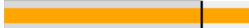
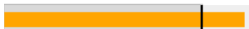


Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	49	47	4%
	Admits	12	10	20% ▲
	Discharges	15	8	88% ▲
	Service Hours	650	696	-7%
	Bed Days	8,953	9,324	-4%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 38 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ General Satisfaction		97%	80%	92%
✓ Access		97%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		91%	80%	83%

 Satisfied % | Goal %  0-80%  80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	33	67.3%
	Case Management	16	32.7%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	4	8%	9%	Male	35	71% ▲	60%
26-34	14	29% ▲	18%	Female	14	29%	39%
35-44	10	20%	26%	Transgender/Other			0%
45-54	10	20%	19%				
55-64	9	18%	18%				
65+	2	4%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	37	76% ▲	63%	White/Caucasian	24	49%	58%
Hisp-Puerto Rican	8	16%	10%	Black/African American	17	35% ▲	18%
Hispanic-Other	3	6%	12%	Other	6	12%	12%
Unknown	1	2% ▼	14%	Multiple Races	1	2%	1%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	1	2%	0%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan			1%
				Asian			1%
				Unknown			9%

 Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	5	5	0%
Discharges	6	5	20% ▲
Bed Days	2,829	2,811	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Periodic Submitted		
6 Month Updates	80%	91%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		4	67%	80%	78%	-13% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● No Re-admit within 30 Days of Discharge		5	83%	85%	93%	-2%
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		4	100%	90%	84%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		9	82%	95%	63%	-13% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		10	77%	N/A	67%	N/A
✓ Social Support		12	92%	60%	89%	32% ▲
✓ Stable Living Situation		12	92%	90%	99%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	591 days	97%	90%	88%	7%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 22 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	20	20% ▲
Admits	6	2	200% ▲
Discharges	6	2	200% ▲
Bed Days	6,124	6,513	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		3	50%	60%	76%	-10% ▼
✓ Follow-up within 30 Days of Discharge		3	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		18	90%	95%	63%	-5%
National Recovery Measure (NOMS)						
● Employed		5	21%	25%	13%	-4%
Self Help		14	58%	N/A	60%	N/A
✓ Social Support		20	83%	60%	87%	23% ▲
✓ Stable Living Situation		24	100%	95%	95%	5%

Bed Utilization

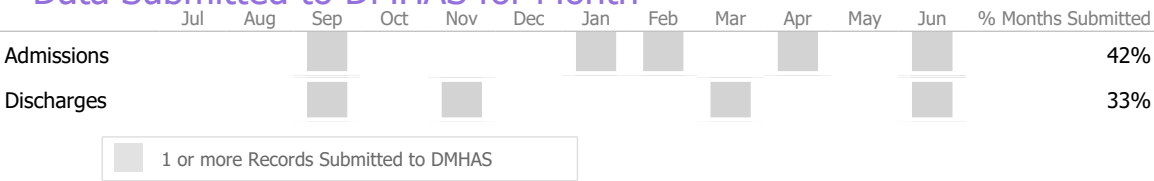
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		18	1,437 days	93%	90%	89%	3%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

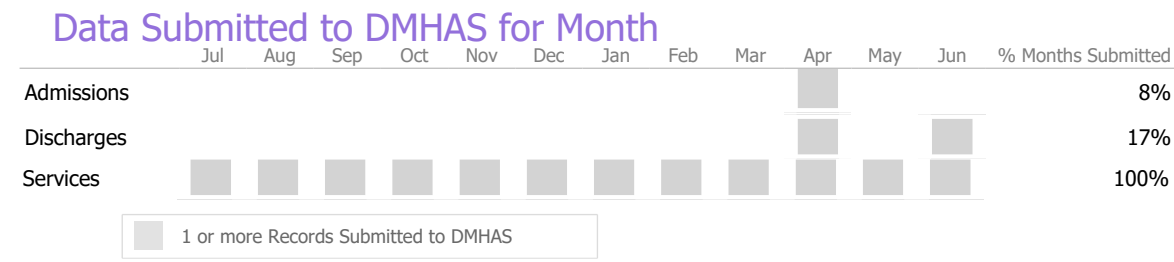
✓ Goal Met

● Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity				Recovery									
Measure	Actual	1 Yr Ago	Variance %	National Recovery Measure (NOMS)				Actual	Actual %	Goal %	State Avg	Actual vs Goal	
Unique Clients	16	16	0%	✓	Stable Living Situation				14	88%	85%	86%	3%
Admits	1	3	-67% ▼										
Discharges	3	1	200% ▲										
Service Hours	650	696	-7%					Service Utilization					
								Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
				✓	Clients Receiving Services				13	100%	90%	96%	10%

Data Submission Quality			
Data Entry	Actual	State Avg	
Valid NOMS Data		99%	97%
Periodic Submitted	Actual	State Avg	
6 Month Updates		83%	79%



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs