

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,115	1,118	0%
	Admits	455	472	-4%
	Discharges	440	485	-9%
	Service Hours	24,171	21,233	14% ▲
	Bed Days	15,860	14,460	10%
	S.Rehab/PHP/IOP	12,888	14,485	-11% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 168 FY25 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		96%	80%	91%
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		92%	80%	92%
✓ Overall		92%	80%	91%
✓ General Satisfaction		92%	80%	92%
✓ Access		90%	80%	88%
● Outcome		76%	80%	83%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

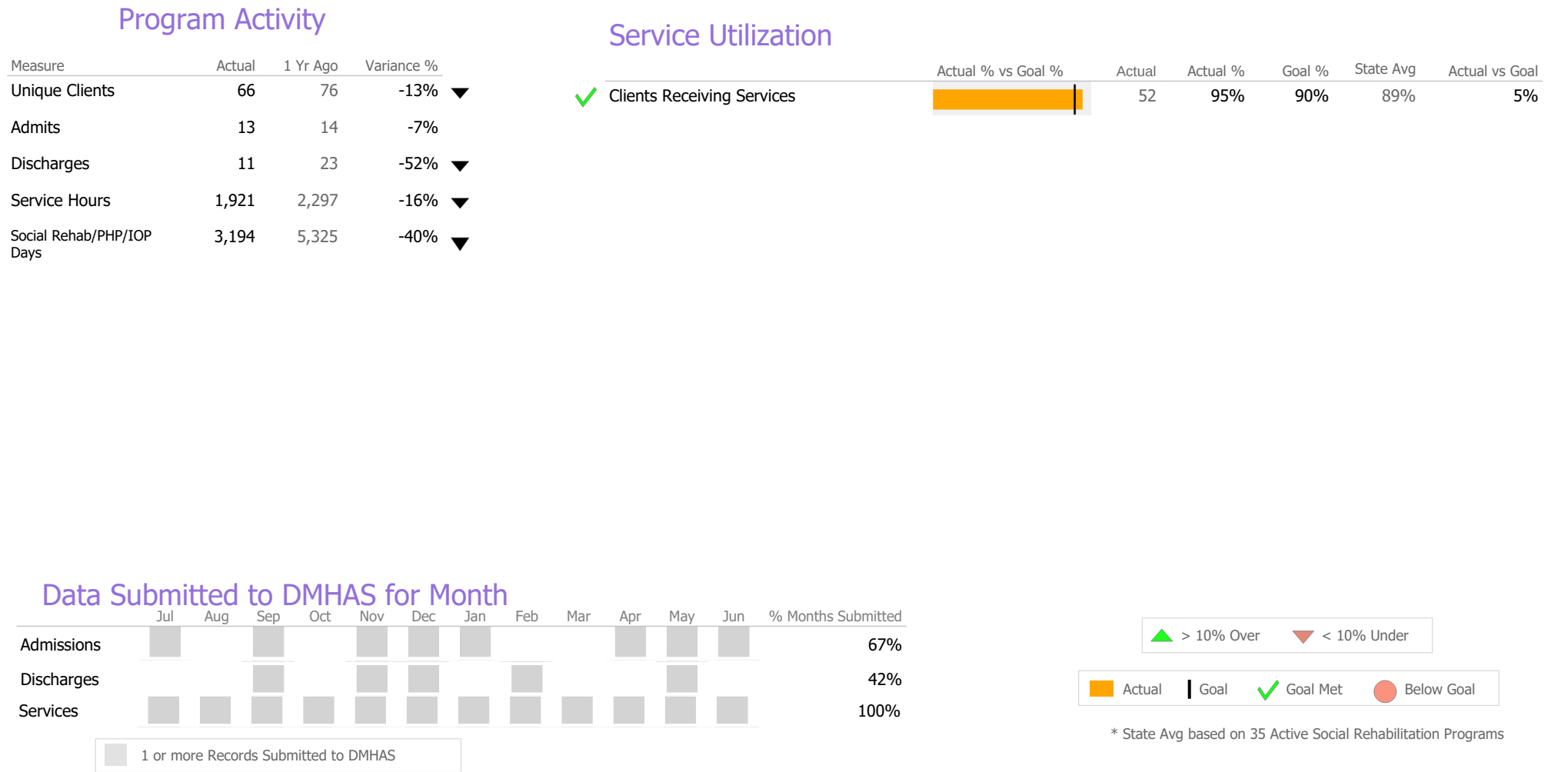
Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	936	59.1%
	Social Rehabilitation	291	18.4%
	Community Support	240	15.2%
	Residential Services	70	4.4%
	Case Management	43	2.7%
Forensic MH	Residential Services	4	0.3%

Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	123	11%	9%	Male	560	50%	60%
26-34	188	17%	18%	Female	553	50% ▲	39%
35-44	213	19%	26%	Transgender/Other	3	0%	0%
45-54	160	14%	19%				
55-64	255	23%	18%				
65+	177	16%	11%				
Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	854	77% ▲	63%	White/Caucasian	794	71% ▲	58%
Unknown	99	9%	14%	Black/African American	199	18%	18%
Hispanic-Other	93	8%	12%	Unknown	57	5%	9%
Hisp-Puerto Rican	65	6%	10%	Am. Indian/Native Alaskan	22	2%	1%
Hispanic-Mexican	5	0%	1%	Other	18	2%	12%
Hispanic-Cuban			0%	Hawaiian/Other Pacific Islander	14	1%	0%
				Asian	12	1%	1%
				Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg



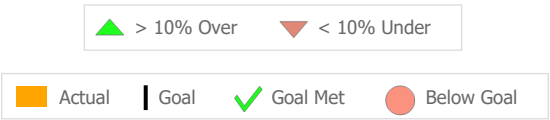
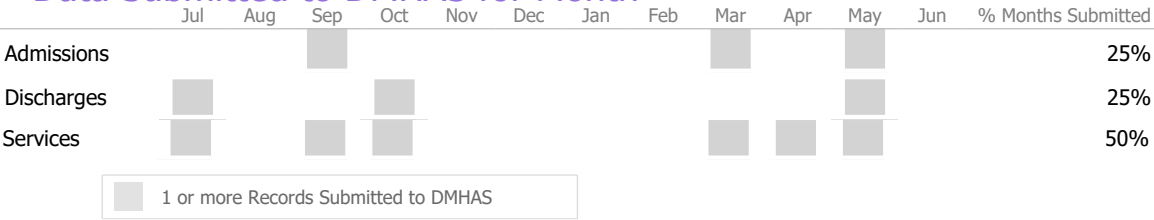
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	3	33% ▲
Admits	3	2	50% ▲
Discharges	4	2	100% ▲
Service Hours	48	160	-70% ▼
Bed Days	103	128	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
Periodic Submitted		
6 Month Updates	N/A	N/A
Diagnosis		
Valid MH/SU Diagnosis	100%	95%

Data Submitted to DMHAS for Month



* State Avg based on 2 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	20	10%
Admits	13	12	8%
Discharges	11	11	0%
Bed Days	3,810	3,986	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		8	73%	60%	76%	13% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Follow-up within 30 Days of Discharge		6	75%	90%	87%	-15% ▼

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		15	88%	95%	63%	-7%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		4	18%	25%	13%	-7%
Self Help		21	95%	N/A	60%	N/A
✓ Social Support		22	100%	60%	87%	40% ▲
✓ Stable Living Situation		21	95%	95%	95%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		12	320 days	87%	90%	89%	-3%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													58%
Discharges													75%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	4	50% ▲
Admits	5	4	25% ▲
Discharges	5	3	67% ▲
Service Hours	169	88	92% ▲
Bed Days	351	155	126% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	86%	96%
Periodic Submitted		
6 Month Updates	N/A	80%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	60%	95%	68%	-35% ▼
No Re-admit within 30 Days of Discharge		4	80%	85%	79%	-5%
Follow-up within 30 Days of Discharge		3	100%	90%	88%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		5	100%	75%	49%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	100%	90%	86%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		1	98 days	96%	90%	82%	6%

