

Reporting Period: July 2025 - June 2026 (Data as of Sep 11, 2026)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	45	46	-2%
	Admits	11	16	-31% ▼
	Discharges	16	12	33% ▲
	Service Hours	575	593	-3%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 57 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ General Satisfaction		100%	80%	92%
✓ Respect		100%	80%	91%
✓ Overall		98%	80%	91%
✓ Access		95%	80%	88%
✓ Participation in Treatment		95%	80%	92%
● Outcome		79%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	45	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	9%	9%
26-34	8	18%	18%
35-44	13	30%	26%
45-54	6	14%	19%
55-64	7	16%	18%
65+	6	14%	11%

Gender	#	%	State Avg
Male	23	51%	60%
Female	22	49%	39%
Transgender/Other			0%

Ethnicity	#	%	State Avg
Non-Hispanic	43	96%	▲ 63%
Unknown	2	4%	14%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			▼ 12%
Hisp-Puerto Rican			10%

Race	#	%	State Avg
White/Caucasian	44	98%	▲ 58%
Unknown	1	2%	9%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 18%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			▼ 12%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	45	46	-2%
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Service Hours	575	593	-3%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	91%
Valid Primary Drug Data	99%	47%
Periodic Submitted	Actual	State Avg
6 Month Updates	52%	7%
Diagnosis	Actual	State Avg
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													50%
Discharges													83%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	12%	50%	56%	-38% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		13	30%	75%	40%	-45% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		19	42%	55%	26%	-13% ▼
Employed		24	53%	50%	24%	3%
Not Arrested		44	98%	75%	48%	23% ▲
Self Help		22	49%	60%	16%	-11% ▼
Social Support		42	93%	N/A	37%	N/A
Stable Living Situation		43	96%	95%	48%	1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		29	100%	90%	48%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		10	91%	75%	63%	16% ▲

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 94 Active Standard Outpatient Programs