharges													83%
Services													83%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

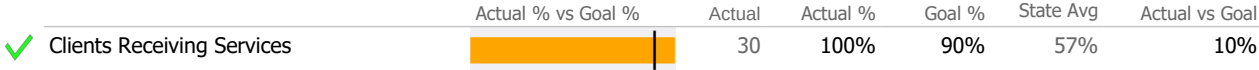
Actual Goal Goal Met Below Goal

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs

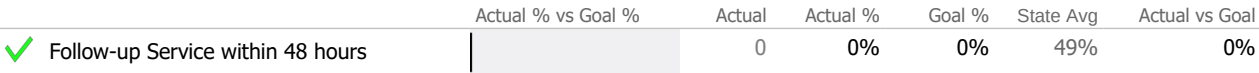
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60		
Admits	61	-	
Discharges	32	-	
Service Hours	382	-	

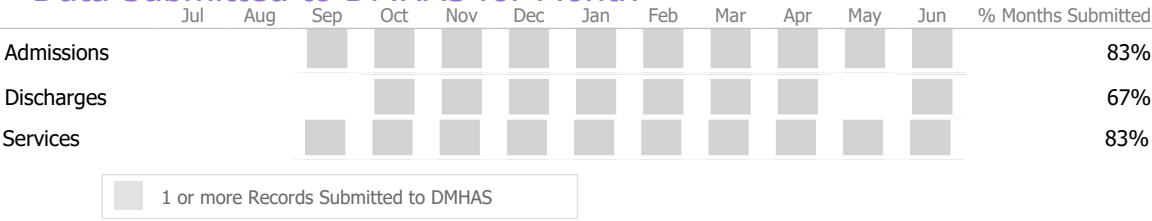
Service Utilization



Jail Diversion



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 12 Active Court Liaison-Jail Diversion Programs