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													33%
Discharges													42%
Services													100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Transitional Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	180	211	-15% ▼
Admits	37	42	-12% ▼
Discharges	56	68	-18% ▼
Service Hours	998	663	51% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	89%
Periodic Submitted		
6 Month Updates	77%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■		■	■	■	■	■		■	■	■	■	92%
Discharges	■	■	■	■	■	■	■	■	■	■	■		92%
Services	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		29	56%	50%	48%	6%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		149	88%	75%	44%	13% ▲
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		50	28%	30%	26%	-2%
Self Help		16	9%	N/A	22%	N/A
✓ Social Support		169	94%	60%	59%	34% ▲
● Stable Living Situation		169	94%	95%	76%	-1%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		124	100%	90%	86%	10%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		33	89%	75%	77%	14% ▲

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	240	255	-6%
Admits	82	103	-20% ▼
Discharges	85	97	-12% ▼
Service Hours	3,823	2,948	30% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	91%
Periodic Submitted		
6 Month Updates	100%	89%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													92%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		55	68%	65%	62%	3%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		185	88%	65%	62%	23% ▲
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		62	26%	20%	16%	6%
Self Help		40	17%	N/A	44%	N/A
✓ Social Support		228	94%	60%	81%	34% ▲
✓ Stable Living Situation		228	94%	80%	89%	14% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		157	100%	90%	99%	10%

▲ > 10% Over ▼ < 10% Under

Actual Goal

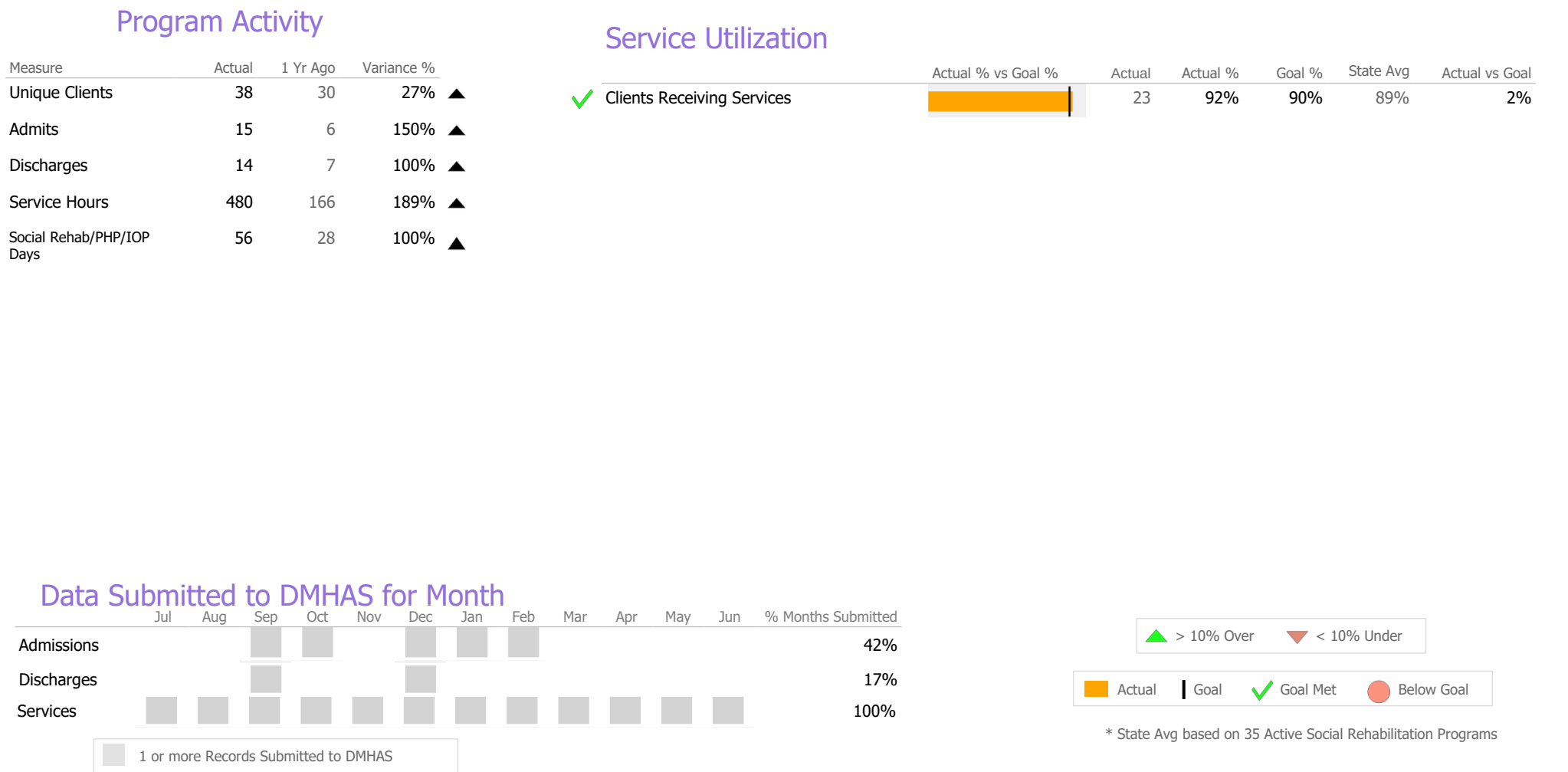
✓

 Goal Met

●

 Below Goal

* State Avg based on 32 Active CSP Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	11	27% ▲
Admits	5	2	150% ▲
Discharges	4	2	100% ▲
Service Hours	284	88	

Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	86%	85%	86%	1%

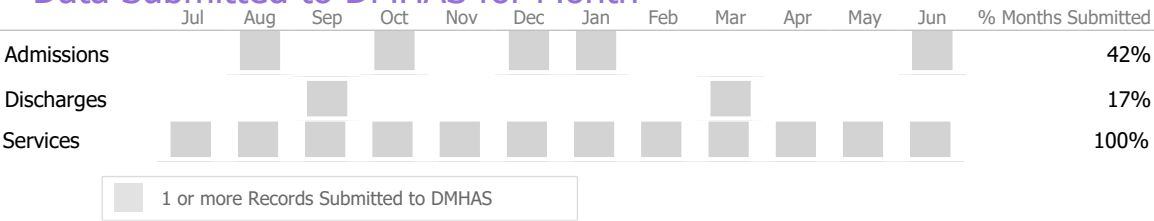
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Periodic Submitted		
6 Month Updates	88%	79%

Data Submitted to DMHAS for Month



▲ > 10% Over ▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	4	1	300% ▲
Discharges	3	3	0%
Service Hours	405	281	44% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	97%
Periodic Submitted	Actual	State Avg
6 Month Updates	100%	79%

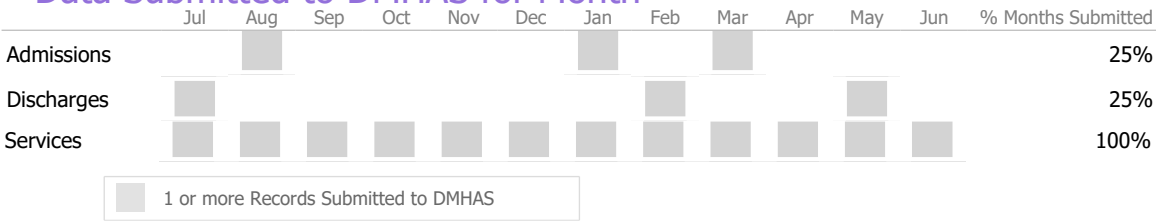
Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	95%	85%	86%	10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	96%	10%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓

 Goal Met

Below Goal

* State Avg based on 119 Active Supportive Housing – Scattered Site Programs

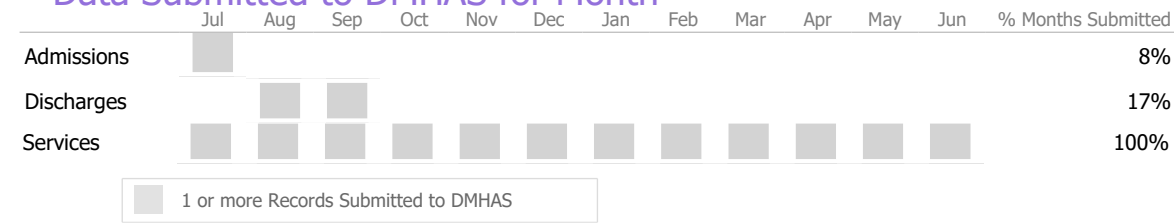
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	1	2	-50% ▼
Discharges	2	-	
Service Hours	266	180	48% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Periodic Submitted		
6 Month Updates	100%	78%

Data Submitted to DMHAS for Month



Recovery

National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	92%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	95%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 68 Active Supportive Housing – Development Programs

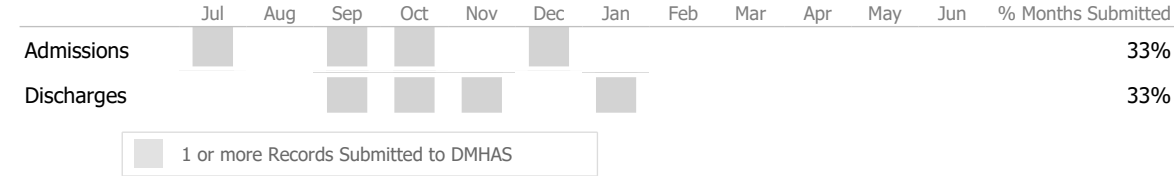
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	4	3	33% ▲
Discharges	5	3	67% ▲
Bed Days	997	983	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	93%
Periodic Submitted		
6 Month Updates	100%	90%
Diagnosis		
Valid MH/SU Diagnosis	100%	97%

Data Submitted to DMHAS for Month



Discharge Outcomes

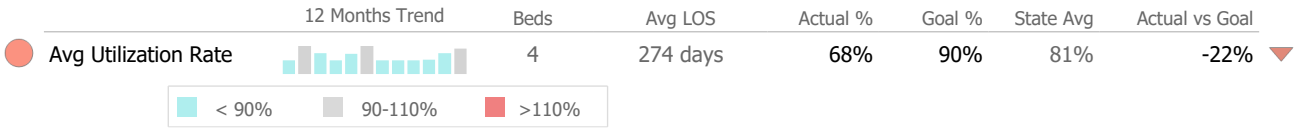
(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	20%	75%	59%	-55% ▼
No Re-admit within 30 Days of Discharge		3	60%	85%	74%	-25% ▼
Follow-up within 30 Days of Discharge		1	100%	90%	80%	10% ▲

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Function Score		6	86%	75%	54%	11% ▲

Bed Utilization



▲ > 10% Over ▼ < 10% Under

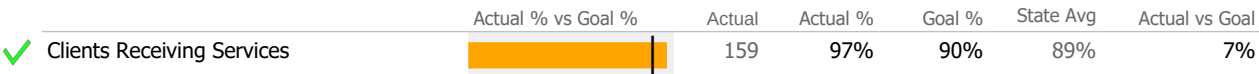
Actual Goal Goal Met Below Goal

* State Avg based on 68 Active MH Intensive Res. Rehabilitation Programs

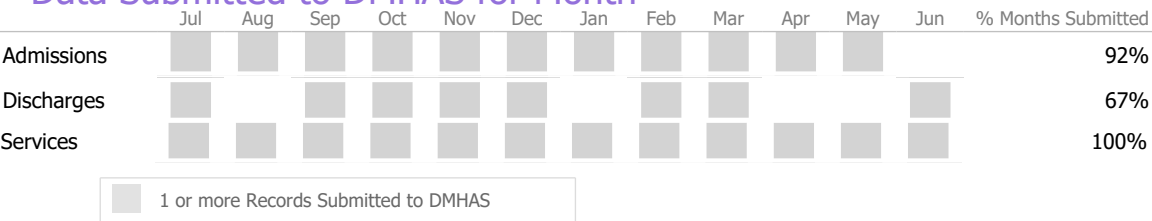
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	228	231	-1%
Admits	63	55	15% ▲
Discharges	67	63	6%
Service Hours	8,313	7,934	5%
Social Rehab/PHP/IOP Days	9,638	9,132	6%

Service Utilization



Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

■ Actual

| Goal

✓ Goal Met

● Below Goal

* State Avg based on 35 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	895	879	2%
Admits	201	209	-4%
Discharges	162	188	-14% ▼
Service Hours	7,465	6,428	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
Periodic Submitted		
6 Month Updates	80%	50%
Diagnosis		
Valid MH/SU Diagnosis	100%	99%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													100%
Discharges													100%
Services													100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		76	50%	50%	48%	0%
Recovery						
Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Function Score		654	81%	75%	44%	6%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		289	32%	30%	26%	2%
Self Help		119	13%	N/A	22%	N/A
✓ Social Support		855	94%	60%	59%	34% ▲
● Stable Living Situation		819	90%	95%	76%	-5%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		696	93%	90%	86%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		160	80%	75%	77%	5%

▲ > 10% Over ▼ < 10% Under

Actual Goal

✓

 Goal Met

●

 Below Goal

* State Avg based on 80 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	29	-21% ▼
Admits	2	8	-75% ▼
Discharges	3	8	-63% ▼
Bed Days	7,869	7,729	2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	60%	76%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		19	86%	95%	63%	-9%
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		4	17%	25%	13%	-8%
Self Help		23	100%	N/A	60%	N/A
✓ Social Support		22	96%	60%	87%	36% ▲
✓ Stable Living Situation		23	100%	95%	95%	5%

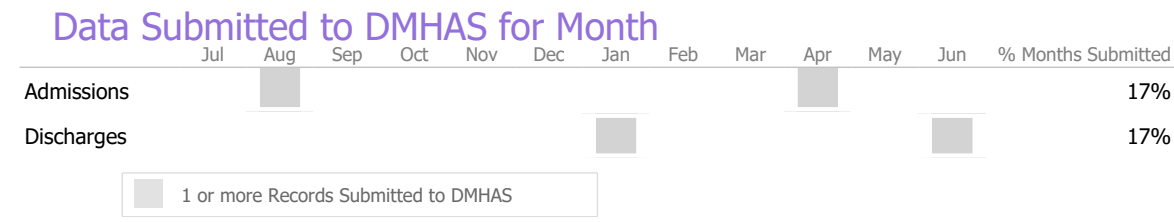
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		22	1,033 days	98%	90%	89%	8%

< 90%

90-110%

> 110%



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	11	9%
Admits	4	3	33% ▲
Discharges	4	3	33% ▲
Bed Days	1,158	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	60%	76%	40% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		4	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		5	56%	95%	63%	-39% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		2	17%	25%	13%	-8%
Self Help		7	58%	N/A	60%	N/A
✓ Social Support		11	92%	60%	87%	32% ▲
● Stable Living Situation		11	92%	95%	95%	-3%

Bed Utilization

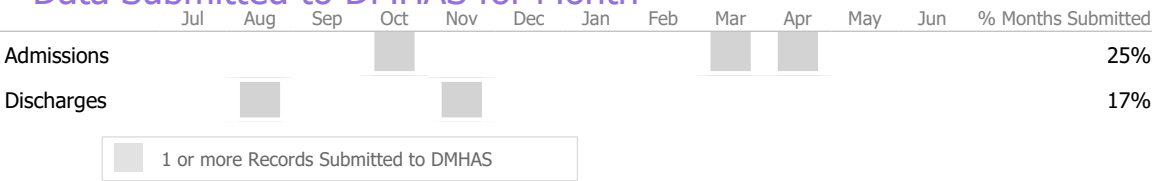
	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		9	613 days	71%	90%	89%	-19% ▼

< 90%

90-110%

>110%

Data Submitted to DMHAS for Month



▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 61 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	9	-11% ▼
Admits	3	6	-50% ▼
Discharges	4	4	0%
Bed Days	1,572	1,426	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	85%
Periodic Submitted		
6 Month Updates	100%	96%
Diagnosis		
Valid MH/SU Diagnosis	100%	100%

Discharge Outcomes

(Data as of Sep 11, 2026)

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	60%	76%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up within 30 Days of Discharge		3	100%	90%	87%	10%

Recovery

Function Score	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Function Score		5	71%	95%	63%	-24% ▼
National Recovery Measure (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		3	38%	25%	13%	13% ▲
Self Help		2	25%	N/A	60%	N/A
✓ Social Support		7	88%	60%	87%	28% ▲
✓ Stable Living Situation		8	100%	95%	95%	5%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	328 days	86%	90%	89%	-4%

< 90%

90-110%

> 110%

Data Submitted to DMHAS for Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													25%
Discharges													33%

1 or more Records Submitted to DMHAS

▲ > 10% Over

▼ < 10% Under

Actual

Goal

✓ Goal Met

● Below Goal

* State Avg based on 61 Active Supervised Apartments Programs